

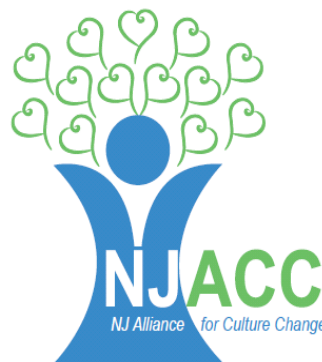
First Annual NJ Culture Change Connect Forum

“Connecting Our Energy for Person Centered Care”



8:30am-3:30pm

Rutgers University
Douglass Student Center
100 George Street
New Brunswick, NJ 08901



This program is a collaboration of The New Jersey Alliance for Culture Change, the Rutgers School of Management and Labor Relations, the Center for Health and Work and the Health Care Association of New Jersey



“Connecting Our Energy for Person Centered Care”

Wednesday, June 17, 2015 — Session Summaries

7:30 a.m. – 8:30 a.m. Registration & Continental Breakfast

8:30 a.m. – 9:45 a.m. Welcome and Keynote

“Changing The Culture of your Organization – Becoming More Resident and Family Centered”

Speaker: Chuck Hofius, LNHA, CEO Perham Health and Living, Perham, Minnesota

As the self-described “coach” of 460 employees and counting, and the man behind the overall vision of health care in Perham, Chuck Hofius has led a great deal of growth and change in the 15 years he’s been there – positively impacting not only the Care Continuum of Perham Health, but the community as a whole. Join us as Chuck describes the principles of resident and family centered care; the unique role of leaders in implementing organizational culture change; lessons learned from an organization that has undergone deep culture change and the three keys to success in resident and family centered care.

Target Audience: All

Morning Sessions
10:00 a.m. – 11:10 a.m.

1A Person and Family Centered Care - The Compliance Connection

Speaker: Joanne Maxwell, MA, RD, CPM, Program Manager of Survey and Field Operations at the NJ Department of Health

Understand the relationship of Person and Family Centered (PFCC) Care and federal regulations, discuss the facilitation of non-pharmacological interventions and learn how PFCC enhances quality.

Target Audience: LD/NUR/SS

1B Effective Person Centered Communication for Individuals with Cognitive Limitations

Speakers: From Francis E. Parker Memorial Home: Lisa Slater, MSN, RN, Director of Professional Education, Deepika Ahuja, CDCP, ADC, Dementia Care Coordinator & Mary Anne Ross, CSW, Rutgers University Training Coordinator at COPSA, Institute for Alzheimer’s Disease and Related Disorders, Rutgers University Behavioral Health Care.

Let’s explore how your communication style can enhance care. We will look at how relationships between residents and trusted staff can alleviate depression and improve the quality of life for those with cognitive impairments.

Target Audience: All

1C But We’re Already Resident and Family Centered - Let’s Think Again

Speaker: Chuck Hofius, LNHA, CEO Perham Health and Living – Perham, Minnesota

Let’s continue our discussion and walk through the journey one organization took to become a more resident and family centered organization. We will review the quality of care and quality of life outcomes of this organization, how to get your community involved in the process and the potential costs of implementation.

Target Audience: LD/SS/NUR

1D Avoiding Injury – Keeping Yourself Healthy as You Care for Others

Speaker: Cecelia Gilligan Leto, Project Coordinator, NJ Work Environment Council

Utilize an interactive activity to identify hazards in an effort to reduce or even eliminate the risks of accidents and injuries on the job and in your home.

Target Audience: DC/NUR/SS

11:20 a.m.–12:00 noon General Session – Learning Circles

12 p.m. – 12:45 p.m. Complimentary Lunch

Afternoon Sessions

1:00pm – 2:10pm

2A Let’s Talk: Using Language to Build Relationships

Speaker: Loretta Kaes, RN B-C, C-AL, LNHA, CALA, Director of Quality Improvement and Clinical Services

We will discuss techniques and language that build relationships with our residents and their families to promote person and family centered care. Enhance the language between health care practitioners to work with each other and discover new ways to bring this into your organization.

Target Audience: All

2B Increasing Person Centered Care Through Quality Improvement Initiatives: The Development of the MATCH-QI and Engagement in Preferred Activities Scale

Speakers: Sarah Humes, MS, CTRS, Adjunct Professor for the Therapeutic Recreation Program at Temple University; Victoria Crumbie, CTRS, Director of Recreation for Jewish Life in North Wales, PA; and Rhonda Nelson, Ph.D., CTRS, MT-BC is a Associate Professor, Therapeutic Recreation Program at Temple University.

Focused on person centered care, both quality improvement initiatives promote the role of recreational preferences and their ability to increase quality of life for older adults. In this session, you will learn about the development, implementation and best practices of the MATCH-QI: a quality indicator to track the match between resident preferences and recreation participation, and EPASS: a tool designed to objectively measure resident engagement in recreational activities.

Target Audience: DC/LD/SS

2C Flattening the Organization

Speaker: Toni Lynn Davis, MHA, CNHA, FACHCA, Executive Director, President, Green Hill, Inc.

Learn how breaking down the hierarchical pyramid empowers staff to collaborate on all levels of the organization. Discover how techniques such as the learning circle help build self-managed teams—the ultimate empowerment. Discuss the servant leader role - to support not fix.

Target Audience: All

2D Just Say No to Status Quo!

Speaker: Denise Boudreau-Scott, LNHA, Denise B Scott and Associates

Explore the essential principles and characteristics of innovation while learning how you can infuse an innovative mindset and culture into your organization. Invoke your passions and values to achieve your innovation and leadership potential.

Target Audience: LD/NUR/SS

2:20 p.m. – 3:30 p.m. Endnote and Closing

Effervescence, Lead Change with Enthusiasm

Speaker: Kelly Papa, MSN, RN, Corporate Director of Learning at Masonicare, Connecticut

Do you know that feeling of going to a conference and being inspired, having new visions, obtaining resources and networks, and then returning home and feeling overwhelmed by not knowing how to lead these changes? Have you tried to bring back culture change approaches but they haven’t been successful? This session is for everyone who came to the conference dedicated to bringing ideas back to their communities. It will offer insights on how to build the skills needed to lead transformation.

Target Audience: LD/NUR/SS

Legend: DC= Direct care (CMA/CNA/HHA); LD = Leaders; N= Nursing; SS = Support Services (activities, social work, dining, EVS)
For registration information visit the HCANJ website at: <http://www.hcanj.org/events-education/calendar>



“Connecting Our Energy for Person Centered Care”

Wednesday, June 17, 2015 — General Information

PAYMENT: All registrations must be accompanied by payment in full either by check or money order made out to HCANJ, or by credit card. HCANJ accepts Visa, MasterCard and American Express. Registrations received without payment cannot be processed. Please make certain to print your information clearly on your registration form to avoid attendance certificate errors. Fillable forms that will allow you to type your registration are available online .

PROGRAM MATERIALS: Each registered individual must pick up their program materials at registration.

CANCELLATIONS: NJACC regrets that we are unable to offer refunds for cancelled registrations. We encourage individuals who cannot avoid cancellation to send a substitute.

REGISTRATION SUBSTITUTIONS: If the originally registered individual is unable to attend, we encourage substitution from the same facility. Individuals wishing to make a substitution should email the request to michelle@hcanj.org with the information for the new attendee.

REGISTRATION INCLUDES: Student materials, breakfast and lunch (kosher lunches available upon advanced request)

DRESS CODE: Attendees are encouraged to employ a business casual dress code. Bring a jacket or sweater to ensure your comfort in the event of temperature changes in the meeting room.

ADMINISTRATOR AND CALA EDUCATION CONTACT HOURS: This continuing education program is approved for LNHA and CALA by the Health Care Association of New Jersey (HCANJ) and is in compliance with N.J.A.C. 8:34-7.3 to provide licensed nursing home administrator (LNHA) and certified assisted living administrator (CALA) education credits accepted by the Nursing Home Administrators Licensing Board (NHALB). This education activity may only be used for continuing education credit and not to meet academic college credits.

The speakers have been cleared of conflict of interest for these education sessions.

All attendees will be required to sign a roster giving their license number per session attended. Upon request, the attendance roster will be sent to the licensure boards to verify individual hours earned. Evaluation forms will be collected at the end of each day. Certificates of Attendance will serve as the official attendance record for presentation to accrediting bodies. Certificates will be available within 30 days of the conference. Certificates can be printed at <http://ceu.hcanj.org/>

Sessions are subject to change.

Directions to Rutgers University Douglass Student Center, 100 George Street, New Brunswick, NJ 08901

From the New Jersey Turnpike (north or south): Take Exit 9 to Route 18 North. Take the first exit for George Street (Cook/Douglass Campus) which is after the traffic light at Paulus Boulevard. Follow George Street to the second traffic light. Turn left on Nichol Avenue. At Co-op Bookstore, turn left on Lipman Drive. Immediately turn left again into the College Center parking lot.

From Garden State Parkway South: Take Exit 129 to NJ Turnpike South to Exit 9. Follow New Jersey Turnpike directions from this point.

From Garden State Parkway North: Take Exit 105 to Route 18 North. Follow NJ Turnpike directions from this point.

From Route 1: Take Route 1 to the intersection of Route 18 and take the exit for Route 18 North. Follow New Jersey Turnpike directions from this point. From Route 287: Take Exit 9 to River Road -- Bound Brook/Highland Park. Proceed east on River Road towards Highland Park for approximately 3.4 mile to Route 18 South. Follow Route 18 South to the first traffic light and turn right on Commercial Avenue. At the first traffic light, turn left on George Street. At the first traffic light, turn right on Nichol Avenue. At Co-op Bookstore, turn left on Lipman Drive. Immediately turn left again into the College Center parking lot.

Public transportation: Douglass College is also accessible by public transportation. New Jersey Transit's Northeast Corridor Line provides New Brunswick with both local and express service between New York and Newark's Penn Stations and Trenton, New Jersey. (For information, call (800) 772-2287). SEPTA (Southeastern Pennsylvania Transit Authority) provides service at Trenton to and from Philadelphia. (For information, call (215) 580-7800). Amtrak provides limited direct service to New Brunswick; however, connections can easily be made via New Jersey Transit trains to principal Amtrak stations at MetroPark, New York and Trenton. (For information, call 1-(800) USA-RAIL). For information on New Jersey Transit Bus Routes, call (201) 762-5100. For information on Suburban Transit Bus Routes, call (732) 249-1100. Newark Airport is also within a 1-hour drive of the campus.



“Connecting Our Energy for Person Centered Care”

Wednesday, June 17, 2015 — Registration

YOU MAY REGISTER IN ONE OF TWO WAYS:

BY FAX: Fax completed registration form along with your credit card information to 609-584-1047

BY MAIL: Mail your completed registration form along with your check payable to HCANJ or credit card information to: HCANJ 4 AAA Drive, Suite 203, Hamilton, NJ 08691. **Do not mail registrations any later than June 5th.**

No refunds will be offered for no-shows. If you are not able to attend, we encourage you to contact us with a replacement name.
For registration questions please contact michelle@hcanj.org.

1. Name: _____ Title: _____

Credentials: _____ License #: _____

Check if you require a kosher lunch Please check one: Direct care worker Non-direct care worker

2. Name: _____ Title: _____

Credentials: _____ License #: _____

Check if you require a kosher lunch Please check one: Direct care worker Non-direct care worker

3. Name: _____ Title: _____

Credentials: _____ License #: _____

Check if you require a kosher lunch Please check one: Direct care worker Non-direct care worker

4. Name: _____ Title: _____

Credentials: _____ License #: _____

Check if you require a kosher lunch Please check one: Direct care worker Non-direct care worker

FEES:

Non-direct care worker = **\$50.00** for all employees of Medicare certified skilled nursing homes (those listed on Medicare.gov). Due to grant funding qualifications, there will be an additional \$25 per person charge for any person not from a certified home.

Direct Care Worker = **\$25.00** for all employees of Medicare certified skilled nursing homes (those listed on Medicare.gov). Due to grant funding qualifications, there will be an additional \$25 per person charge for any person not from a certified home.

For all non-direct care workers attending on their own, scholarships are available. Please visit: <http://www.njculturechange.org/> for the application and qualifications.

Facility Name: _____ Address: _____
Street address City State/Zip

of non-direct care workers in Medicare certified skilled nursing home _____ x \$50 = \$ _____

of non-direct care workers in a NON Medicare certified home _____ x \$75 = \$ _____

of direct care workers in Medicare certified skilled nursing home _____ x \$25 = \$ _____

of direct care workers in NON Medicare certified skilled nursing home _____ x \$50 = \$ _____

Total Due to HCANJ \$ _____

Payment Method: Check enclosed for \$ _____ Charge my card for \$ _____ MasterCard Visa Amex

Credit Card No. _____ CV2 # _____ Card exp. date _____

*the CV2# is the three or four digit additional black number on the front or back of your credit card. (Example: 4786 411)

Credit Card Information: To whom and where credit card statement is sent:

Cardholder Name: _____ Address: _____
Street address City State/Zip

Cardholder Signature: _____ Contact E-mail: _____