

TERMS AND CONDITIONS

I confirm that my animal is fit and healthy, other than those issues detailed on the grooming card and is fully vaccinated. I also acknowledge that I will not hold Cleverclix Dog Grooming for any irritation, abrasion or fur patches exposed owing to a pre-existing skin or health condition.

I understand that in agreement with the Animal Welfare Act (2006), my dog will not be subjected to extensive de-matting procedures in order to attempt to keep the coat long. I have read and signed the [Matted Dogs Release form](#) and acknowledge that my dog may need to be clipped short should they be found to have severe matts.

Cleverclix Dog Grooming is a mobile service and as such may be affected by issues such as traffic conditions and mechanical problems. I appreciate that Cleverclix Dog Grooming will make their best endeavours to attend for my appointment but that in some situations it may have to be cancelled.

If my animal's behaviour is found to be aggressive, a muzzle may be used. However, should continuation of the groom be impossible due to behaviour, or the animal is overly stressed by the procedure, the groom will stopped. In this event, I acknowledge I will pay for work carried out up to this point.

I understand that Cleverclix Dog Grooming will not groom my pet if they are found to have fleas or external parasites and state that my dog is free from same. Should my dog be found to be infested at the time of groom, I agree to pay the full cost of groom and understand my dog will not be groomed.

Should my dog's health prove a cause for concern, and I am not contactable, I authorise Cleverclix Dog Grooming to contact my Veterinary Surgeon and obtain treatment at my expense.

I understand that estimates are based on an average dog of the same or similar breed type and that some dogs may require extra or extensive work which may be charged at additional cost.

I agree to pay for all grooming services immediately after completion of my dog's groom.

Should I have multiple dogs booked in with Cleverclix Dog Grooming, I understand that each dog has an individual appointment and agree to inform Cleverclix Dog Grooming within the timescales below if 1 of more of these dogs to not need to be groomed. Failure to do so will result in the full scheduled grooming costs being charged.

A cancellation fee of the full grooming cost will be charged should I fail to inform Cleverclix Dog Grooming within 24 hours that I am unable to make the appointment. If I have 3 or more dogs booked in, a minimum notice of 48 hours applies.

Should I fail to keep to my agreed appointment time, Cleverclix Dog Grooming will wait for a maximum of 15 minutes after which time it will be too late to fit in your dog's groom without affecting other clients. In this event, I understand that my appointment may have to be rebooked and the full scheduled grooming cost will be charged.

By signing below, I acknowledge that I have read, understood and accepted the above terms and conditions.

Signed Dated