



ULTIMATE ROCK ADVENTURES

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS FOR PARTICIPATION IN ULTIMATE ROCK ADVENTURES ACTIVITIES.

Terms and Conditions: These terms and conditions apply to every person (client) booked onto an Ultimate Rock Adventure activity. If booking on behalf of a third part you accept these terms on their behalf and so it is important that you make them aware.

Payment and fees

- 1.1 The price of the trip/activity must be paid in full prior to, or on the date it is undertaken.
- 1.2 Payment must be made cash, cheque or bank transfer.
- 1.3 An advance non-refundable deposit is required in order to confirm booking.
- 1.4 If we cancel your trip/activity you will receive a full refund of any payment you may have already made.

Cancelations:

- 2.1 Cancellations by Ultimate Rock Adventure: Whilst every attempt is made to ensure that activities actually run, Ultimate Rock Adventures will notify the client of cancellation as soon as practicable where it believes on reasonable grounds that cancellation is necessary due to dangerous and/or unsuitable conditions for the activity. We reserve the right to cancel, reschedule or amend any activity/trip due to safety reasons such as; adverse weather or operating conditions. (See Payment note No. 1.3).
- 2.2 Our instructors reserve the right to ask clients to leave if they are compromising the safety or enjoyment of the group.

Insurance

- 3.1 Our activities **do not** include any personal accident, cancellation, third part liability or personal injury insurance. We accept no responsibility whatsoever in respect of loss or damage to personal property.
- 3.2 We are fully insured in respect of public liability.
- 3.3 Clients who wish to take out insurance for any activities undertaken with us are to do so out of their own accord. We recommend that our Clients take out travel/activity insurance.
- 3.4 We will not be held liable for any loss of property, illness, injury or death incurred when undertaking any form of activity with us.

Safety and Participation Statement

- 4.4 Adventurous activities are potentially hazardous with a danger of personal injury. By booking an activity with us you are aware and accept these risks and will be responsible for your own and your group actions and involvement. A monitor/guide will lead these activities and will maintain a high level of safety during the activity. To enable Ultimate Rock Adventure to manage these risks you agree to acknowledge the need for responsible behaviour and that the instructors' word is final on all matters of safety. You acknowledge the inherent risk during adventurous activity and you may freely withdraw from any activity and there is no pressure whatsoever to take part.
- 4.5 A parent or guardian must accompany under 18's. The minimum age for an activity is 9 however the child must be physically capable of completing the activity.
- 4.6 The consent form must be completed signed and returned to Ultimate Rock Adventure before the activity takes place. We will accept a scanned or emailed copy as signed.

