

On Labor Market Policy

Jacob Alex Klerman, Abt Senior Fellow Presentation to SIG/Secretaries' Innovation Group Washington DC, July 20, 2017



- Programs for UI Recipients
- Job Training
- Evaluation



Who am I?

		UI	Training
Evaluator	Impact evaluations for	DOL/CEO (, HHS/ACF)	DOL/ETA, HHS/ACF



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Recovering Academic		Editor, Evalua	tion Review



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For UI Programs: Two Different Pathways

Assistance	
Enforcement	



Assistance

	Sample Activities	Impact on UI Weeks
Assistance	 Job search plan Workshops (resume writing, interviewing) Job leads 	Weak and small
Enforcement		



Enforcement

	Sample Activities	Impact on UI Weeks
Assistance	 Job search plan Workshops (resume writing, interviewing) Job leads 	Weak and small
Enforcement	 Require meetings with staff Require and verify active job search Suspend benefits for non-compliance 	Strong and large: perhaps cutting UI by a week or more



Older Head-to-Head Tests

Test	Baseline	
Charleston, SC (1985)	"Customary " work test	Stronger work test Plus EPS Plus job search workshop
Maryland (1998)	Report 2 contacts, not verified	2 verified Report 4 2 w/JSW 0 0.1 0.2 0.3 0.4 0.5 0.6 0.7 0.8 0.9 Decreased Weeks of UI

- Monitoring and in-person meetings appears to have <u>dropped</u>
- New results starting this summer/fall/winter



- Enforcement has large impacts on weeks of UI paid
- Apparently some combination of
 - Claimants leaving UI to avoid the meeting or to avoid intensive job search requirement
 - Requirement of intensive job search leading to more job finding
 - Benefits suspended due to non-compliance
- Unclear how much non-receipt of UI is work
 - vs. neither UI, nor work



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Goal of Training: Increase Earnings

- Goal of Training: <u>substantial</u> increase in earnings
 - At minimum wage, full-time full-year work: \$15,080
 - Substantial increase: at least \$2,000/year=\$500/quarter
- Some job training programs achieve that
- ... most do not
- As of now, unclear what matters
 - See below for some conjectures

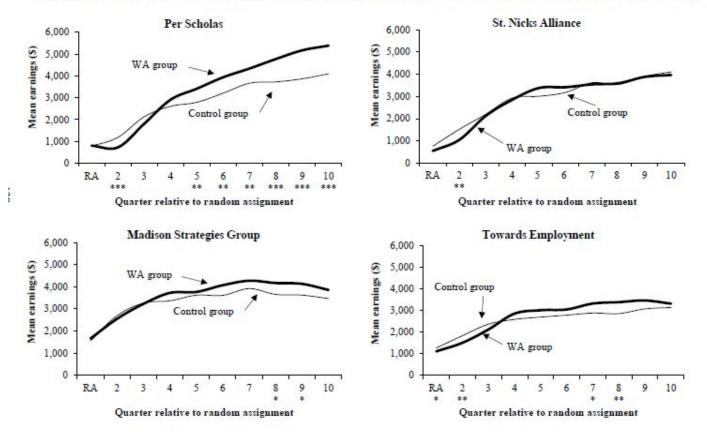


Some Programs are Effective; Unclear Why *those* Programs

The WorkAdvance Study

Figure 5.2

Quarters 1 to 10 Impacts on Mean Earnings from an Unemployment Insurance-Covered Job, by Relative Quarter and Site

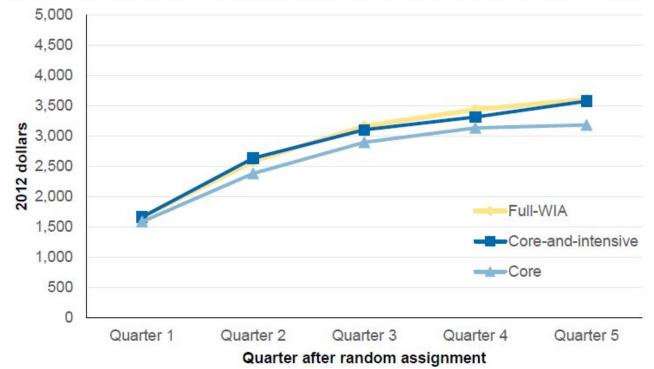


MDRC Work Advance; similar pattern Abt Green Jobs



WIA-GSE Earnings Estimates

Figure VI.20. Quarterly earnings among adults in all three study groups



Source: WIA Gold Standard Evaluation 15-month follow-up survey.

Notes: The technical supplement to this report provides more detail about the estimation approach, sensitivity analyses, and more estimates, *p*-values, and sample sizes.

None of the differences between the full-WIA and core-and-intensive groups are significant at the 5 percent level. None of the differences between the core-and-intensive and core groups are significant at the 5 percent level. None of the differences between the full-WIA and core groups are significant at the 5 percent level.

Earnings are *lower* for those who get training; perhaps too early

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Three Broad Conjectures as to Small Impacts

- 1. Target Occupations
- 2. Nature of Training
- 3. Evaluation Issue



Conjecture 1: Target Occupations

- It seems obvious that training should increase earnings
 With training, wages should be higher!
- But, it's not that simple
 - First, many of the occupations we are training for don't pay much more than the minimum wage
 - Second, not everyone gets the job: some don't finish, some don't get the external credential, some don't work full-time and full-year, some don't use the training
 - In which case, earnings gain is less than implied wage gain
- So get more trainees all the way through
 - i.e., finish training, get external credential, work full-time and full-year, in a job using the training
 - Not clear how to do that; perhaps more advising and support



Conjecture 1: Target Occupations

- And offer and encourage training for higher earnings occupations
- But, higher earnings usually require long trainings
 - Much longer than 6 month vs. current much shorter than 6 months
 - Larger payments to trainers
 - What do trainees "live on" during training?
- Plus, longer trainings offer require more "pre-requisites"
 - e.g., high school reading, math, and science
 - Many of our candidates don't have the pre-requisites
 - Either don't train them or remediate them
 - (i.e., even long training)



Conjecture 2: Nature of Training

- Trainees also need "supports": soft-skills training, academic advising, help with life challenges
 - "Career Pathways" attempts to address this
 - Successful programs: "screen" heavily for soft skills/ motivation
 - Such screening harder for public programs, esp. given numerical performance goals
- Programs do not have connections to and trust of employers
 - Programs are evaluated when they are too new
 - Funding streams discourage continuity
 - Successful programs: work closely to with employers to track shifting demand and nimbly respond



- Perhaps evaluations are too positive
 - We (sometimes) specifically evaluate "promising" programs
 - We provide intensive technical assistance in program delivery
 - ... so estimates better than for "normal programs"
- Perhaps evaluations are too negative
 - Follow-up periods too short
 - Sample sizes too small to detect impacts
 - Control groups get a lot of training; so not testing training vs. no training
 - ... so estimates are worse than for "normal programs"



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Some Thoughts on Evaluation

- More than many areas of social programs, evaluating labor market programs requires
 - Large samples (100s or 1,000s for training; 10,000s for UI programs)
 - Strong methods to control for bias
 - Usually random assignment



Beware of ...

- Simple tabulations of post-program outcomes for individuals
 - Often, things would have gotten better anyway
 - Not everyone who came into the program is counted
- Simple tabulations of changes in outcomes over-time
 - Other things may have changed; e.g., the economy
- Comparisons to non-comparable comparisons groups
 - Why would we have expected similar outcomes in the absence of the program?



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Take Aways

- Programs for UI Claimants
 - At best, weak evidence of small impacts for "assistance"
 - Strong evidence of large impacts of "enforcement" on UI payments
 - Evidence for impact on employment and earnings unclear
 - More evidence needed; will have more soon
- Most training programs appear to have small impacts
 - Conjecture: larger impacts for longer training
 - Conjecture: larger impact for those entering with better academic and soft skills
 - Which would seem to imply that training is not "the answer" for the worst off
 - More evidence needed; will have more soon



- Results reported here from: CJ O'Leary. 2004. "Evaluating the Effectiveness of Labor Exchange Services." In Labor Exchange Policy in the United States, DE Balducchi, RW Eberts, and CJ O'Leary, eds. Kalamazoo: W.E. Upjohn Institute for Employment Research.
- My updating review: Klerman, J.A. Forthcoming 2017. "Unemployment Insurance in the Early 21st Century." In Updating the US Safety Net: How European and Other Developed Countries Have Updated Their Safety-Net Programs to Provide Social Assistance While Encouraging Work. Oxford University Press, Doug Besharov and Doug Call, eds.
- Our new results (implementation here; impact soon): Minzner, A., Klerman, J., et al. 2016. *REA Impact Study: Implementation Report.* Prepared for the U.S. Department of Labor. Cambridge, MA: Abt Associates



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