

## **What if I am Late or Need to Cancel**

**What if I am Late?** Each game is 60 minutes and each appointment time is scheduled for 1 hour and 15 minutes to allow for waivers to be signed at the beginning and a group photo at the end. If you arrive later than 10 minutes after your appointment time; you will have to reschedule. We will do our best to accommodate you, if there is an appointment time available the same day.

**What if I need to Cancel?** You must notify us by noon of your appointment day. Failure to do so will be considered a no-show and you will be charged a \$15 rescheduling fee. All rescheduling is by phone, no online re-bookings will be accepted for no-shows.

**There are absolutely no refunds after booking or after the game has been played. Ensure you book for the appropriate amount of people-NO EXCEPTIONS**