COMPSTAT
Salt Lake City Police Department
INVESTIGATIONS DIVISION

The following report shows response time averages for SLCPD responses to priority 1-3 calls for service during the months from April through September of 2020.

The overall response time is defined as the time when a dispatcher initially receives the call, the time a dispatcher must wait for an officer to become available, and when the officer arrives on the scene.

The following calls were excluded from the figures:
- Calls without a reported At Scene date/time
- Calls with a response time of 0 seconds (i.e. on-view calls initiated by an officer)
- Calls that are not true calls for service (e.g. Attempts to Locate, Test Cases, Info Calls, Code-R Calls, Hold Logs, Etc.)
- Calls with obviously erroneous outlier values

Table 1: Priority 1-3 Response Time Averages by Month & Hour Received

		Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20
0000-0759	Priority 1	0:10:22	0:09:06	0:08:19	0:11:31	0:09:52	0:10:28
	Priority 2	0:11:03	0:11:26	0:19:14	0:15:31	0:15:52	0:16:21
	Priority 3	0:17:43	0:18:43	0:40:49	0:42:14	0:47:23	0:48:57
0800-1559	Priority 1	0:08:54	0:08:45	0:13:53	0:15:27	0:18:36	0:16:18
	Priority 2	0:13:35	0:15:26	0:24:08	0:25:04	0:27:46	0:29:23
	Priority 3	0:26:30	0:34:27	1:16:46	1:36:41	2:22:26	2:30:29
1600-2359	Priority 1	0:08:33	0:09:34	0:11:04	0:12:11	0:12:46	0:14:18
	Priority 2	0:11:32	0:14:33	0:19:26	0:18:05	0:22:24	0:25:49
	Priority 3	0:22:28	0:30:37	1:00:00	1:04:50	1:28:00	1:44:22