

# Active Shooter Events

THE LONG RESPONSE

SUPPORTING AND STABILIZING THE IMPACTED COMMUNITIES

LANE PREPAREDNESS COALITION, MAY 11, 2016

## Objectives

- ▶ Provide information on Critical Incident Stress and Behavioral Health support resources available in Oregon
- ▶ Provide information on how those resources are accessed
- ▶ Provide information on actions taken in response to the UCC shooting
- ▶ Recommendations

## Introductions and Background

- ▶ Southern Oregon Critical Incident Response Team and Faith Community (SOCIRT)
  - ▶ Fred M. Saada, Executive Chaplain
- ▶ American Red Cross
  - ▶ Carol Gross MS LMHC, Cascades Region Disaster Mental Health Advisor
- ▶ Faith Community
  - ▶ Hugh Heinrichsen, Pastor of Spiritual Formation, Redeemer's Fellowship
- ▶ Douglas County Public Health
  - ▶ Eugene Regan REHS, Former Public Health Preparedness Coordinator, Douglas County Health and Social Services

## Southern Oregon Critical Incident Response Team (SOCIRT)

- ▶ Who we are
  - ▶ A Critical Incident Response Team(CIRT) that is trained to work with First Responders using Critical Incident Stress Management (CISM) tools. Team is made up of Peers, Mental Health and Chaplains.
- ▶ What we do
  - ▶ Facilitate CISM responses to traumatic events, utilizing Defusings, Debriefings, Crisis Management Briefings and other CISM tools
- ▶ How are we accessed
  - ▶ Generally an agency will contact us either directly or through their dispatch

## Faith Based Community

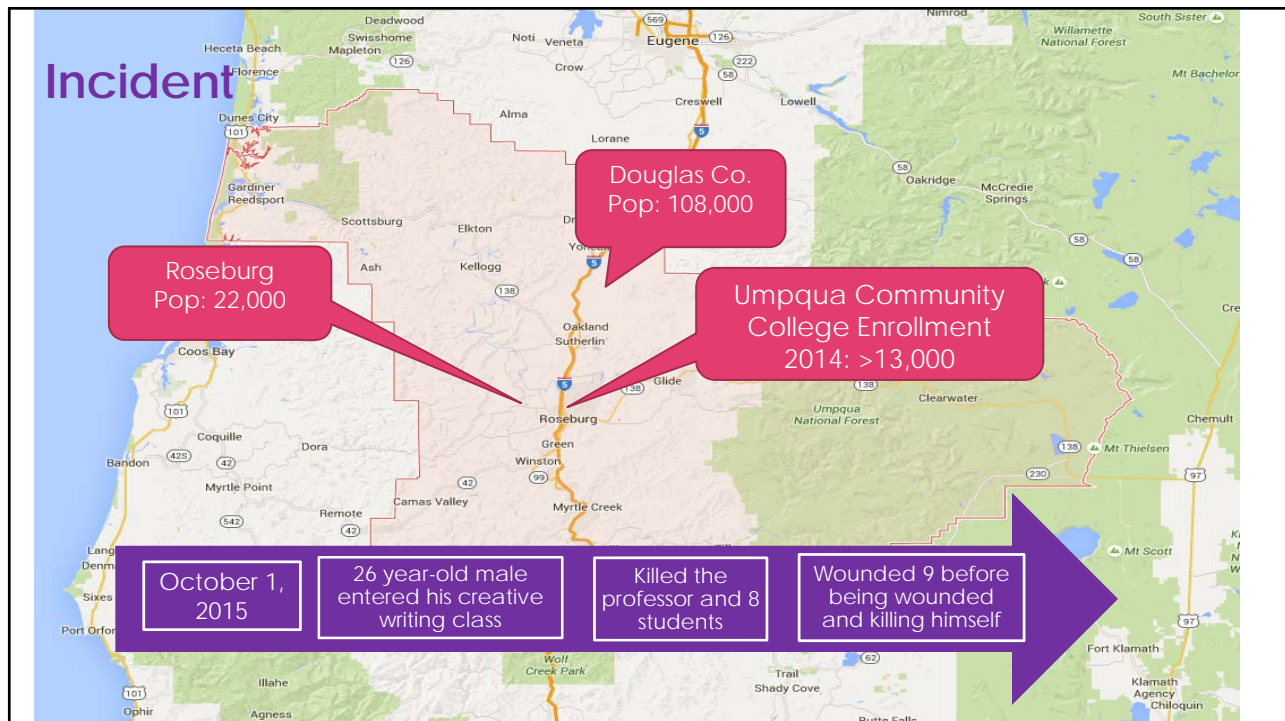
- ▶ Who we are...
  - ▶ Douglas County Evangelical Fellowship (DCEF)
  - ▶ Other Churches
  - ▶ Local Faith Based Agencies
  - ▶ Outside Faith Based Responder Coordination
- ▶ What we do...
  - ▶ Non-Denominational group of pastors and Christian ministries coming together for support, counsel, training, resources and relationships.

## American Red Cross

- ▶ Who we are
  - ▶ A national humanitarian organization with an extensive network of donors, volunteers and employees who share a mission of preventing and relieving suffering
- ▶ What we do
  - ▶ Disaster Relief
  - ▶ Health and Safety Training and Education
  - ▶ Lifesaving Blood
- ▶ How are we accessed
  - ▶ As part of Volunteer Organizations Assisting in Disasters, we may be activated through VOAD
  - ▶ Request of local Red Cross volunteer
  - ▶ Request of local emergency management
  - ▶ Request of other local organizations (businesses, cities, college, school district, community mental health program)

# Douglas County Public Health

- ▶ Who we were
  - ▶ The local governmental public health services program
- ▶ What we did
  - ▶ Many services: family planning, Women Infant and Children, Immunizations, Communicable Disease Investigation
  - ▶ In regard to this topic, Public Health Emergency Preparedness
- ▶ What was our role
  - ▶ Improving the health of the community at-large, to include improved response and recovery from emergencies and disasters



## SOCIRT – UCC Response Actions

- ▶ Notification/Activation
  - ▶ Notified of the event by OSP SOCOMM Dispatch while the event was still happening.
  - ▶ Dual Activation by Oregon State Fire Marshall's Office & OSP CIRT
- ▶ Focused on First Responders that where on scene – within hotzone
- ▶ Activation still on-going (long term commitment to First Responders)
  - ▶ Continued peer and mental health interaction
  - ▶ Continued building of CIRT and Chaplain component for Douglas County
- ▶ Summary of activities
  - ▶ 4 Defusings Fire and EMS personnel within first 3 hours
  - ▶ Assisted Law Enforcement at Fairgrounds – Death Notification Coordination
  - ▶ 6 Debriefs Fire and EMS personnel within 72 hours at High School

## SOCIRT – UCC Response Actions

- ▶ Summary of activities
  - ▶ Asked to vet Chaplains that had arrived at Fairgrounds
  - ▶ Debriefed Law Enforcement personnel with OSP CIRT – approx. 10 debriefs
  - ▶ Peer, Mental Health & Chaplain crisis interventions to this day

## American Red Cross

- ▶ Notification/Activation
  - ▶ Received call from local Red Cross volunteer jogging near UCC at the time
- ▶ Focused on
- ▶ Length of activation
  - ▶ 21 days, 15 days for the bulk of ARC BH volunteers
- ▶ Summary of activities
  - ▶ 1283 total contacts
  - ▶ 4 Town hall type "Tips for Coping" meetings
  - ▶ Assisted at drop-in centers
  - ▶ Assisted with limited financial assistance for immediate needs of survivors and families of those killed

## Faith Based Community

- ▶ Notification/Activation
- ▶ Focused on
  - ▶ Community healing through network of diverse churches
- ▶ Length of activation
  - ▶ 15 days, but additional activities scheduled later
- ▶ Summary of activities
  - ▶ Community worship gatherings at Douglas County fairgrounds
  - ▶ GriefShare trauma workshops

## Douglas County Public Health

- ▶ Notification/Activation
  - ▶ DCPH staff person with scanner application on their smart phone
- ▶ Focused on
  - ▶ Supporting Community Health Alliance the community mental health program
- ▶ Length of activation
- ▶ Summary of activities
  - ▶ Assisted in support of operational briefings, PsyStart data entry

## Oregon Health Authority – Actions

- ▶ Healthcare System
  - ▶ Alerted by Douglas County Emergency Management
  - ▶ Activated Incident Management Teams at Mercy and PeaceHealth Riverbend
  - ▶ Began Emergency Department and Operating Room Decompression
  - ▶ Peace Health had time to develop 3 specific areas designed to accommodate non-patient, yet incident specific needs:
    - 1) Family Assistance (Re-unification)
    - 2) Media
    - 3) Law Enforcement

## Oregon Health Authority – Actions

- ▶ Healthcare Preparedness Program
  - ▶ Information gathering (Initial Casualty Numbers were high)
  - ▶ Request to all I-5 Hospitals to update HOSCAP (Hospital Capacity) website or to phone in their updates
  - ▶ Larger hospitals began Emergency Department Decompression
  - ▶ Through OHA-FBI Victims Assistance Team were connected to both Mercy Medical Center and Peace Health Riverbend Hospital

## Oregon Health Authority – Actions

- ▶ PHEP-worked with DCPH to support organizing the key behavioral health players with the local Community Mental Health Program-Community Health Alliance (CHA)
- ▶ Notified by the local public health preparedness coordinator
- ▶ Focused on supporting the behavioral health needs in the community and at UCC in particular
- ▶ OHA, Public Health Preparedness staff were supporting CHA from October 2 thru the end of November



## Oregon Health Authority – Actions

- ▶ Summary of activities
  - ▶ Organizing and facilitating the behavioral health operations briefing meetings and schedule
  - ▶ Sharing information with behavioral health response partners
  - ▶ Providing technical staff to CHA for UCC behavioral response activities
  - ▶ Opening the Umpqua Wellness Center to expand capacity for serving more highly impacted individuals
    - ▶ Staffed almost entirely by SERV-OR volunteers
    - ▶ Open for 16 weeks

## Questions

## Credits

- ▶ Fred M. Saada  
Executive Chaplain  
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Southern Oregon Critical Incident Response Team (SOCIRT)  
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