

# The Quacker



Hidden Lake Condominium

Edition 22, March 2018

## FROM THE BOARD:

As the current board members we see it as our duty to ensure that our residents have as much information as possible, and that you know who to contact if you need assistance. We are currently reviewing the process in which we handle work orders to ensure they are handled efficiently, and quickly. If you have a pending work order, please bear with us as we continue to modify and simplify the process. Please be assured that your order will be handled in the order in which it was received.

Additionally, over the last month there have been several cars that have been broken into. It seems to be a way for vagrants to get items quickly without much risk. We live in a large complex and we do not expect every resident to recognize each other on sight. However, if there is someone acting suspicious or seems to be snooping around, please alert the board by using the [info@myhiddenlake.com](mailto:info@myhiddenlake.com) website, or if something deserves more immediate attention please reach out to FCS, our management company, by phone at 801-256-0465 or by email at [david.ricks@hoaliving.com](mailto:david.ricks@hoaliving.com). Obviously, if there is an emergency, the police should be notified. The nonemergency number is 801-743-7000, or 911 for emergency response.

Thank you!

## NEXT BOARD MEETING

Wednesday March 21st at 7pm in the clubhouse.



## LET'S WORK TOGETHER

If you are interested working with the Board, we are organizing volunteers for different areas such as: Budget Volunteer, Neighborhood Watch Volunteer, Communications Volunteer, Recycling Volunteer, etc. Please contact us at [info@myhiddenlake.com](mailto:info@myhiddenlake.com) with your interests.



# Committees

that make a difference

### UTILITIES, SLOW THE FLOW

Please, make sure your fireplaces are turned off if you are not home. Do not leave water running unnecessarily. These utilities are expensive and constantly impact our HOA dues.

### WILDLIFE AT HIDDEN LAKE

The wildlife that resides in our community needs to be respected and admired from a distance. PLEASE DO NOT FEED THE GEESE OR THE DUCKS. Feeding them will make them reliant on humans as a food source and will prevent them from migrating. Additionally, white bread has no nutritional value for these animals. You are actually hurting them, not helping them.

### HAVE A WORK ORDER? FOLLOW THESE STEPS

**Step 1-** go to <http://www.myhiddenlake.com> , click on "forms" and then select "Work Order" (you can either print the form, or fill it out and email it to [info@myhiddenlake.com](mailto:info@myhiddenlake.com))

**Step 2-** go to <https://www.hoaliving.com>, click on "my account" and then follow the steps to fill out a work order. If you have forgotten your account information you can email [david.ricks@hoaliving.com](mailto:david.ricks@hoaliving.com) to obtain it.

**Step 3-** Call FCS directly to speak with a representative. 801-256-0465