

APPLICATION FOR NEW WATER & SEWER SERVICE

PINE VILLAGE PUD
312 Spring Hill Drive, Suite 100
Spring, Texas 77386
(281) 367-5511
(281) 367-5517(fax)
SERVICE@MUNICIPALOPS.COM

Account # _____
(Office use only)

According to the District's rate order an application for water and sanitary sewer service is required for all new connections. Please complete the application and return it to our office along with your driver's license. There will be a **\$125.00** (refundable) deposit which is required upfront, and a **\$20.00** (non-refundable) transfer fee on first month's bill. The deposit must be paid by cash, cashier's check, money order, or credit card over the phone (5% processing fee will be applied) **ONLY** before service is rendered. **NO EXCEPTIONS. The district also requires a copy of deed or lease agreement along with your application.**

Please check box to pay
with credit card []

Today's Date: _____ **New Service Requested Date:** _____

Customer Name: _____ **DOB:** _____

SSN _____ **TAX ID** _____ **DL & State** _____
(IF APPLICABLE)

Employer: _____ Work Phone: _____

Spouse: _____

Spouse's SSN: _____ Driver's License # and State: _____

Service Address: _____

City: _____ **State:** _____ **Zip Code:** _____

Home Phone: _____ **Cell Phone:** _____

E-mail Address: _____

Billing Address (if different): _____

City: _____ State: _____ Zip Code: _____

Do you: _____ own _____ rent _____ manage (listing agreement required)

Landlord Name: _____ Contact number: _____

Address: _____ City /St / Zip: _____

Please fill out completely and return with a copy of your driver's license.

**Service Agreement
Exhibit "B"**

I. PURPOSE: PINE VILLAGE PUD (herein after referred to as the "District") is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. The purpose of this Service Agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this Service Agreement.

II. PLUMBING RESTRICTIONS: The following unacceptable plumbing practices are prohibited by State Regulations.

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap, or an appropriate backflow prevention device in accordance with state plumbing regulations. Additionally, all pressure release valves and thermal expansion devices shall be in compliance with state plumbing codes.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply are not permitted.
- c. No connection, which allows water to be returned to the public drinking water supply, is permitted.
- d. No pipe or pipe fitting installed on or after July 1, 1988, which contains more than 8.0 % lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- e. No solder or flux, which contains more than 0.2% lead, can be used for the installation or repair of plumbing at any connection on or after July 1, 1988, which provides water for human use.
- f. No plumbing fixture shall be installed which is not in compliance with a state approved plumbing code.

III. SERVICE AGREEMENT: The following are the terms of the service agreement between the District and _____ (the Customer).

- a. The District will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the District's water system.
- b. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted during the District's normal business hours.
- c. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- d. The customer shall immediately correct any unacceptable plumbing practice on his/her premises.
- e. The customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.

IV. ENFORCEMENT: If the customer fails to comply with the terms of this Service Agreement, the District shall, at its option either terminates service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to the Customer.

Customer Signature: _____

Printed Name: _____ **Date:** _____

Please fill out completely and return with a copy of your driver's license.

Special Notice
Right to Confidentiality of Personal Information

House bill 859, effective September 1, 1993, requires utility companies to notify customers of their right to confidentiality. You are hereby informed that you have the right to request that your personal information in our files be open records. Our policy is that your personal records are kept confidential unless you request in writing that they become accessible to the public.

Customer Name: _____

Date: _____

_____ Please keep my records and account information confidential.

_____ My personal information should be available to the public.

“Personal Information” as defined by this notice means an individual’s address, telephone number and social security number. If you have any questions, please contact the District at 281-367-5511.

Property – Rental Property

If the property subject of this application is subject to an agency relationship or is a rental or lease property, I, as owner of the property understand that if the service is terminated to such property, I am jointly and severally liable with the renter/leasee or my Agent for any fees and/or charges for termination, meter removal or meter damage that are due to the District prior to any service reconnection.

Customer Signature: _____

Date: _____

Customer Name: _____

Owner Signature: _____

Date: _____

Owner Name: _____

Owner Address: _____

Owner
Phone: _____

Please fill out completely and return with a copy of your driver’s license.

Permission to Turn on Water

Date: _____

I give my permission for Municipal Operations to turn water on at the address below without anyone present. I understand that the District will not be held responsible for any damage to broken pipes, leaking pipes, etc.

Services Address _____

Signature _____ (required)

Please fill out completely and return with a copy of your driver's license.