

The following Limited Warranty (the "Warranty") is offered by The Speaker Port ("TSP") on any applicable product we sell to a Customer. Unless otherwise stated, this Warranty also extends (in part or whole) to repairs, restorations and fabrications performed by TSP for the Customer. Full details are identified below.

1. Products sold
 - a. New products
 - i. Any product sold by TSP that is manufacturer by a 3rd party will be supported and/or warranted by that 3rd party. Unless otherwise specified, the Customer will be responsible for contacting the Manufacturer directly for warranty repair/service needs.
 - ii. TSP does not provide any interim support and/or warranty repairs for any 3rd party product or service.
 - iii. Any OEM terms and conditions for warranty registration and compliance will apply.
 - b. Restored/Refurbished or otherwise used products
 - i. Unless otherwise specified, any item that has been restored, repaired, refurbished by TSP will have a 30 day parts and labor warranty.
 - ii. The Warranty is for repair services only; it is not a return/refund policy
 - iii. Warranty term start date is the date the Customer takes physical possession of the product. In the case where an item is being shipped to a Customer, the term start date is the day when the product actually ships.
2. Services Performed
 - a. Electrical
 - i. Any electrical/electronic repair work performed by TSP on Stereo receivers, amplifiers, pre-amplifiers, cassette decks, reel to reel, CD/DVD/BD, turntables or any other similar items will be covered by a 30 day parts/labor warranty.
 - ii. Unless otherwise specified, the Warranty covers only the specific area of repair and the parts that were replaced. Any new electrical/electronic failure of the product that was not part of the original repair is not covered by this warranty.
 - iii. Warranty term start date is the date the Customer takes physical possession of the product. In the case where an item is being shipped to a Customer, the term start date is the day when the product actually ships.
 - b. Physical
 - i. All fabrications, physical modifications, speaker repairs (re-cone/re-foam, cabinet restorations/repairs, terminals and crossovers) will be covered by a 30 day parts/labor warranty.
 - ii. Unless otherwise specified, the Warranty covers only the specific area of repair and the parts that were replaced. Any new physical failure of the product that was not part of the original repair is not covered by this warranty.
 - iii. Warranty term start date is the date the Customer takes physical possession of the product. In the case where an item is being shipped to a Customer, the term start date is the day when the product actually ships.
 - c. Maintenance (Cleaning, tuning/adjustments and similar work)
 - i. Any general maintenance work requests are performed with the expectation that based on actual use of the product, repeat maintenance may be required. As a result, no warranty is provided or implied for such work.
3. General terms of Warranty
 - a. Limited to the original buyer named in the sale or service Work Order
 - b. Customer/Buyer is responsible for any and all shipping and/or travel charges (gas/mileage/logging/etc) to safely send the product back to us for service. Shipping costs of repaired unit back to the Customer will be covered by TSP.
 - c. General parts that are covered in electrical or physical service/repairs:
 - i. Passive components (capacitor, resistor)

- ii. Semiconductor (diode, transistor, amp module).
 - iii. Integrated Circuits and/or Tuning Capacitors
 - iv. Lamps (incandescent/LED)
 - v. Internal or external Wiring/cabling
 - vi. Transducer (woofer, midrange, tweeter) suspension, coils, cones, dust caps grills, diaphragms, spiders, magnetic assemblies.
 - vii. External connectors
 - viii. Adhesive/fasteners
- d. Many parts, especially those of a vintage nature, may no longer be available or are discontinued with no identified replacement. Reasonable effort will be made by TSP to identify and/or locate a suitable replacement. In the event where a product is in its warranty period and failure of a covered component cannot be repaired, TSP will work with the Customer to identify a equivalent replacement product and/or allow the Customer to return the product for refund of their original purchase price.
- e. Any tampering, modification or adjustments to the product will void the Warranty. In addition, and misuse/abuse/damage will also void this Warranty.
4. What the Warranty does not cover:
- a. Failure due to unintended use
 - b. Damage due to overloading/shorting speaker outputs
 - c. Damage due to overloading speakers (applying more power that the speaker is capable of handling.)
 - d. Exposure to the elements and/or liquids/chemicals/materials/conditions that cause shorting or failure to internal circuitry.
 - e. Any physical damage of any kind (dropping/crushing/impacts/etc.)
5. Requesting Warranty service:
- a. If you feel that you need to have your product serviced and it is still within its warranty period, send an email to info@thespeakerport.com with the subject: "Warranty Repair". Please include the following information:
 - i. Name, address and contact phone number
 - ii. Make/Model/Serial number of product in need of repair
 - iii. Original Service Work Order (or Sales Order) number
 - iv. Clear description of the problem