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Education

Yale School of Organization and Management New Haven, Connecticut Master's degree in Public and Private Management (MPPM), 1993.

- Bush Fellow Bush Center in Child Development and Social Policy Studied impact of limited access to technology on economically disadvantaged families
- Teaching Fellow Yale College, Study of the City Course

Dartmouth College Hanover, New Hampshire Bachelor of Arts, Math/Computer Science, 1981.

Experience

1995-present *Consultant*, New York, New York Representative projects included:

The Annie E. Casey Foundation, Baltimore, Maryland

Worked as Evaluation Liaison to the Foundation's Making Connections
Initiative. Managed the development of local data capacity in Hartford, CT;
Milwaukee, WI; and Indianapolis, IN. This work included helping identify,
build local evaluation capacity, and fund organizations to pursue efforts in
data warehousing, process documentation, qualitative research, selfevaluation, and resident-driven participatory action research.

The Community Builders, Boston, Massachusetts

Facilitated the design and establishment of HOPE VI Self-Sufficiency programs in Pittsburgh, PA and Cincinnati, OH. Activities included project management, program design, recruiting and hiring staff, implementing the Project Match employment model, and negotiating relationships with service providers. Focus areas included workforce development, supportive services and community building. Worked as Interim Program Manager for approximately ten months in the Bedford Dwellings community in Pittsburgh.

Baltimore Transitional Jobs Project, Baltimore, Maryland

• Managed a request for proposals (RFP) process to select an organizational entity to develop and implement the Baltimore Transitional Jobs Project (TJP). The goal of TJP is to assist ex-prisoners who are returning to Baltimore City from prison and are unlikely to obtain employment in the labor market on their own by providing transitional employment, support services, placement in the competitive labor market, and twelve months of post-placement retention services.

Management Plus, Inc., New York, New York

Worked on the evaluation team for the Partners for Fragile Families (PFF)
demonstration project run by the National Center for Strategic Nonprofit
Planning and Community Leadership (NPCL). PFF is designed to produce a
model fatherhood system to help to strengthen the involvement of both
parents in the lives of their children.

The Enterprise Foundation, Baltimore, Maryland

• Managed employment and training efforts of the Foundation's Neighborhood Transformation Center in Baltimore, Maryland. In overseeing the establishment of a community-based employment and training office, this project involved researching best practices, designing and managing regional industry analyses, designing a skills-based asset mapping project, helping establish community-based businesses, participating in fund raising, collaborating with other community-based employment entities, and

negotiating with Empowerment Zone officials. This work also included participating in the Manpower Development Research Corporation's public housing-based Jobs-Plus Initiative.

Brody & Weiser, Branford, Connecticut

- Worked as a consultant to Brody & Weiser on The Ford Foundation's Corporate Involvement Initiative. Responsibilities included identifying and facilitating models of corporate-community partnerships, and working with Ford and national intermediaries to develop a diffusion strategy for communicating initiative objectives.
- Helped assess potential community development financial institutions (CDFI) in Washington, D.C. as candidates for housing a program-related investment (PRI) pool. This project included performing an organizational assessment on CDFI candidates and interviewing members of the D.C. area funders collaborative.

Baltimore Community Foundation, Baltimore, Maryland

Managed development of a cross-agency database as part of the Baltimore Neighborhood Facilities Project (NFP). The primary goal of this project was to help Baltimore City agencies and neighborhoods plan for the optimal use of certain city-owned facilities so that all residents of Baltimore would have adequate places to "learn, read, meet and play."

Stockard, Engler and Brigham, Cambridge, Massachusetts

Provided general consulting services for the community and supportive services component of a HOPE VI project in Elizabeth, NJ. Activities included analyzing and presenting findings from a resident and providing general consulting services related to developing and implementing a case management system to support the workforce development and selfsufficiency programming. Casey Family Services, Baltimore, Maryland

• Facilitated a series of community meetings in Historic East Baltimore in a Community Engagement Process (CEP). The CEP used community mapping as a means to engage neighborhood residents and service providers in understanding community issues and developing plans for addressing those

Community Building in Partnership, Inc., Baltimore, Maryland

- Managed installation of an agency-wide, family-focused client information system that tracks all human service activities.
- 1992-1995 Metis Associates, Senior Associate, New York, New York Worked on a variety of initiatives for public and non-profit agencies that support human service delivery. Projects included:
 - Providing technical assistance to the Comprehensive Community Revitalization Project (CCRP) in the South Bronx.
 - Managing Metis's technical assistance to several national demonstration projects of The Annie E. Casey Foundation, including the Rebuilding Communities Initiative (comprehensive community revitalization), the Plain Talk Initiative (teen pregnancy and sexuality), the Family-to-Family Initiative (foster care reform), and the Juvenile Detention Alternative Initiative (juvenile detention reform).
 - Assisting community-based organizations understand and use data and information systems more effectively in planning, management, evaluation, and day-to-day operations.
 - Helping design and negotiate a countywide service utilization study. This study was to collect data from a wide range of county and state service providers and examine patterns of individual and family service usage across those agencies.
- 1980-1991 **Computer Applications Corporation**, Senior Systems Analyst, Memphis, Tennessee

- Designed and managed development of claims & inquiry system for the New Orleans Postal Service. This system tracked registered and certified mail throughout Central and South America.
- Developed asset/liability management system for Union Planters Bank. The system is marketed nationally to banks, and savings and loan institutions.
- Consulted for Embassy Suites, Holiday Inns and Hampton Inns divisions of Holiday Corporation. Projects included corporate customer database, billing system for frequent guest program, and notes receivable system.
- Managed development projects as consultant to Federal Express Corporation. Helped develop a system for testing customer service agents and couriers.
- Developed production planning system for Maybelline Division of Schering-Plough.
- Developed airline catering system for Dobbs Houses, Inc.
- Developed hotel reservation system for Telesphere, International.
- Consulted on personnel systems for Life Savers, Inc.
- Consulted on fluid flow system for Allen & Hoshall, Engineers & Architects.

1978-1980 **Data Communications Corporation**, *Programmer/Analyst*, Memphis, Tennessee

- Increased operating system efficiency for BIAS-II broadcast system.
- Provided technical support and training for systems personnel.

1976-1977 **Litton Data Systems**, *Engineer*, Van Nuys, California

- Performed programming work on an Army-funded field artillery system.
- Performed development work on a NATO-funded communications system.

Community involvement and interests

- Supported and organized activities in a children's emergency shelter and homeless shelter for HIV positive teens.
- Served as board member, Executive Committee: AIDS and Adolescent Network of New York (AANNY).
- Participated in bicycle tours and races throughout the U.S. and Canada.
- Rode in three-day, 260 mile bicycle ride to raise funds for AIDS prevention and treatment.
- Worked with staff of homeless shelter to lobby state and local elected officials
- Worked with a college alumni group in "school adoption" project.
- Member of volunteer steering committee that organized and ran annual community festival. Co-chaired sub-committee of more than 100 volunteers.