Welcome

vveicome
Thank you for taking this Survey for the Community Caregiving Initiative of Santa Barbara County. As you know, the purpose of the Community Caregiving Initiative (CCI) is to establish effective caregiver support systems through the development of cross-sector networks of community organizations, including but not limited to health, social and education sectors.
Your participation in this survey is a meaningful part of improving care for our caregivers. We expect completing this survey will take about 1-2 hours every six months, including the time required to engage with managers and staff about the survey questions.

Survey purpose

This survey will help us understand how organizations across Santa Barbara County are working together to better support caregivers. Information from this survey will be used to characterize how organizations communicate and collaborate with one another to improve caregiver supports and referrals. It will also collect important information about CCI partners.

We plan to collect this information now, and again every 6 months. This will allow us to characterize and understand how our caregiver service provider network grows and changes over time. The results of this survey will assist in developing a clear picture of our progress toward our goals and help us create a reflective practice to help inform the ongoing development of the Community Caregiving Initiative (CCI).

Results from this survey will be shared with grantees, participating organizations, and other key stakeholders in April, 2017, and semi-annually thereafter. Evaluation Specialists will analyze the responses from the survey and develop a series of graphic "maps". They will then present these "maps", along with other survey findings, to grantees and other key stakeholders and facilitate a process to explore and interpret them to understand the types and levels of systems change that occurred.

Survey instructions

We ask that each partner organization do the following 3 steps to complete the survey:

Step 1: Identify one person who will be responsible for completing the data collection process and entering the data into Survey Monkey every 6 months.

- This should be an employee involved in direct service for caregivers, who has the ability to gather information from program staff at the organization, and who can engage their colleagues in the process of completing the survey.
- This person should be well informed about the organization's participation in the Santa Barbara Caregiver grants and/or the Community Caregiver Initiative.
- Ideally, for consistency, this will be the same person over the next 12 to 18 months.

Step 2: Convene a small group from your organization to assist in completing the survey.

- This group should include a manager that is familiar with the Community Caregiving Initiative, and staff that are
 responsible for, or familiar with, providing services to caregivers. The goal is to include staff that can provide an
 assessment of communication and collaboration between your organization and other organizations that serve
 caregivers.
- We recommend printing a paper copy of the survey for each member of your small group, and asking them to
 complete it individually before participating in the group discussion. We have found this ultimately saves time, by
 allowing you to quickly identify areas of agreement and areas that need to be discussed to determine the best answer
 for your organization.
- We have provided a discussion guide for you to use if you find it helpful. As you engage in your small group
 discussion, record your organization's final response to each question. Have a designated person enter the final data
 for your organization into this survey.

Step 3: Enter the final information collected from your small group into this online survey.

• If you start filling out the survey and find you need more information, you can return to the survey multiple times and your information will be saved.

Survey confidentiality

Who will see how your organization answered? Only staff at Evaluation Specialists, an independent evaluation firm, will see the data you provide. They will report it in two ways.

Your answers to the first part of the survey will be seen by others. One purpose of the survey is to create "maps" showing how connected organizations are to each other currently. This will help us understand how the caregiver service network can improve, as well as how it changes and grows over time. To do this, questions #1 through #15 ask you to describe how much your organization shares information, communicates, collaborates, and makes referrals to other organizations in Santa Barbara County that serve caregivers. This information will be used to make the network "maps, so how you answer will be apparent to others who see the results.

The second part of the survey is confidential, and your answers will not be seen by others. Your responses to questions #16 through #35 will not be reported in a way that others can know how any individual organization answered. Responses to these questions will only be reported in a summary manner.

Characteristics of your organization

* 1.	Which organization are you answering for?
	Adult and Aging Network
	Alzheimer's Association
	Antioch University
	Area Agency on Aging
	Coast Caregiver Resource Center
	Community Action Commission
	Community Partners in Caring
	Cottage Rehabilitation Hospital
	Life Steps Foundation - Santa Maria Wisdom Center
	Lompoc Skilled Nursing & Rehabilitation
	Lompoc Valley Community Healthcare Organization
	Lompoc Valley Medical Center/Lompoc Family Caregiver Support Center
	Marian Regional Medical Center
	Sansum Clinic
	Santa Barbara Cottage Hospital
	Santa Barbara County Coalition in Support of Promotores de Salud
	Santa Barbara County Adult Protection Services
	Santa Barbara County Public Health Department
	Valley Haven
	Visiting Nurse & Hospice Care
	Other (please specify)

* 2. Please select the option that best describes your organization, in relation to the Santa Barbara Community Caregiving Initiative (CCI).
We are a funded CCI grantee
We are a funded partner of a CCI grantee
We are a non-funded partner of a CCI grantee
We are a service provider working with caregivers, but are not affiliated with a CCI grantee
Other (please specify)
* 2 What time of argonization is this? (shock all that apply)
* 3. What type of organization is this? (check all that apply)
Social service provider
Education institution
Health care organization
Information and referral organization
Other (please specify)
* 4. Please tell us the names and job titles of all the people in your small group that have
contributed to your organization's answers on this survey.

Communication with CCI partners and other organizations serving caregivers

* 5. Below is a list of CCI partners and other organizations that serve caregivers. In the last 6 months, how frequently have you <u>communicated</u> with each organization?

Communication can include email, phone calls, instant messaging, meeting together, or any other ways of exchanging information.

	Never	1 - 3 times in the past 6 months	4 - 5 times in the past 6 months	About once a month	2 - 3 times a month	Weekly or more frequently
Adult and Aging Network						
Alzheimer's Association						
Antioch University						
Area Agency on Aging						
Coast Caregiver Resource Center						
Community Action Commission						
Community Partners in Caring						
Cottage Rehabilitation Hospital						
Life Steps Foundation - Santa Maria Wisdom Center						
Lompoc Skilled Nursing & Rehabilitation						
Lompoc Valley Community Healthcare Organization						
Lompoc Valley Medical Center/Lompoc Family Caregiver Support Center		\bigcirc	\bigcirc		\bigcirc	\bigcirc
Marian Regional Medical Center						
Sansum Clinic						
Santa Barbara Cottage Hospital						

Collaboration with CCI partners and other organizations that serve caregivers

6. In the last 6 months	, how much have	you <u>collaborated</u>	with each organization	n?
_	working togethe	r to make decision	ns, set goals, share res	sources, or work
together on projects.	Not at all	A little	A moderate amount	Alot
Adult and Aging Network	Not at all	A little	A moderate amount	Alot
Alzheimer's Association			\bigcirc	
Antioch University				
Area Agency on Aging				
Coast Caregiver Resource Center				
Community Action Commission				
Community Partners in Caring				
Cottage Rehabilitation Hospital				
Life Steps Foundation - Santa Maria Wisdom Center			\bigcirc	\bigcirc
Lompoc Skilled Nursing & Rehabilitation			\bigcirc	
Lompoc Valley Community Healthcare Organization				
Lompoc Valley Medical Center/Lompoc Family Caregiver Support Center				
Marian Regional Medical Center				
Sansum Clinic				
Santa Barbara Cottage Hospital				

	Not at all	A little	A moderate amount	A lot	
Santa Barbara County Coalition in Support of Promotores de Salud					
Santa Barbara County Adult Protection Services	\bigcirc		\bigcirc	\bigcirc	
Santa Barbara County Public Health Department	\bigcirc		\bigcirc	\bigcirc	
Valley Haven					
Visiting Nurse & Hospice Care			\bigcirc	\bigcirc	
[Insert text from Other]					

Referrals made to CCI partners and other organizations that serve caregivers

In the last 6 months ganizations?	s, approxima	tely now many <u>r</u>	<u>eterrais</u> nave yo	ou made to ead	ch of these
	0	1 - 3	4 - 6	7 - 9	10 or more
Adult and Aging Network					
Alzheimer's Association					
Antioch University					
Area Agency on Aging					
Coast Caregiver Resource Center					
Community Action Commission					
Community Partners n Caring					
Cottage Rehabilitation Hospital					
ife Steps Foundation Santa Maria Wisdom Center					
Lompoc Skilled Nursing & Rehabilitation					
Lompoc Valley Community Healthcare Organization					
Lompoc Valley Medical Center/Lompoc Family Caregiver Support Center					
Marian Regional Medical Center					
Sansum Clinic					
Santa Barbara Cottage Hospital					

Santa Barbara County Coalition in Support of Promotores de Salud Santa Barbara County Adult Protection Services Santa Barbara County Public Health Department Valley Haven Visiting Nurse & Hospice Care [Insert text from Other]				
Adult Protection Services Santa Barbara County Public Health Department Valley Haven Visiting Nurse & Hospice Care	0	0		
Public Health Department Valley Haven Visiting Nurse & Hospice Care	0			
Visiting Nurse & Hospice Care	_		\bigcirc	
Hospice Care				
[Insert text from Other]				

Desired communication with CCI partners and other organizations serving caregivers

The questions you have just answered are about your recent interactions with other organizations that serve caregivers.

The next questions are different.

Now we want you to think about how you would <u>ideally</u> like these interactions to be in the future.

* 8. Ideally, how much <u>communication</u> with CCI partners and other organizations serving caregivers would you like to have?

	Less than we have now	About the same amount as we have now	A little more than we have now	A lot more than we have now
Adult and Aging Network				
Alzheimer's Association				
Antioch University				
Area Agency on Aging				
Coast Caregiver Resource Center				
Community Action Commission				
Community Partners in Caring				
Cottage Rehabilitation Hospital				
Life Steps Foundation - Santa Maria Wisdom Center				
Lompoc Skilled Nursing & Rehabilitation				
Lompoc Valley Community Healthcare Organization				
Lompoc Valley Medical Center/Lompoc Family Caregiver Support Center				

Marian Regional Medical Center		we have now	now	now
Sansum Clinic				\bigcirc
Santa Barbara Cottage Hospital	\bigcirc			
Santa Barbara County Coalition in Support of Promotores de Salud				
Santa Barbara County Adult Protection Services		\bigcirc	\bigcirc	
Santa Barbara County Public Health Department	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Valley Haven				
Visiting Nurse & Hospice Care	\bigcirc		\bigcirc	
[Insert text from Other]				

Desired collaboration with CCI partners and other organizations serving caregivers

* 9. Ideally, how much <u>collaboration</u> with CCI partners and other organizations serving caregivers would you like to have?

	Less than we have now	About the same amount as we have now	A little more than we have now	A lot more than we have now
Adult and Aging Network				
Alzheimer's Association				
Antioch University				
Area Agency on Aging				
Coast Caregiver Resource Center				
Community Action Commission				
Community Partners in Caring				
Cottage Rehabilitation Hospital				
Life Steps Foundation - Santa Maria Wisdom Center			\bigcirc	\bigcirc
Lompoc Skilled Nursing & Rehabilitation			\bigcirc	
Lompoc Valley Community Healthcare Organization				
Lompoc Valley Medical Center/Lompoc Family Caregiver Support Center				
Marian Regional Medical Center				
Sansum Clinic				
Santa Barbara Cottage Hospital				

	Less than we have now	About the same amount as we have now	A little more than we have now	A lot more than we have now
Santa Barbara County Coalition in Support of Promotores de Salud			\bigcirc	
Santa Barbara County Adult Protection Services	\bigcirc		\bigcirc	\bigcirc
Santa Barbara County Public Health Department	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Valley Haven				
Visiting Nurse & Hospice Care				
[Insert text from Other]				

Desired amount of referrals to CCI partners and other organizations serving caregiver

* 10. Ideally, how many <u>referrals to</u> other CCI partners and other organizations serving caregivers would you like to make?

	Fewer than we make now	About the same number as we make now	A little more than we make now	A lot more than we make now
Adult and Aging Network				
Alzheimer's Association				
Antioch University				
Area Agency on Aging				
Coast Caregiver Resource Center				
Community Action Commission				
Community Partners in Caring				
Cottage Rehabilitation Hospital				
Life Steps Foundation - Santa Maria Wisdom Center			\bigcirc	\bigcirc
Lompoc Skilled Nursing & Rehabilitation			\bigcirc	\bigcirc
Lompoc Valley Community Healthcare Organization				
Lompoc Valley Medical Center/Lompoc Family Caregiver Support Center				
Marian Regional Medical Center				
Sansum Clinic				
Santa Barbara Cottage Hospital				

	Fewer than we make now	About the same number as we make now	A little more than we make now	A lot more than we make now
Santa Barbara County Coalition in Support of Promotores de Salud			\bigcirc	\bigcirc
Santa Barbara County Adult Protection Services	\bigcirc	\circ	\bigcirc	\circ
Santa Barbara County Public Health Department	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Valley Haven				
Visiting Nurse & Hospice Care				
[Insert text from Other]				

Desired amount of referr	als from CCI partners a	nd other organizations se	erving caregivers
11. Ideally, how many rewould you like to receive		rs and other organization	s serving caregivers
Fewer than we receive now	About the same as we receive now	A little more than we receive now	A lot more than we receive now
			\bigcirc
12. Is there anything you agencies?	ı want to tell us about yo	our desired levels of inter	action with other

Please share your opinions and experiences

lifference in the	life of a caregi	ver or their lov	ved one?			
4. What are so ou've seen, or o	lata you collec	t) that help yo				
es of caregive	s or their loved	d ones?				
5. Is there anyt	ning else you v	vould like to a	dd or share r	egarding the	CCI?	
5. Is there anyt	ning else you v	vould like to a	dd or share r	egarding the	CCI?	
5. Is there anyt	ning else you v	vould like to a	dd or share r	egarding the	CCI?	
5. Is there anyt	ning else you v	vould like to a	dd or share r	egarding the	CCI?	
5. Is there anyt	ning else you v	vould like to a	dd or share r	egarding the	CCI?	
5. Is there anyt	ning else you v	vould like to a	dd or share r	egarding the	CCI?	
5. Is there anyt	ning else you v	vould like to a	dd or share r	egarding the	CCI?	
5. Is there anyt	ning else you v	vould like to a	dd or share r	egarding the	CCI?	
5. Is there anyt	ning else you v	vould like to a	dd or share r	egarding the	CCI?	

About your agency

Your responses to the remainder of the survey questions will be kept confidential. Only summaries of these questions will be reported, and none will be linked to any specific organization.

The remaining questions ask about your organization and the Community Caregiving Initiative in Santa Barbara County.

Please indicate how much you disagree or agree with the following statements.

	o. Our staff understand that caregivers often need a range of social, medical, legal and nancial supports.
	Strongly disagree
	Disagree
	Agree
	Strongly agree
	Not applicable
* 15	7. Our staff work to address a range of caregiver needs, including social, medical, legal and
	nancial supports.
	Strongly disagree
	Disagree
	Agree
	Strongly agree
	Not applicable

* 18	B. Our staff view caregivers as integral to decision-making about their loved one.
	Strongly disagree
	Disagree
	Agree
	Strongly agree
	Not applicable
	Our staff routinely include caregivers in decision making and planning care for their loved
or	ne, by including them in practices such as completing intake forms and conducting screenings.
	Strongly disagree
\Box	Disagree
) Agree
	Strongly agree
	Not applicable
* 20). Our organizational practices increase awareness and appreciation among our clients of the
im	portant contributions of family caregivers.
	Strongly disagree
	Disagree
	Agree
	Strongly agree
	Not applicable
	. Our staff are knowledgeable about caregiver services and supports available at other
or	ganizations serving caregivers.
	Strongly disagree
\Box	Disagree
) Agree
	Strongly agree
	Not applicable

* 22. Our staff know the appropriate way to make caregiver referrals to other organizations serving caregivers.
Strongly disagree
Disagree
Agree
Strongly agree
Not applicable
* 23. Our staff follow-up on caregiver referrals to other organizations to make sure services have been received.
Strongly disagree
Disagree
Agree
Strongly agree
Not applicable
* 24. Our staff provide caregivers with efficient referrals to other organizations serving caregivers. Strongly disagree Disagree Agree Strongly agree Not applicable * 25. Our staff provide caregivers with warm referrals to other organizations serving caregivers. Strongly disagree
Disagree
Agree
Strongly agree
Not applicable

CCI priorities

	Our staff would support the development of mechanisms that increase effective nmunication across organizations that serve caregivers.
	Strongly disagree
	Disagree
	Agree
	Strongly agree
	Not applicable
	Our staff would benefit from increased awareness of new caregiver supports offered by
oth	er organizations that serve caregivers.
	Strongly disagree
	Disagree
	Agree
	Strongly agree
	Not applicable
* 28.	Our staff would support the development and use of a universal caregiver referral form and
pro	cedures for Santa Barbara County.
	Strongly disagree
	Disagree
	Agree
	Strongly agree
	Not applicable

*	20.	Our staff would support the development and use of a common data management system would facilitate sharing caregiver data across organizations that serve caregivers.
		example, such a system would help agency staff know what other services a caregiver may e received, and if they make a referral whether or not the caregiver ever receives services.
		Strongly disagree
		Disagree
		Agree
		Strongly agree
		Not applicable
*		Our staff would support the development of inter-agency agreements to encourage munication about caregivers' needs between organizations that serve caregivers.
		Strongly disagree
		Disagree
		Agree
		Strongly agree
		Not applicable
*		Our staff would likely participate in relevant, shared training opportunities offered by other inizations that serve caregivers.
		Strongly disagree
		Disagree
		Agree
		Strongly agree
		Not applicable
*	⁴ 32. ¹	We believe the CCI, if successful, will help our organization better serve caregivers.
		Strongly disagree
		Disagree
		Agree
		Strongly agree
		Not applicable

* 33. We believe the CCI, if successful, will improve the experiences of caregivers in Santa Barbara County.
Strongly disagree
Disagree
Agree
Strongly agree
Not applicable
* 34. We have actively worked to make the CCI a success, to the extent possible given our available resources.
Strongly disagree
Disagree
Agree
Strongly agree
Not applicable
* 35. We are strongly committed to the success of the CCI. Strongly disagree Disagree Agree Strongly agree Not applicable

You're Done!
Thank you so much for your participation!
The results from this survey will be shared in April, 2017. We look forward to sharing the results with you then!