



## Hyatt Regency Safety Protocols

Please note that many safety protocols have been implemented at the Hyatt Regency which include:

- Less Contact
- Contactless check-in, checkout and hotel stay bill
- Mobile Entry
- Food and beverage mobile ordering option
- Request items to your room
- In-room Chromecast
- Protective partitions added at high engagement areas:
- Front desk, bell desk, towel hut, 24-hour Market and more
- Hand sanitizer stations and wipes prominently placed throughout hotel
- More frequent sanitization with hospital-grade disinfectants and increased overall cleaning
- Deep cleaning with the use of a fogger machine in all seating areas and other equipment throughout the hotel every day after each event
- Enhanced food safety and hygiene protocols for restaurants, room service and Lectureship banquet
- Masks worn by all hotel colleagues and National Lectureship guests, plus social distancing and wellbeing signage throughout the hotel
- Dedicated Hygiene & Wellbeing Leader on property responsible for adhering to new operational protocols and training
- Thermal camera used daily for employee and National Lectureship guests temperature checks
- Adhering to guidelines by CDC, WHO and local authorities

### MEETINGS & EVENTS

- Tailoring each National Lectureship meeting and events with social distancing guidelines and safe practices:
- Social distancing signage and floor stickers
- Hand sanitizer and disinfectant wipes
- Modified entries and exits to ensure one way in and one way out
- Sanitizing meeting rooms and common areas during Lectureship meetings
- EPA certified electrostatic handheld sprayer
- Modified Lectureship banquet food and beverage experience including:
- Prepackaged food and beverage options (upon individual guest request)
- Touchless coffee stations
- Protective partitions separating food and beverage from Lectureship attendees
- Rolled silverware
- Prepackaged condiments
- Ladies Luncheon buffet will be serviced behind protective partitions and banquet servers will wear gloves and a mask
- Elimination of water stations; bottle water only
- Linens replaced after every use
- AV equipment disinfected after each use
- Continuous training will be conducted for all staff on Hyatt's enhanced cleaning standards before and during National Lectureship

During this time of uncertainty, we will not compromise on our commitment to providing a safe, friendly and enjoyable National Lectureship experience for all attendees. You should feel safe at next year's event.