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SAVE THE DATES

2019 Practice Meetings:

January 30, 2019

May 1, 2019

September 11, 2019

November 12, 2019

Visit our Website

www.silverstateaco.com

Newsletters, who we are, who our members are, preferred providers, hospitalists, board of directors, management, results

Contact Us:

(702) 800-7084

(775) 391-6484

Compliance Line:

(702) 751-0834

SilverStateACO@

SilverStateACO.com

Alexandra, Ashley, Carissa, Estela, Jackie, Jamie, Jessica G., Jessica S., Larry, Rena, Rhonda, Sara, Sharon, Tommy

Gaps in Care CONTEST - Winners and Announcing a NEW Contest - \$5,000 In PRIZES!

Congratulations to our Gap in Care Contest Winners! Calderon Medical Group (colorectal cancer screenings AND diabetic eye exams), Diagnostic Center of Medicine (depression screenings) and Northern Nevada Medical Group (fall risk screenings AND breast cancer screenings).

Because the contest was so successful in helping incentivize practices to close gaps in care, the Quality team at Silver State ACO has decided to run another contest, through the end of the year. In fact, there are now twice as many prizes! For each of the five categories there will be two prizes – one for the greatest number of gaps closed and one for the highest percentage closed. This gives smaller practices a GREAT opportunity to make a difference and to WIN! The five categories remain the same:

Diabetic Eye Exam

Depression Screening

Fall Risk Assessment (Hint – these can be done by phone)

Colorectal Cancer Screenings

Breast Cancer Screenings

Remember – there is \$1,000 available in each of the above categories - \$500 for the most gaps closed and \$500 for the highest percentage closed. Wouldn't that be a nice post-Christmas gift? You still have a month to get these done!

Additional details on page 2. GOOD LUCK.

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Silver State ACO
Accountable Care Organization

CONTEST

We are revamping our prize structure!!

There will be two ways to win per category. Each winner will receive \$500 for a total of \$1,000 per category. The same **FIVE** categories apply...

- Diabetic Eye Exam
- Depression Screening
- Fall Risk Assessment
- Colorectal Cancer Screenings
- Breast Cancer Screenings

For each category, we will have *two winners* –
One based on the total number completed and
One based on the highest percentage of attributed patients completed

Contest will run from November 15, 2018 until the end of the year

Your practice can win in more than one category!!!

Rules:

- Only ACO attributed patients may qualify
- Must get your completed list to your Quality Coordinator no later than Friday January 4th
- Assessments must be scanned in the chart no later than December 31st, 2018
- All submission must be submitted in an excel spreadsheet
- Colorectal and Breast Cancer Screening reports must be scanned into the chart in order to qualify. Non-Performance patients do count!



Silver State ACO Quality Coordinators: From left: Alex, Jackie, Carissa, Jessica and Ashley

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REMINDER – New Contact Info

Silver State ACO's new general phone number is

702-800-7054

The new COMPLIANCE line number is

702-751-0834

Please post in your office and update your contacts.

November Practice Meeting–Learning, Mingling, Education, Prizes



From left: Estela Holloway (SSACO Quality Coordinator), Joy Revulcaba (Betty H. Yao, MD), Jessica Goins (SSACO Quality Coordinator), Anissa Burnham (Betty H. Yao, MD)

Thanks to Summerlin Hospital and the Valley Health System for hosting our meetings and providing breakfast and lunch. Nathan Adelson Hospice, our Preferred Provider for hospice, sent a representative to describe their services and educate us on the history of – and difference between – hospice and palliative care.



Matthew Cox of Nathan Adelson Hospice addressing the meeting

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See the article on page 5 for additional information on hospice and palliative care from the National Institute on Aging.

In addition, SSACO staff made presentations to educate the practices about the quality reporting system, timelines and how it will affect our practices. There were also tips on protecting PHI and CMS suggestions about passwords. (Note: In case you missed the meeting – CMS suggests sending passwords using a different medium than other data. For example, if you sent login information by email, call the person with the password rather than emailing it).

If you couldn't make it, please be sure to talk to your Quality Coordinator about how you can close your gaps in care and help improve overall quality scores for your practice and Silver State ACO.



*Monique Vickrey
(Nevada Heart and Vascular)*

**November Practice Meeting
Raffle Winner!**



Full house at the November Practice Managers Meeting

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If you've joined us at our practice meetings, you know that they are informative and fun. We're trying to make it easier for all of our practices to attend at least some of the meetings! Please let us know how we can make it more convenient for you to attend.

Wednesday, January 30, 2019 – Desert Springs Hospital

Wednesday, May 1, 2019 - Summerlin Hospital

Wednesday, September 11, 2019 – Desert Springs Hospital

Tuesday, November 12, 2019 – Summerlin Hospital

There will be two options on each of these dates – Breakfast (meeting begins at 7:30) or Lunch (beginning at 11:30).

From the National Institute on Aging

Palliative care and hospice both provide comprehensive comfort care and support for the family. However, these types of care serve different types of patients.

Palliative care is a resource for anyone living with a serious illness who is receiving medical care for their symptoms along with curative treatment. Palliative care can be helpful at any stage of illness and is best provided from the point of diagnosis. Palliative care can also help patients understand their choices for medical treatment. The organized services available through palliative care may be helpful to any older person having a lot of general discomfort and disability very late in life.

Hospice provides comprehensive comfort care as well as support for the family when attempts to cure the person's illness have stopped. Hospice is provided for a person with a terminal illness whose doctor believes he or she has 6 months or less to live if the illness runs its natural course. Hospice is an approach to care, so it is not tied to a specific place. It can be offered in two types of settings—at home or in a facility such as a nursing home, hospital, or even in a separate hospice center.

Visit the National Institute on Aging website to learn more about hospice and palliative care as well as how to make advance care plans. <https://www.nia.nih.gov/health>

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Also note that Medicare does pay for palliative and hospice care. In fact, many providers believe that this is the most compassionate care for their patients.

Wishing all a Safe and Happy Holiday Season

As we approach the holiday season and are reminded how grateful we should be for all we have, we also focus on the reality that everything we do together, as a joint effort, brings greater joy and fulfillment. We, at Silver State ACO, appreciate the efforts of all who work with us – providers, practice managers, billers and other staff. Together, we have tried to help our participating practices to improve their workflows and results, while also delivering excellent care to the patients entrusted to the practices. We take this opportunity to say THANK YOU and to wish you all Happy Holidays!



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#VegasStrong

