Rev. H Saffron Walden

The whole process was done with great courtesy and efficiency. We will have to wait to see if it turns out to be efficient in reducing costs and carbon footprint.

Please rate your satisfaction level	Low	Average	High
with:			
Sales Consultant			~
Technical Surveyor	1 /	/	'
Installation Team			
Office Staff	_ / /		
Product			'
Recommend us?		7	~

Mr & Mrs J Stagsden

We are very happy with our new heating system, everything seems to be ticking along nicely, we have never been so warm. The tradesmen were excellent; they worked methodically and quietly and gave us confidence in their workmanship. There was no damage to our home and all traces of our old boiler system were removed.

Please rate your satisfaction level with:	Low	Average	High
Sales Consultant			•
Technical Surveyor			•
Installation Team			✓
Office Staff			✓
Product			/
Recommend us?			/

Ms. W- Barrow

All members of your installation team were kind, courteous and competent. There was absolutely nothing to complain about.

Please rate your satisfaction level	Low	Average	High
with:			
Sales Consultant			/
Technical Surveyor	1 /	/	'
Installation Team			~
Office Staff	* / /		
Product			'
Recommend us?			'

Ms P Bourn

Please rate your satisfaction level	Low	Average	High
with:			
Sales Consultant			~
Technical Surveyor			~
Installation Team			~
Office Staff			~
Product			~
Recommend us?			✓

Mr D Stowmarket

I should like to thank you for your professional and competent service. The whole procedure has been painless (apart from writing the cheque) and you have patiently answered my questions willingly and efficiently. I should particularly like to express my thanks to Julie who is always particularly helpful and incredibly efficiently- an absolute star.

Please rate your satisfaction level	Low	Average	High
with:			
Sales Consultant			/
Technical Surveyor		/ /	'
Installation Team			/
Office Staff			~
Product			
Recommend us?			~

Mr B Ickwell

High quality workmanship, installation team did their best tot answer my questions. Installation/operation manuals showed that the optimum method of controlling the Daikin Heat Pump had not been implemented. Agreements to purchase an optional PCB demand will I'm sure solve the problem.

Please rate your satisfaction level	Low	Average	High
with:			
Sales Consultant			/
Technical Surveyor			✓
Installation Team			✓
Office Staff			/
Product			✓
Recommend us?			V

Mr & Mrs C Wattisfield

Extremely pleased with all aspects of service especially installation team. Thank you.

Please rate your satisfaction level	Low	Average	High
with:			
Sales Consultant	1 /		
Technical Surveyor			~
Installation Team			/
Office Staff			/
Product			~
Recommend us?			-