

B&B Care Services, Inc.					
Stakeholder Satisfaction Survey					
FY 2016					
	Strongly Disagree = 1	Somewhat Disagree = 2	Neither Agree or Disagree = 3	Somewhat Agree = 4	Strongly Agree = 5
B&B Staff responsive to needs of our organization and people	0	0	0	3	9
Staff respectful to our agency and staff	0	0	0	3	9
Staff responds to calls/ emails in timely manner	0	0	0	3	9
Percieve B&B to be a quality agency	0	0	0	2	10
Believe programs are beneficial to individuals served	0	0	0	2	10
TOTAL RESPONDENTS	0	0	15	13	47
POINTS	0	0	45	52	235

TOTAL POINTS 332

AVERAGE SATISFACTION 111%

Surveyed 25

Responses 12

Total Maximum Points 300

Total of Responses 75

% Respondees 0.48