



# Emergency Procedures

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We know that center closings can be inconvenient to parents so we strive to close as rarely as possible while being mindful of the safety of all of our children, parents, and teachers.

In the event of inclement weather or any other closing related issue, a message containing information will be left on Quala Care's answering machine (410-859-3200). We will also post the information to Quala Care's Facebook page at [www.facebook.com/QualaCare](http://www.facebook.com/QualaCare). Our closing information may be listed on local TV stations but please verify with the Center. If you are in any way uncertain, please call 410-859-3200 and be sure to speak to someone at the Center before you come.

If snow begins late in the day, we would appreciate it if you would pick up your child as early as possible to enable our staff to get home safely. If we need to close early, we will post a message on Facebook. We will then contact each child's parent via the contact information on their Emergency Cards.

We will be closed if a "state emergency" is declared.

In the unlikely event that Quala Care was ever forced to evacuate the building due to a natural or man-made emergency we will follow the directions of the police or fire department and remove the children to what they deem to be the safest location. We would at that time post a notice on the front doors informing parents of our whereabouts and we would take the emergency cards and telephone list with us to begin notifying parents immediately. We would also post a message on the Information Line telling parents where we are with the children. The safety and well being of the children would always be our highest priority.

We participate in regular fire and emergency drills at the center. We practice with all the children so they will know what to do in the unlikely event of an emergency. This way the procedure will be familiar to them and less frightening. Evacuation maps are posted by each exterior door.