Patient and family engagement (PFE) goes beyond informed consent. It is about proactive communication and partnered decision-making between healthcare providers and patients, families and caregivers. It is about building a caring relationship that is based on trust and inclusion of individual values and beliefs.

This three-part learning series will provide participants with case studies and resources to implement PFE strategies in their organizations.

For additional information, contact: Gina Rocha at 401-443-2803 x304 or ginar@hari.org.

**Webinar #1**
**Wednesday, March 15, 2017 - 12:00 p.m. to 1:00 p.m.**

Webinar information will be emailed after you have registered.

Engaging the Patient Voice in Quality Improvement: The New England QIN-QIO

**Patient and Family Advisory Council**

**Russ Cooney, Healthcentric Advisors**

As an independent chartered Chapter of the American College of Healthcare Executives, ACHE-RI is authorized to award 1.0 hours of ACHE Qualified Education credit toward advancement or recertification in the American College of Healthcare Executives. Participants in this program who wish to have it considered for ACHE Qualified Education credit should list their attendance when they apply to the American College of Healthcare Executives for advancement or recertification.

**CLICK TO REGISTER**

**March 15 Webinar**

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**Webinar #2**
**Wednesday, April 12, 2017 - 12:00 p.m. to 1:00 p.m.**

Webinar information will be emailed after you have registered.

Beyond Healthcare: The Role of Social Determinants in Promoting Health and Health Equity. This session will focus on hand-offs, care coordination and population health.

**James David Plumb MD, MPH, The Jefferson Center for Urban Health**

**Rickie Brawer, PhD, MPH, MCHES, The Jefferson Center for Urban Health**

**Drew A. Harris, DPM, MPH, Thomas Jefferson University**

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**CLICK TO REGISTER**

**April 12 Webinar**

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**Onsite**
**Wednesday, May 3, 2017 - 7:30 a.m. to 12:30 p.m.**

Improving Quality and Reducing Disparities in Healthcare.

**Amal Trivedi, MD, MPH, Brown School of Medicine**

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**May 3 Onsite**