

Hatteras Island Pet Resort

Grooming Information Sheet

We MUST have proof of rabies vaccination before we can groom your pet!

Pet Name _____ Breed _____

Owner Full Name _____

Address _____ City _____ State _____ ZIP _____

Home Phone _____ (cell) _____

Email _____

Can we give your dog... (Please Circle) Peanut Butter Milkbones Chicken

Any skin concerns (sensitive skin, hot spots, allergies, fleas, etc.)? _____

Is anyone in your home sensitive to scents/perfumes? Yes No

Bath and/or Nail Clip

Small (<20 lbs) \$30+ | Medium (21-79 lbs) \$40+ | Large (80lbs +) \$50+

Prices above are for bathing and conditioning only
Ask for price quote on grooms and special services

Nail trim \$15

Grooms (Include Bath, Condition, Nails, and Cutting/Shaving)

Ask for specific pricing (Breed) _____

Has your dog been groomed before? Y N How did they do? _____

What would you like to have done (be specific)? Feel free to use the back for more space.

Liability Release:

You have agreed to engage in the grooming services of Hatteras Island Pet Resort. You agree to hold the company harmless and indemnify Hatteras Island Pet Resort for all liability as a result of any injury having to do with the grooming procedures caused by Hatteras Island Pet Resort and the employees who work here. In return we promise to take proper care of the animal you have left in our care. Animals can become unpredictable both in their movements and disposition during grooming procedures and can react unpredictable due to negative grooming experiences by other groomers. We will do what we can to insure that no harm or injury comes to your pet while being groomed here.

Matted Hair:

The need to remove matted hair is a necessity. When a coat becomes tangled beyond the ability to brush or comb through it, the humane method is to shave off the matted hair. Shaving may seem severe but it is the fastest and least stressful way to groom a matted pet.

Matted coats can cause skin irritation due to dirt and dander and pests can become trapped under the matted hair. Mats cause soreness, pinching and hair loss. As matting worsens they eventually pull out skin causing bald spots, discomfort and in severe cases maggots can infest the skin sores.

It is not uncommon to find pre existing conditions such as hot spots, sores and other skin issues once the matted coat is removed. There is also a chance that your pet's skin may become irritated from clipping close to the skin. Ear bruising due to excessive head shaking after removal of matting can occur. Removal of matting takes extreme care and time, there will be extra charges depending on the severity of the matting. A mat strip fee will be applied in addition to the regular groom costs ranging from \$5 to 3 times the groom price. All pets will be given an oatmeal bath and moisturizing treatment to soothe skin.

I HAVE READ AND UNDERSTAND THE ABOVE. I hereby release Hatteras Island Pet Resort and staff from responsibility for the above mentioned shaving process and any problems that may be uncovered or occur during the grooming procedure. I agree to pay any and all charges for said procedure. Should my pet require veterinary care during or after the procedure, I authorize Hatteras Island Pet Resort to provide necessary treatment for my pet and agree to pay any and all veterinary fees.

This liability agreement holds true for this groom as well as any future grooming services at Hatteras Island Pet Resort.

Owner Signature _____ **Date** _____