

Photography Permit Frequently Asked Questions

Q: When do the trees bloom?

A: The blooms on the trees is extremely weather dependent. Typically, we can expect blooms around mid-March. Blooms usually last for about 3 weeks. If the weather is warmer, we can expect blooms early. There is no way for us to predict bloom time, so please be patient. 😊

Q: Does this permit cover The Dairy Barn and other locations on the Anne Springs Close Greenway?

A: No, this permit only covers the peach orchards. Springs Farm and the Anne Springs Close Greenway are sister companies. Photography on their property is left up to them. Please contact Linda Turner for more information on their policies. lindaturner@ascgreenway.org

Q: I'm not a professional photographer, I just want to take pictures of my kids. I can still go in the main orchards, right?

A: No, access to our main orchards is only granted with photography permits. However, we have a spot just for amateurs! The amateur's field is located in **at Baxter Village. Use Baxter Village Starbucks as your reference point.**

Q: Which orchards am I (professional photographer) allowed to use?

A: We will have 4 orchards open for our professionals. These orchards are located within a one-minute drive from The Peach Stand. Please refer to our "Map of the Area" for a visual. Professional orchards are each of the green areas. Please note that the Baxter Orchard is **NOW OUR AMATEUR ORCHARD**. Our staff will be there as well to check you in.

Q: I bought a single-use permit and it's going to rain the day I'm supposed to come. Can I reschedule my session date?

A: Of course! We can transfer a pass to a new date without a problem. Just reach out to jenetherrell@springsfarm.com or springsfarmmkt@comporium.net if needed.

Q: If I'm buying a single-use pass, why do I need to choose a session date?

A: This is necessary for the single use pass to ensure that all photographers are being honest! It also helps us with scheduling purposes for staffing the orchards properly.

Q: Can I break up my single use permits and use it on two separate days?

A: No. Single use permits must be used in three consecutive hours. We do not allow permits to be split for the ease of our staff. You are welcome to purchase more than one single use permit to help accommodate you.

Q: Do I have to send you a list of dates that I have potential/already set up clients (seasonal pass holders only)?

A: It's not necessary. However, if you wanted to, just having a ballpark estimate makes our job easier for staffing purposes!

Q: I'm ready to purchase a permit. How do I get one?

A: You can now visit our online store to purchase your permits! Then, we will mail you yours to the address provided. Registration opens in January. Follow this link: <https://squareup.com/store/springs-farm-inc/item/photography-permit>

Q: How far in advance do I need to purchase a permit?

A: Seasonal permits should be purchased no later than February 28, 2019. Single use permits will no longer be allowed to purchase a week in advance. No on-site purchases will be allowed.

Q: Can I still purchase a permit on site?

A: No, 2017 was our last year taking permits on site. All permits (seasonal and single use) must be purchased no later than February 28, 2019.

Q: Am I allowed to bring props?

A: Yes! Please bring whatever props you would like.

Q: Are there restrooms in the orchards?

A: No, restrooms are not available at the actual orchard. You can use the restrooms at our sister store, The Peach Stand. This is just a short 2-5 minute walk from each orchard.

Q: Can we bring lunch into the orchards? What about my dog?

A: Unfortunately, although we love food, and we probably think your dog is a cute as you do, **food and pets are not permitted in the orchards.** Spring Farm is GAP (Good Agriculture Practices) certified and we follow strict guidelines and inspections that we cannot jeopardize. We hope you understand! No exceptions will be made. Please communicate this dog rule to your clients/customers so they don't show up with their furry family members!

Q: Is there an address for the orchards?

A: Our orchards do not have physical addresses. Because of this, we cannot give you any GPS coordinates to get you and your clients here. Our best suggestion is to come out and familiarize yourself with the area so that you can tell your clients the best way to get here.

Q: Where should I park at each orchard?

A: Each orchard has a small parking area. The Old Peach Stand and the Bass Street orchards are the biggest (and by biggest – it's still not very much parking space). Please park perpendicular to the road so that we can fit as many cars in each parking area as possible. This is especially true at Bass Street. Please be considerate when parking and **DO NOT** block any of the houses/driveways on Bass Street, they will have your cars towed.

Q: What if I have an issue with another photographer in the orchard?

A: If you have an issue, please refrain from approaching any photographers. Please direct any concerns or issues to a staff member so it can be handled in the proper manner. If we find out any professional photographer approaches others or causes a scene, we will revoke your pass without a refund. Please be respectful when approaching the orchards and **DO NOT** block the path/shots of other photographers.

Q: Why won't a permit be mailed to my house?

A: We have decided to do away with the physical permits. We felt like they were inefficient and you will now be required to check in at our staff tent **EVERY TIME** you arrive at our orchards. This is for both seasonal pass holders and single use permit holders.

Q: I tried calling the number on the website and no one answered, why?

A: The phone number connected with our website is our Springs Farm Market phone number. Our Farm Market is a seasonal store that is closed in winter. The best form of communication for the coordinator is via email: Jene Therrell: jenetherrell@springsfarm.com or Kourtney Dow: springsfarmmkt@comporium.net.

Q: Why can't The Peach Stand staff help me with my questions when I call?

A: The Peach Stand staff actually doesn't have anything to do with the photography permits. They are our sister store and have nothing to do with the entire process. The best form of communication for our program manager is via email: Jene Therrell: jenetherrell@springsfarm.com or our coordinator, Kourtney Dow: springsfarmmkt@comporium.net.

Q: How do you plan to monitor the fields for people who did not pay for permits?

A: Our staff will be stationed at each orchard. It is **your responsibility** to check in with them each time you come out to our fields. Our staff will have master lists that should tell them who to expect each day. Please remember to check-in each time you arrive at the orchards. ☺

Q: What happens if I come without a permit?

A: If you are found in our orchards without a permit, you will be given the option to purchase one on the spot or you will be directed to the amateur orchard. If you do not want to do either of those things, then yes, you will most certainly be asked to leave.

NEW FOR 2019

Q: Do my clients need to check in with Springs Farm staff members as well?

A: YES! Starting in 2019, we want ALL people on our property to check in with us. Please have them check-in with your name (or whoever the permit is registered to - business name, etc.). Please communicate this to your customers so we don't have to chase people down in the fields.

***DISCLAIMER:** Our peach trees are to be treated with respect. All professionals and amateurs should not sit in (or on) trees, should not cut or break limbs off of the trees (this means less peach production in the summer on our end), or pick blooms off of the trees (again, less peach production). If we catch you doing any of the following things, you will be asked to leave our property and not to return. Please remember that you are on private property and that we have allowed you each to have an experience unlike any other in our orchards. We expect you to treat our peach trees as if they were your own! Additionally, we are a farm first and can close orchards whenever we deem necessary for maintenance or for spraying. *

We can't wait to see your photos!