

Caring For Your Rug

IN THE EVENT OF SMALL EMERGENCIES

- Act fast. Scrape or blot up all excess spill or blemish using club soda or cold water to dilute.
- Pre-treat. To avoid setting stains, use cold water only when water is called for.
- Greasy spills: sponge gently with grease solvent or apply detergent.
- Non-greasy spills: sponge with a solution of one teaspoon liquid detergent to one cup water. Do not use soap and water.
- Animal Stains: Sponge freely with cold water. Apply solution of three tablespoons white vinegar to one quart water. Sponge with detergent suds and rinse.

Note: How to sponge.

- Work lightly
- Work from center to edges
- "Feather" area by sponging edges irregularly
- Blot damp/dry quickly to avoid rings

WEEKLY MAINTENANCE

- Thoroughly clean with a vacuum adjusted to pile height.
- Periodically rearrange furniture to give "crushed" carpet areas a chance to recover. Rotating the rug periodically serves the same purpose.

Professional Cleaning

- Every 3–5 years you want to have the rug professionally hand washed. We provide this service. Please call us in advance.

Below are a few tips for Rug Care and Cleaning

Stain	Cleaning Method
Acids	Detergent/white vinegar
Alcoholic beverages	Detergent/White vinegar or cleaning fluid
Ammonia or Alkali	Detergent/White vinegar
Ball-point pen ink	Methylated spirits or turpentine
Beer	Detergent/White vinegar
Bleach	Detergent/White vinegar
Blood	Detergent/White vinegar or Starch Paste
Burning cigarette	Brush off with a hard edge
Butter	Cleaning fluid
Candy	Detergent/White vinegar or scrape and vacuum
Cellulose paint	Acetone

Chewing gum	Detergent/White vinegar or cleaning fluid
Chocolate	Detergent/White vinegar or cleaning fluid
Coffee	Glycerine
Cosmetics	Detergent/White vinegar or cleaning fluid
Crayon	Detergent/White vinegar or cleaning fluid or scrape and vacuum
Egg	Detergent/White vinegar
Fat and Oil	Tissue and iron, then cleaning fluid (Do not use iron after solvent)
Fruit and juices	Detergent/White vinegar
Furniture polish	Detergent/White vinegar or cleaning fluid*
Glue	Alcohol
Grass	Methylated spirits
Gravy	Detergent/White vinegar or cleaning fluid
Grease	Cleaning fluid or scrape & vacuum
Household cement	Detergent/White vinegar or cleaning fluid*
Ice cream	Detergent/White vinegar or cleaning fluid*
Ink	Water only
Iodine	Alcohol
Jam	Lukewarm water
Lipstick	Detergent/White vinegar or cleaning fluid*
Medicine	Call a reputable cleaner
Metal polish	Detergent/White vinegar or cleaning fluid*
Mildew	Call a reputable cleaner
Milk	Detergent/White vinegar or cleaning fluid*
Mud	Detergent/White vinegar
Mustard	Detergent/White vinegar
Nail polish	Polish Remover*
Oils	Cleaning fluid
Paint	Detergent/White vinegar or cleaning fluid*
Perfume	Detergent/White vinegar or cleaning fluid*
Permanent ink	Call a reputable cleaner
Rust	Call a reputable cleaner
Salad dressing	Detergent/White vinegar or cleaning fluid*
Sauces	Detergent/White vinegar or cleaning fluid*
Shoe polish	Detergent/White vinegar or cleaning fluid or scrape and vacuum
Soot	Vacuum, then cleaning fluid
Tar	Cleaning fluid

Tea	Detergent/White vinegar
Vomit	Detergent/White vinegar or cleaning fluid
Wax	Cleaning fluid or scrape & vacuum
Wine	Detergent/White vinegar or cleaning fluid

* If the recommended procedure is not effective, call a reputable cleaner. Some stains are so complex that they should be treated by someone with a knowledge of textile chemistry. Don't wait for annual cleaning. It may be too late to remove the stain.

We do not guarantee the methods but we do consider them as effective and reliable.