

03/30/2020

Dear SAC members:

First and foremost, we hope that you and your loved ones are safe. Following the social distancing measures has hopefully and will hopefully keep many of us and our loved ones safe from Coronavirus. Please keep doing so and washing hands frequently. Check in with us via Twitter (@SonomaAquatics), Facebook (Sonoma Aquatic Club) or email (sonomaaquaticclub@gmail.com) and let us know how you are doing. We are posting videos from our staff of virtual workouts, meditation tips, hikes, cooking tips and more to keep us connected during this time. We miss you.

I would like to thank the many members I have heard from for reaching out and offering your kind words and support during this time. I can't tell you how much it means to us and how impactful your sentiments are.

During the closure we are working on some projects to improve things at the club. These include painting the gym and office, painting pipes in the indoor pool area, redoing grout in and around the spa, fixing some plumbing issues in the women's locker room, painting trim around the outdoor pump room, landscaping and more.

We know that everyone is feeling anxious to get back to normal and resume physical activities at the club. We are too. Having never dealt with something of this nature, please be patient with us as we navigate our policies and procedures during this closure.

We know that many of you have also been affected financially by the forced closures. We would like to offer the following options for you in terms of membership dues:

- 1) If you are financially able to support the club during this time with your regular dues, it would really help us to stay in business and be able to reopen when this is over. We still have all of our outgoing expenses we are paying our staff their normal wages, insurance, rent, etc.. If you feel good about this route, we could gift you with a) 10 guest passes b) 4 private swim lessons, or c) 4 private personal training sessions.
- If you are unable to pay dues at this time, let us know via email (<u>sonomaaquaticclub@gmail.com</u>) or regular mail (17350 Vailetti Dr., Sonoma, CA 95476) ASAP and we will suspend your dues until we are able to reopen.

We will hold off on autopay until the 25th of April, until people have had a chance to respond to this letter. If, for any reason your account gets charged and you didn't want it to, please contact us and we will credit or refund the charge. We are not trying to profit from any of this, just cover outgoing expenses during a closure that was forced upon us, removing the opportunity for us to provide service for you.

Please stay safe and stay home while this runs its course. We will have everything ready to reopen as soon as we get the "go-ahead".

Jane Hansen and SAC Staff