



# 900

NORTH  
MICHIGAN  
SURGICAL  
CENTER

The Surgery Center at 900 North Michigan Surgical Center

60 East Delaware Place, 15<sup>th</sup> Floor

Phone: 312-440-5150

Chicago, IL 60611

Fax: 312-440-5151

## Patient Satisfaction Survey

Please respond to each question as honestly and thoroughly as possible. We welcome any additional comments you might have. Please rank your responses according to the following scale:

	Very Good	Average	Very Bad
1. How would you rate the knowledge and courtesy of our reception staff?	5	4	3 2 1
2. How would you rate the knowledge and courtesy of our nursing staff?	5	4	3 2 1
3. How would you rate the courtesy and care of your anesthesiologist?	5	4	3 2 1
4. Was your preoperative information provided to you by your physician or our surgery center? (Please circle one)	Physician		Center
5. Was it helpful? (Please circle one)	Yes		No
6. Did you receive a phone call inquiring about your recovery after your surgery? (Please circle one)	Yes		No
7. Did you or your family member/visitor experience any safety issues/concerns while at the facility? If yes, please describe on back of page.	Yes		No
8. Would you return to 900 North should you require further health care service?	Yes		No
9. Specify the month of your procedure (Please circle one)	January   February   March   April   May   June   July   August   September October   November   December		

Patient Name: (optional) \_\_\_\_\_

Additional Comments: \_\_\_\_\_

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