



QUALITY POLICY STATEMENT

POLICY STATEMENT	SECOND REVISION
	ISSUE DATE: February 2017
PSG-POLICY-001	Prepared & Approved by: Director

Paragon Security Group (the 'Organisation') aims to provide defect free services to its customers on time and within budget.

The Organisation operates an Integrated Management System (ISO9001:2015, ISO14001:2015 AND OHSAS 18001:2007). This includes aspects of quality, environment and health and safety with specific relevance to the work which is provision of security solutions to direct customers as well as other security companies.

Management Commitment to Quality

The company's management is committed to:

- Developing and improving the Integrated Management System.
- Continually improving the effectiveness of the IMS.
- Enhancing customer satisfaction.

The management has a continuing commitment to:

- Ensuring that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- Communicating throughout the organization the importance of meeting customer needs and all relevant statutory and regulatory requirements.
- Establishing the quality policy and its objectives.
- Ensuring that the Management Reviews set and review the quality objectives, and report on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the IMS.
- Ensuring the availability of resources.
- Copies of the quality policy are made available to all members of staff.
- As a means of communicating the effectiveness of the IMS, copies of Management Reviews or extracts are provided to individual members of staff in accordance with their roles and responsibilities.



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Communication and Review:

This policy is communicated to all stakeholders via published website, handbook and noticeboards and on request.

We undertake to continually review of this policy within the framework of our Integrated Management Systems in our Management Review meetings and on as and when required basis with the overarching aim of conducting our activities in a manner which does not affect the quality environment and health and safety of Paragon Security Group.

Prepared and Signed by Director: *Khurram Iqbal* Revision Date: 15-02-2017

This is a computer generated document therefore do not require hand written signatures. Please contact office for verification.