

Customer Last Name, First Name: _____, _____



PET GROOMING AGREEMENT

Vaccinations - By signing this agreement, owners verify that their pets are current on rabies vaccinations. Proof of vaccinations can be provided to Mutty Paws upon request.

Aged Pet - I am aware that my pet is a “senior citizen” and that the grooming process may be stressful. The stress of grooming may cause unknown or inactive conditions such as heart, kidney or liver disorders to become active and can result in illness, seizures or the death of my pet. Mutty Paws will take reasonable care in the grooming of my pet and I agree not to hold Mutty Paws responsible for reactions to grooming.

Special Condition Pet – Grooming is sometimes stressful for senior or ill pets. Grooming can aggravate certain conditions or expose some medical problems. Because these pets have a greater chance of injury, these pets will be groomed for cleanliness and comfort. If a medical situation arises, Mutty Paws reserves the right to stop the groom and seek medical attention immediately. Every effort will be made to contact the owner before taking the pet to a Veterinarian. All Veterinary expenses will be covered by owner.

Aggressive Pets – Owners must inform Mutty Paws if your pet has bitten or is aggressive towards people or other pets. Mutty Paws reserves the right to stop/refuse services at any time before or after the grooming process and charge a handling fee in addition to the regular grooming charge.

Matted Pets – I am aware that my pet may be matted and authorize Mutty Paws to remove mats by shaving or heavy brushing. When necessary, removing mats includes risks of nicks, cuts or abrasions. Warts or moles may be present in skin folds and can sometimes be nicked. Matting can also trap moisture resulting in mold, fungus or bacteria to grow causing skin irritations that existed prior to the grooming process. After effects of mat removal can include itchiness, redness of the skin and patchy bald areas. I agree not to hold Mutty Paws responsible for minor injuries to the skin that is a result of the dematting process.

Flea and Tick Treatments – I have requested that my pet be treated for fleas or ticks. If fleas are found during the grooming process, your pet will receive a flea bath and an extra charge will be applied. Ticks found will be removed and an additional charge may be

Mutty Paws Grooming, Inc.
6473 Brackett Road
Eden Prairie, MN 55346
952-303-3988

applied. I agree not to hold Mutty Paws responsible for reactions to the flea and tick treatment process.

Shave Down Waiver - I am aware that shaving my double coated dog may cause several coat or skin conditions to develop as a result of cutting into the undercoat of my dog such as:

- Loss of hair growth
- The coat not growing back in the same texture and/or color prior to shaving
- Bald Patches
- Hyper pigmentation of the skin or darkening of the skin
- Sunburn. Please be sure not to leave your pet in the sun for an extended period of time.
- Coat re-growth in different directions (cowlick)

Emergency – In the event of an emergency, I authorize Mutty Paws to seek medical attention for my pet. Immediately following the call to a veterinarian, Mutty Paws will contact the owner to inform them of the situation. I have read and understand the conditions above.

Late Pick-Ups: As much as we enjoy seeing our animal guests, we do not have the staff or facilities for your pet to stay after their groom has been completed. **Pets must be picked up within 1 hour of being notified their groom is finished.** Additionally, there is a **4 hour maximum stay from drop-off to pick-up.** Your pet is looking forward to showing off their new haircut to you- don't keep them waiting. If your pet **is not picked up within 1 hour of being notified, a \$20.00/hour boarding fee may apply.**

No-shows & Cancellations: No shows, last minute cancellations (**less than 24 hours notice**) or continual re-scheduling are subject to a **fee of 50% of the cost of the groom**, which will be added to your next bill. You may reserve another appointment by a credit card charge for a full groom and the no-show fee (no refund if appointment is not kept), or Pre-Payment for same will be required before another appointment is booked. We understand there may be emergency situations and will work with you, but not on a continued basis. Giving us at least 24 hours notice allows us time to offer your cancelled appointment to another client. **Please note - No Shows or Last Minute Cancellations during Holiday weeks will result in pre-payment prior to ALL future appointments.**

GROOMING PRICE ESTIMATE (Office Use Only):

Hold Harmless Agreement: By signing this contract your (or your Agent) agree to hold Mutty Paws Grooming, it's owners, operators, employees, officers and directors harmless from any damage, loss, or claim arising from any condition of the undersigned pet, either known or unknown to Mutty Paws Grooming. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts or releases. It is further understood this clause applies to any and all pets groomed.

I have read and agree to the policies of Mutty Paws Inc. Grooming Salon. I understand the type of grooming service my pet will receive and agree to pay for all services according to the estimated grooming charges on my invoice. A copy of this agreement will be given upon request.

In the event that my check is returned for non-payment, I agree to pay a \$30.00 fee to Mutty Paws Grooming.

Thank you for choosing Mutty Paws Grooming!

Owner _____ Date _____

Pets Name _____ Breed _____

Note: This form will automatically apply to any and all additional pets acquired by above Pet Owner.