

Important State Agencies and Resources in Massachusetts

Most of the following has been compiled from information provided by the *Family TIES of Massachusetts: Resources for Families of Children with Special Needs* for the purpose of developing a reference guide of specific state agencies and resources that may be of particular interest to families and caregivers of children with trachs. To obtain the Family TIES Directory, call 1-800-905-8437 or access online from <http://www.massfamilyties.org>.

DEPT. OF PUBLIC HEALTH (DPH) 1-800-882-1435 www.mass.gov/dph

Community Support Line 1-800-882-1435

A community support line that provides information and technical assistance on state resources for children with special healthcare needs.

DPH Care Coordination for Children with Special Health Care Needs 1-800-882-1435

Care Coordinators work with families to assist in coordinating agency services to meet special needs. Families who are experiencing difficulty obtaining and coordinating services may be eligible.

Early Intervention (EI) 1-800-905-8437

An integrated developmental service available to families of children from birth to 3 years of age who have, or are at risk for having, developmental delays.

Regional Consultation Programs (RCP)

Contact your EI Service Coordinator

RCP can provide additional support for children in the EI program with significant healthcare and developmental needs. Some of these include respite funding, parent trainings, assistive communication support, and specialized staff support.

Catastrophic Illness in Children Relief Fund

1-800-882-1435 www.mass.gov/cicrf

A fund that may help provide financial assistance to families who have medically related needs expenses not covered by private insurance, federal, or state healthcare assistance.

Pediatric Palliative Care Network

1-800-882-1435 www.mass.gov/ppcn

Services for children under 19 with a wide range of life-limiting diagnosis. Services are to improve the quality of life of the child by meeting physical, emotional, or spiritual needs.

Massachusetts Department of Developmental Disabilities (DDS) Family Support Programs

1-888-367-4435

Regional Family Support Programs for children with complex healthcare needs for individuals who are approved for DDS services

MASSACHUSETTS DIVISION OF MEDICAL ASSISTANCE (DMA) -MASSHEALTH

1-800-497-4648 www.mass.gov/masshealth

MassHealth Enrollment Centers

Main Number: 1-888-665-9993

Revere: 1-888-665-9993

Springfield: 1-800-332-5545

Taunton: 1-800-242-1340

Tewksbury: 1-800-408-1253

A Medicaid program that provides comprehensive health insurance or help in paying for private health insurance to low- or medium-income people living in Massachusetts.

Common Health

1-800-841-2900

A primary or supplementary low cost insurance for children with disabilities whose families do not meet the income level requirements to be eligible for MassHealth.

Kaleigh Mulligan Program

1-800-408-1253

A waiver program for children with complex medical needs who either require technology and/or skilled nursing care in order to live at home. This program is called a waiver program because family income is not used to determine eligibility. However, the child's financial resources will be evaluated. Nursing is determined based on medical needs.

Masshealth Standard/Commonhealth Premium

Assistance –MSCPA 1-800-862-48-40

A program that helps pay for personal cost of private health insurance for individuals or families who get MassHealth or CommonHealth when it is found to be cost effective for the State.

Community Case Management Program (CCM)

1-800-842-9375

A case management program for children within Massachusetts who require home care nursing services. Call the number to obtain information about coverage determination.