

At Premier Women's Health Center, the doctor office of Bryan Myers, MD PC, Ashley DeWitt, DO PC, and Michael Nobles, MD PC, patient care is at the center of our mission, and we take the confidentiality of the patient information we hold seriously. We regret that on November 2, 2016, we determined there had been an unauthorized intrusion into our computer system, at which time information on our patients was "encrypted" or coded, so it would be unavailable for our use. This incident took place on the night of November 1-2, 2016. We have worked closely with our IT experts to investigate, and address the situation, as well as to restore this information.

The personal information which might have been affected by this incident includes name, home address, email address, phone number, date of birth, or social security number, as well as medical diagnosis or other treatment information. Although there is no evidence that personal information was actually taken, viewed, or used improperly, as a precaution, we have arranged to have AllClear ID provide identity protection for twelve (12) months at no cost to patients.

AllClear Identity Repair: This service is available to patients with no enrollment required. If a problem arises, simply call **1-855-354-1911** and a dedicated investigator will help recover financial losses, restore your credit and make sure your identity is returned to its proper condition.

AllClear Credit Monitoring: This service offers additional layers of protection including credit monitoring and a \$1 million identity theft insurance policy. To use this service, patients will need to provide their personal information to AllClear ID. You may sign up online at enroll.allclearid.com. Patients should call **1-855-354-1911** to obtain a redemption code. Below are additional recommendations for patients to safeguard their identity.

Additional steps may be required in order to activate phone alerts and monitoring options.

If you have any questions, we have established a dedicated call center, which can be reached by calling **1-855-354-1911** from 9 a.m. to 9 p.m. ET, Monday-Friday.

We truly regret any anxiety or frustration that this causes our patients, and are committed to providing the best information and support that we can. Thank you to our patients, as always, in entrusting your women's healthcare needs to us and we continue to pledge to provide competent, compassionate care while striving to maintain your confidentiality.

Sincerely,

Dr. Bryan Myers

Dr. Ashley DeWitt

Dr. Michael Nobles

RECOMMENDATIONS

Remain Vigilant by Monitoring Your Financial Statements and Credit Reports.

Patients can order free copies of their credit reports through www.annualcreditreport.com. Patients may also place a fraud alert on their credit file. A fraud alert tells creditors to contact you before they open any new accounts or change your existing accounts. Patients can call any one of the three major credit bureaus at the contact information below or place fraud alerts online at the websites below. As soon as one credit bureau confirms a fraud alert, the others are notified to place fraud alerts.

	Equifax	Experian	TransUnion
Phone	1-800-525-6285 or 1-888-766-0008	1-888-397-3742	1-800-680-7289
Address	Equifax Consumer Fraud Division PO Box 740256 Atlanta, GA 30374	Experian Fraud Division P.O. Box 9554 Allen, TX 75013	TransUnion LLC P.O. Box 2000 Chester, PA 19016
Online Credit Report Fraud Alert Form	https://www.alerts.equifax.com/AutoFraudOnline/jsp/fraudAlert.jsp	https://www.experian.com/consumer/cac/lnvalidateSession.do?code=SECURITYALERT	http://www.transunion.com/corporate/personal/fraudIdentityTheft/fraudPrevention/fraudAlert.page

Place a Security Freeze on Your Account.

In addition to a fraud alert, patients may also have a security freeze placed on their credit file. A security freeze will block a credit bureau from releasing information from your credit report without prior written authorization. However, please be aware that it may delay, interfere with, or prevent the timely approval of any requests for new loans, mortgages, employment, housing, or other services.

If a patient has been a victim of identity theft, and you provide the credit reporting agency with a valid police report about such identity theft, there is not a charge to place, lift or remove a security freeze. In all other cases, each credit reporting agency may charge a fee, which varies by state, to place, temporarily lift, or permanently remove a security freeze.

To place a security freeze on a credit report, you may send a written request to each of the major consumer reporting agencies by visiting each consumer reporting agency online or writing to each agency by regular, certified, or overnight mail, as follows:

	Equifax	Experian	TransUnion
Address	Equifax Security Freeze P.O. Box 105788 Atlanta, Georgia 30348	Experian Security Freeze P.O. Box 9554 Allen, TX 75013	TransUnion LLC P.O. Box 2000 Chester, PA 19016
Online Credit Report Fraud Alert Form	https://www.freeze.equifax.com/Freeze/jsp/SFF_PersonalIDInfo.jsp	https://www.experian.com/freeze/center.html	https://freeze.transunion.com/sf/securityFreeze/landingPage.jsp

Additional information on how to prevent identity theft may also be obtained by contacting the Federal Trade Commission.

Federal Trade Commission
600 Pennsylvania Ave, NW
Washington, DC 20580
Telephone: 1-877-382-4357
<http://www.ftc.gov/>