ID FOR COMPLAINT SENT TO BANK OF AMERICA CREDIT CARD 230715-11535286

What happened?

Describe what happened, and we'll send your comments to the companies involved.

Since April 18, 2023, I have contacted the Bank of America on multiple occasions, and requested that this bank stop charging me fraudulent charges for a trip that my wife and I took to France from April 11-15, 2023. As documented in the attached Op Ed, I paid for this trip in full through a wire transfer. In fact, I paid more than the service was worth since the tour service was cancelled. Then, Luxury Tours France charged me four more times for the same service by credit card through Bank of America. Hotel Le Pavillon Des Lys and Luxury Tours France both charged me for the same hotel stay.

The Bank of America has repeatedly refused to cancel these charges, and on one occasion an agent told me to me get a lawyer. Bank of america even discards faxes that provide documented proof of this fraud, and the bank dismisses my claims without considering this evidence at all. The Bank of America is currently defrauding me of \$23,559.39. The referenced Op Ed provides a detailed table for all of these fraud charges and references to available fraud complaints and a referenced copy of an FBI crime report that have been filed and discarded by the Bank of America (https://www.opednews.com/articles/The-Bank-of-America-Steals-France-230714-495.html). Fraud complaints are also attached with the FBI report enclosed.

I published the following Op Ed today, 7/14/2023, to document this fraud against my family.

The Bank of America Steals our Money - The Bank of America's International Fraud against America

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What would be a fair resolution to this issue?

Pay back the money that is being stolen from me, and stop cheating other customers.