



## **Non-Medical Professional Training and Certification on Spiritual Caregiving**

### Who We Are

We are a network of skilled and experienced Christian volunteers and professionals with a passion to equip and raise the level of competence for organizations and their people who need to be better prepared to provide support to care receivers and families impacted by health crises.

Our certification program is not focused on the technical aspects of medical caregiving, social work, or the professional skill you bring to care for those in health crises. No medical, healthcare or social services advice is required for our certification program.

We follow the basic premise of Stephen Ministry and incorporate many Stephen Ministers from churches and faith-based organizations in the MajorHOPE community.

Our only pre-requisite is that you have the commitment and passion to put caregivers first as a priority for developing and supporting them in their roles.

### What is Non-Medical Professional Training and Certification on Spiritual Caregiving?

MajorHOPE certification focuses on the “soft-skills” of active listening, proper communication, and caregiving skills for building trustworthiness, compassion, faith and competence to provide Christ-like care.

The MajorHOPE caregiver program has established criteria for Christ-centered spiritual care givers that match our values, beliefs, processes and care model because we have found so many professionals have not received the training or experience to deal as a professional or lay person in the caregiving skills. God will be glorified when His Body reaches out and helps those with the talents they have been blessed with. Certification helps to focus the professionals and volunteers on the human element and spiritual focus of caregiving.

Certified spiritual caregiving is not part of a regulated industry or supervised by any organization or agency. MajorHOPE certifies by simply screening professionals and organizations that fill a gap in the current financial planning and spiritual care “after-treatment care” process.

Our spiritual caregiving curriculum focuses on the Christian faith and Jesus Christ. This parameter is established since we do not have the knowledge or expertise to represent other faiths, religions or spiritual ideologies due to our strong commitment to the Christian faith.

Our efforts for certified advisors focuses on their willingness to provide pro bono services of up to 8 hours to help caregivers deal with issues, no one currently has scaled industry wide.

The pro bono assistance can lead to caregiver/care receiver relationships with the professional advisor which is the decision of the caregiver and care receiver. At that time MajorHOPE and the White Dove Foundation understands further advice and fees are the responsibilities of those certified advisors and caregivers and not our program.

#### How We Do the Non-Medical Professional Training and Certification on Spiritual Caregiving?

Certification includes a one day training event, background check and interviews with you the applicant, because this network of professional advisors/caregivers will then be referred to caregivers and care receivers when the need presents itself for pro bono assistance.

Additionally, all subscribed members of the MajorHOPE Spiritual care network will have access to materials, media and events they can attend as well as ongoing mentoring or coaching meetings.

#### When We Do the Non-Medical Professional Training and Certification on Spiritual Caregiving?

MajorHOPE can be scheduled in your business, church, foundation or small group at your convenience, dependent upon MajorHOPE instructor availability.

There is an application form to be completed, a personal interview, the one day training program and a required subscription contract to be available for pro bono opportunities that arise and need a specific type of advice and care.

#### Where We Do the Non-Medical Professional Training and Certification on Spiritual Caregiving?

The certification program can be scheduled at your site, a site in your local community, church or foundation /school.

#### *Certification Programs*

Certification Programs are unofficial programs, but may become a standard requirement as caregiving becomes an industry. To be a pioneer means there is trial and error, iterative processing and visioning and re-visioning. This initial certification program is a first step in providing caregivers with non-medical advice and resources to help them in the financial planning and spiritual caregiving needs.

#### *Internal Training*

MajorHOPE certification can be done for your internal employees, management teams and staff as well as volunteers, contractors and compassionate people who are seeking a deeper and broader scope for caregiving. This can be done in classroom, small group or one-one type training at your convenience on your site.

#### *1-1 Coaching and Mentoring*

Individuals who are independent contractors, entrepreneurs, business executives, pastors, ministry leaders and care providers have the option for more specific coaching and mentoring customized to meet your specific needs or expectations.