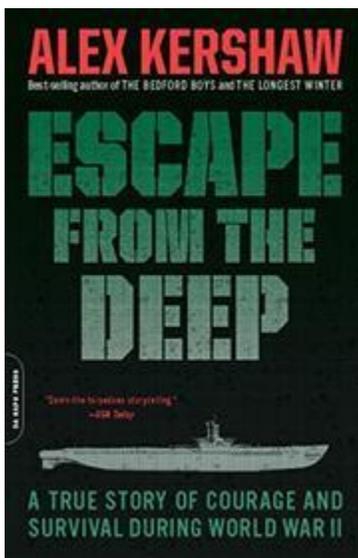




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The Global Voice of Quality™

Upcoming Program

SUPPLIER QUALITY MANAGEMENT "PARTNER OR ADVERSARY" PRESENTED BY DR. JOSEPH A. DEFEO.

How often have you heard about product failures lately? It is not a coincidence that many of the root causes of the defect is always blamed on the "supplier." Take Toyota and the air bag incident. It was a Takata air bag. A supplier! Same with the blood pressure drug. No surprise it too was blamed on a supplier problem! Who are these 'poor performing' suppliers? Who is responsible for poor performance? Often your organization may be neglecting the supplier and getting just what you are willing to pay for or demand!

Today's suppliers are an extension of our organizations and should be treated as a partner not an adversary. An effective supplier quality program should work towards developing a mutually beneficial relationship to benefit both supplier and processor (your organization).

Juran's CEO Joseph A. DeFeo will examine supplier quality management system. He will examine the supplier: selection, assessment, segmentation, monitoring and the rewards of excellence in the supply chain. Learn how to develop an effective relationship with your suppliers and remove the burden of being shut down because your supplier did not understand your requirements or thought all your purchasing protocols were cost driven and not for better quality. Dr.

DeFeo is recognized as one of the world's leading experts on transformational change and breakthrough quality management. For 27 years, he has worked as a trusted adviser helping business leaders increase sales, reduce costs and improve customer experience through the deployment of performance excellence programs.

MEETING PLACE AND CONTACTS

Date: January 16, 2019

Place: Honeywell Fire Safety, Northford CT

Time: Networking: 5:30; Dinner: 6:00; Speaker: 7:00

Dinner: Pizza; **Cost:** \$15.00

Online: WWW.ASQNEWHAVEN.ORG

Bill Folsom: (203) 402-9111 or email: ASQGUY@GMAIL.COM

From the North: Take I-91S to Exit 12 and turn left onto Washington Ave. After a series of lights take a left onto Clintonville Rd (CT-22) and continue straight for about 2 miles your Honeywell will be on your left at 12 Clintonville Rd, Northford, CT 06472.

From the South: Take I 91N and take Exit 11 for North Haven. Turn right off exit CT-22 E/Bishop St then continue straight thru the light which merges onto Clintonville Rd. Follow the directions above from the North.

CHAIR MESSAGE – JANUARY 2019

I hope you are able to join us this month as we meet with our APCIS colleagues and hear what will no doubt be an interesting presentation from Dr. Joe DeFeo, CEO of Juran. The supplier management topic is always thought-provoking; do we treat our suppliers like part of the family or like bitter enemies? The truth probably lies somewhere in between. When things are going without a hitch they are friends and partners. When defective product is discovered, or a new contract is being negotiated, things can get pretty tense. An effective supplier management system can set the ground rules so that when these disputes erupt, they are resolved with as little bloodshed as possible. In the 32 years I worked for the government, I got to observe the operation of just about every type of supplier management system. There was the two-person operation that just looked for the cheapest supplier out there, up through the large aerospace company that had a complex supplier organization with a rating system based on 20 or so elements, most of which were not quality related. As in most of the relationships we deal with, the important factor in dealing with suppliers is communication. Do we state our requirements clearly, and is the supplier confident enough to ask questions if there is something they don't understand? There are so many factors in these interactions and Dr. DeFeo will try to help us break the code.

So, another year has gone by. Now we're in the season where the weather can affect our meetings, as we saw in November. We've been lucky so far, but this is New England after all. This month starts my final year as Section Chair. If you have ever had the desire to hold a position in the Section, now is the time to come forward. The New Haven Section is always looking for volunteers to help run the Section, and I promise it does not take too much of your time to help out. Thank you all for your support in 2018, and I look forward to seeing you in 2019.

Sincerely

Bill Folsom, Chair, New Haven ASQ

BOOK REVIEW: “ESCAPE FROM THE DEEP: THE EPIC STORY OF A LEGENDARY SUBMARINE AND HER COURAGEOUS CREW” BY ALEX KERSHAW

Escape from The Deep: The Epic Story of a Legendary Submarine and Her Courageous Crew by Alex Kershaw is an excellent WWII book that touches all the bases on thrills, heroism and endurance. In August 1944, the Tang, a state-of-the-art torpedo-packed vessel under the guidance of Commander Richard O’Kane, had proven itself a formidable hunter of Japanese shipping. The tide was turning against the Japanese in the Pacific, as effective American technology allowed submarines to sink far below the surface to evade depth charges. In just four patrols, the spirited, tough minded, New Hampshire-born O’Kane had captained the sinking of 17 ships.

In early October, the Tang battered through a terrific typhoon on its way for a fifth patrol to the dangerous enemy occupied Formosa Strait. Once in the strait, the submarine successfully sank a convoy of Japanese cargo ships, emptying most of its torpedoes. Incredibly, the last torpedo, Number 24 boomeranged and headed straight back to strike the Tang.

Half of the 87-member crew were killed instantly. When the fatally distressed submarine hit bottom, a handful of men miraculously escaped to the surface through the torpedo tubes. Equipped with the latest technology at that time, Momsen Lungs, they were able to escape. Momsen Lungs recycle exhaled carbon dioxide for oxygen enrichment. After floating for hours in the water, nine survivors, including O’Kane, were picked up by Japanese lifeboats. Surprisingly, the vengeful Japanese did not kill them outright, though they endured a harrowing time of captivity, subjected to interrogation, torture and starvation. While in the POW camp, guards would constantly beat them every day with clubs. The Tang crew was ostracized immensely because of all the ships they sank, a big humiliation for the Japanese Navy. So many times in the course of a night, guards would smack them about with clubs to wake them up in pain. Beatings were so bad that recovery after the war proved to be very difficult.

On August 28, 1945, 19 days after the U.S. atomic bomb destroyed Nagasaki, the men were rescued by a U.S. destroyer. Kershaw’s moving narrative of this extraordinary crew’s exploits concludes with a touching end about the survivors’ later years.



Membership Update

TAWFEEQ JAMAL ALDEEN

NELLY ANGAH

JOSEPH BRACONE

KATARINA BRILA

ROB BROPHY

MARIA CAVALLO

DAVID CHABER

SHIVANI DESAI

KEVIN KURSAD DEVECIOGLU

ROXANA DUQUE

JAMES FLEMING

BLANCA GACA-TECUANHUEHUE

CHAITANYA GANGINENI

ANTHONY GARRETT

JO-ANN HUTCHINSON

LUIS ISTURIZ

EUGENE JOH

BRIAN JONES

THOMAS KAVANAGH

STEPHANIE LESCHEN

KEVIN MASTRIANO

DEBRA MRAZ

JEAN NDJOMOU

SCOTT NEJFELT

RYAN O'CONNOR

DANIEL OSTRAVAGE

TANYA PARKER

LAURA RACKLEY

BRIAN REILLY

KEVIN ROBINSON

JASON ROMAN

JOHN ROSEN

RACHEL RUSSICK

MOHAMMAD YASEEN SHAIK

SAM SIMONS

PRASHANTH SOBBANI

STACY ST. JOHN

RICHARD STINE

AARON SUMMERS

MICHAEL VAGELL

OUR MISSION STATEMENT

*PROVIDE
COMMUNICATION,
NETWORKING, AND
DEVELOPMENT
OPPORTUNITIES
TO SUPPORT
KNOWLEDGE,
SKILLS AND
ABILITIES IN
QUALITY
PRINCIPLES AND
CONCEPTS.*



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PROGRAM SCHEDULE 2019

DATE	TOPIC	SPEAKER/ FACILITATOR	PLACE	COMMENTS
JANUARY 21, 2019	SUPPLIER QUALITY MANAGEMENT	JOSEPH DEFEO	HONEYWELL	APICS JOINT MEETING
FEBRUARY 20, 2019	BLOCK CHAIN	JIM TIMMONS	HONEYWELL	APICS JOINT MEETING
MARCH 20, 2019 (Tentative)	3-D PRINTING	MARIA-ISABEL CARNASCIALI	UNH	APICS JOINT MEETING
APRIL 17, 2019	TBA	TBA	TBA	
MAY 15, 2019	TBA	TBA	TBA	

SECTION LEADERSHIP COMMITTEE

Section Chair and NEQC

Bill Folsom (203) 494-4002

Treasurer and Newsletter Chair:

Lawrence Spinello (203) 248-4085

Secretary and Membership Chair:

Suzette Herrick (774) 239-6743

Web Chair:

Don Wilson (203) 467-8053

Education and Programs Chair:

Jay Krishnamoorthy (203) 589-5350

Nominating, Audit and Placement Chair:

Gene Contardi (203) 795-6914

Certification Chair:

Frank Tyszka (203) 386-4859



Job Opportunities

QUALITY ENGINEER (OR SENIOR QUALITY ENGINEER).

Seitz LLC is currently seeking a Quality Engineer (or Senior Quality Engineer).

Seitz LLC, located in Torrington, CT engineers custom injection molded parts and assemblies for global market leading OEMs in medical, business equipment and food and beverage markets. We design and build injection molds in-house and are committed to manufacturing excellence in CT. We are growing and looking for innovative associates to join our team. Please send your resume and cover letter to human_resources@seitzcorp.com.

Quality Engineer working with Medical OEMs to develop new injection molded parts and assemblies. Responsible for customer requirement management, IQOQPQ protocols and documentation, and inspection planning. Will perform various analyses, audits, inspection and product support duties. Works closely with cross functional teams and operations on corrective actions, and continuous quality improvement. This position will provide growth and learning opportunities in manufacturing, injection molding and metrology as part of a pathway to Quality Leadership roles.

Qualifications

- Knowledge of SPC, PPAP, APQP, ISO 9001 and ISO 13485, Control Plans, Gauge R&R, Capability Studies, and PFMEA's.
- Experience with mechanical parts and assemblies including drawing/model interpretation and GD&T.
- Ability to write IQ, OQ and PQ Medical Protocols and Reports.
- Ability to understand, modify, recommend and improve measurement techniques including CMM and VMM inspection.
- Experienced and comfortable with frequent Customer interaction and negotiation of specifications, requirements and protocols.
- B.S degree in Technical field plus 5 years of related experience in manufacturing, plastic molding or equivalent.

Hilary A. Delage
Human Resources Manager
Seitz LLC
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Fax 860.482.9397
hilary.delage@seitzcorp.com
www.seitzllc.com

BELOW IS A LIST OF JOBS THAT ARE AVAILABLE AT ZIP RECRUITER...CHECK OUT LINK.

1st Shift Lab Coordinator
1st Shift Label Room Specialist
2nd Shift Quality Control Technician
Quality Control Receiving Technician
Distribution Center Worker
3rd Shift Production Supervisor
1st Shift Supervisor Maintenance Mechanic
2nd Shift Supervisor Maintenance Mechanic
3rd Shift Supervisor Maintenance Mechanic
Maintenance Manager-Manufacturing Field
3rd Shift Production Warehouse Floor Supervisor
2nd Shift Operations Manager
2nd Shift Receiving Warehouse Supervisor
Vice President Of Sales
Amazon Account Specialist
1st Shift Operations Manager
Engineering/Maintenance & Facilities Administrative Coordinator
Director Of Engineering, Facilities, And Maintenance

ZIP RECRUITER LINK:

<https://www.ziprecruiter.com/candidate/search?search=ultimate+nutrition&location=Farmington%2C+CT>

