



## **JOB DESCRIPTION**

**Job Title:** Medical Respite Worker

**Program:** Medical Respite & Sobering Center

**Reports To:** Program Director and/or Program Coordinator

**Status:** Non-exempt

### **JOB SUMMARY:**

Medical Respite workers provide culturally appropriate, trauma-informed custodial services to clients of Medical Respite & Sobering Center. MRW's assist patients with daily activities, provide services to support client health and safety, and assist patients in navigating a complex system by providing information, education, and referral services. The nature of work requires sustained physical effort involving considerable standing, walking, bending, stooping, and lifting of patients.

### **ESSENTIAL JOB FUNCTIONS:**

- Support the Medical Respite & Sobering Center Mission to promote stabilization, hope, and healing for adults experiencing homelessness in San Francisco.
- Work collaboratively with CATS and DPH employees in an integrated team to meet shared goals.
- Ensure that Medical Respite & Sobering Center clients are treated with dignity and respect, and that their physical needs are adequately met while residing at the facility.
- Monitor and report on health & safety issues (including behavioral health issues) within the building, and provide de-escalation and conflict resolution to clients as needed.
- Monitor all visitors to the building to provide privacy and security.
- Respond in the moment to client needs and requests.
- Assist patients safely using the bathroom with proper sanitation & clean-up after patients.
- Assist with heating and serving meals.
- Assist health care providers with client navigation and clinic flow, including intakes and discharges.
- Monitor client belongings at intake, at bedside, & at discharge.
- Light maintenance of facility and light cleaning of facility.
- Adhere to established policies and procedures.
- Attend trainings and meetings as needed.
- Other related duties as assigned.

### **BACKGROUND & EXPERIENCE:**

- High school diploma or G.E.D.
- Previous Home Health Aid experience and/or experience working with the homeless population.
- Ability to work both independently and cooperatively.
- Ability to de-escalate conflict
- Knowledge of homelessness, healthcare, substance abuse, HIV, harm reduction, co-occurring disorders, dementia/cognitive impairment, cultural diversity issues and relevant resources.
- Able to work effectively with diverse individuals who self-identify by cultural, language, neighborhood, sexual identity, gender and other definitions.
- Ability to write and speak effectively.
- CPR and first aid certification required within 90 days of hire.

### **PREFERRED QUALIFICATIONS:**

- Bicultural, bilingual Spanish speaking.
- Knowledge of San Francisco community resources.
- Experience working with at-risk client populations.

To apply, please submit a current resume and cover letter to [jobs@catsinc.org](mailto:jobs@catsinc.org).