



Heather is 60 years old and has over 20 years of management experience and skilled with computers, experienced oral and written communication skills, is a “team” player, and skilled in coordinating and maintaining multiple projects and reports, and office management. As a Branch Manager for ResCare Home Care,, she was responsible for the day-to-day operation of a branch office for three counties, conducted interviews, hired employees, responsible for payroll, billing reports, revenue forecast and office expenditures. She was also responsible for area public relations with media, agencies and the general public and ensure company policies, State regulations and contracts were in compliance.

As a Victims Advocate for the Lewiston YWCA, she coordinated community and legal services for victims of crime, developed and maintained working relationships with agencies, law enforcement and the judicial system and was responsible for monitoring State and Federal Grants.

As a Regional program Coordinator for the State of Idaho, Department of Insurance (SHIBA), she was responsible for the program operation and management within ten counties, recruited, trained and managed volunteers, was responsible for interpreting insurance company policies and Medicare for the elderly, and developed reporting forms, procedures and training manuals. Heather also monitored all State Insurance regulations.

As the youngest member of the Valley Community Board, Heather brings a wealth of experience, knowledge and advice to the Center.