The 27th Annual Celebration of Excellence in Hospital Care

March 15, 2017
5:30 p.m. Reception
6:30 p.m. Awards Ceremony
Crowne Plaza, Warwick, RI
HARI Affiliate Members

Aetna
Applied Management Systems
AstraZeneca
Merritt Hawkins
Rhode Island College
Truven Health
Welcome to the 27th Annual Celebration of Excellence in Hospital Care.

Tonight is a recognition of the heroes in our hospitals - employees who go above and beyond each day to ensure superior patient care.

We will also present the Edward J. Quinlan Award for Patient Safety Excellence.

The awards ceremony will commence at 6:30 p.m.

Enjoy the evening!

HARI Member Hospitals

Butler Hospital
Kent Hospital
Fatima Hospital
Landmark Medical Center
Memorial Hospital of RI
Providence VA Medical Center
Roger Williams Medical Center
South County Hospital
Westerly Hospital
Women & Infants Hospital
Edward J. Quinlan Award for Patient Safety Excellence
The Edward J. Quinlan Award for Patient Safety Excellence honors a hospital unit and/or team that has implemented an initiative that has achieved measurable results in improving quality and patient safety.

Butler Hospital
Micaela Condon, Patient Assessment Services Clinician
Micaela began her career in 2006 as a mental health worker/CNA at Butler Hospital. In 2010, she pursued her master’s degree in social work at Rhode Island College. Upon graduation, she transitioned to care planner and gained experience in Butler’s Young Adult Partial Hospital Program. After more than a decade of service, Micaela now works as a member of the multidisciplinary team of the newly opened Hall @ Center House. Her willingness to go above and beyond for her colleagues, unit, and patients has earned her Butler’s Employee of the Year Award for 2016. Micaela is a strong advocate for mental health within the LGBTQ community, and her consistent effort to stay on top of best practices makes her invaluable to the Butler community.

Fatima Hospital
Yvonne Britto, Lead Milieu Therapist
Yvonne has unwavering dedication and commitment to providing quality care for Our Lady of Fatima’s most vulnerable patients. She consistently goes above and beyond for her patients. Her calming and reassuring presence promotes positive outcomes for both patients and staff. Yvonne develops, coordinates and implements structured and unstructured milieu treatment interventions for the department and drives implementation across inpatient units.
Westerly Hospital

**Joanne Miller, Patient Coordinator Team Leader**

Joanne began her career at Westerly Hospital as a patient coordinator and was promoted within the last year to her current position, patient coordinator team leader. Joanne consistently encourages, recognizes and thanks her peers and all members of the department for their hard work and efforts. She is a problem solver who takes it upon herself to handle and resolve any situation with skill and professionalism. Joanne is highly respected among her peers for her continuous dedication and commitment to the success of Westerly Hospital.

Kent Hospital

**Lisa Ferry, Registered Nurse**

Lisa graduated from Rhode Island College with a Bachelor of Science in Nursing and has been an oncology certified nurse for more than 20 years. Lisa is responsible for delivering professional nursing services for a defined group of patients in accordance to emergency department and hospital policy. She inspires her peers through her dedication as a nurse, positive attitude and willingness to repeatedly challenge herself with new assignments.

Women & Infants Hospital

**Dana Ciolfi, Medical Technologist 1**

Dana is committed to her work as a lab technician and puts patients first. She has been instrumental in a lab consolidation project that has merged lab work from three hospitals into one location. She has lent her expertise to improve process and flow of work. Dana is always willing to go the extra mile. She received a Bachelor of Science from Roger Williams College.

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Landmark Medical Center

**Theresa Pinard, Registered Nurse**

Theresa’s humble beginning as a candy striper/volunteer at Landmark Medical Center dates back more than 30 years. Prior to becoming a registered nurse, Theresa spent her summers working in Landmark’s dietary/nutrition department. While pursuing her nursing degree at Framingham Union Hospital School of Nursing, Theresa dedicated the remainder of her time to being a nurse’s aide at Landmark. Upon earning her degree, she accepted her first nursing position and has been with Landmark ever since.
Memorial Hospital of Rhode Island

Donald MacDonald, Clinical Coordinator, PCS

Donald continuously provides exceptional care to patients diagnosed with complex disease processes and sensitive psychosocial needs at the Memorial Hospital of Rhode Island. His calming personality and exemplary leadership skills contribute to a cohesive and positive work environment. Donald’s exceptional delivery of quality care can be attributed to his warm and caring personality. Donald’s astute attention to detail and expertise makes him a valuable member of the Memorial Hospital team.

Providence VA Medical Center

Jill Lizotte, Registered Nurse

Jill began her career at the Providence VA Medical Center as a staff nurse for the intensive care unit. After several years of dedicated service, Jill joined the nursing staff of the ambulatory day treatment unit. Jill’s thirst for knowledge provides her with the drive to continuously seek out learning opportunities for not only herself, but for others as well. Jill is an avid promoter of physical well-being within her community and was recently awarded a grant for children sponsored by the USA Triathlon Association. In addition, Jill was awarded an innovation grant for the improvement of patient care for oncology patients.

Roger Williams Medical Center

Kathryn “Bea” McCullough, MSW Social Worker-Outpatient Addiction Medicine

Bea has held many roles throughout her time at Roger Williams Medical Center. She began her career at RWMC as a mental health worker, and has since progressed into being a social worker within the behavioral health addiction medicine program. She has been instrumental in creating an intensive outpatient program for behavioral health, and has become the point person in outpatient care.

South County Hospital

Barbara Renner, Patient Financial Advocate

Barbara is a hardworking and highly skilled professional who continuously takes the time to explain complex information regarding a patient’s medical coverage. She assists patients in obtaining insurance, answering any questions concerning coverage, and filling out Medicaid applications. In addition, she is responsible for ensuring that the hospital has met all payer requirements. Barbara tirelessly demonstrates a positive attitude and exemplifies South County Health’s guiding values of caring, respect, integrity collaboration and excellence.