

Name of your Agent?

MONTE & LISA SANDERS

Client Satisfaction Survey

FIRST TEAM REAL ESTATE

Please circle the best answers which describe your experience with your salesperson.

Overall, how satisfied were you with your salesperson, their office and the service you received during your transaction?

Excellent Good Fair Poor Unsatisfactory

Overall, how did your salespersons' service compare with what you expected?

Excellent Good Fair Poor Unsatisfactory

My First Team Real Estate salesperson:

Kept his/her promises Excellent Good Fair Poor Unsatisfactory

Understood our specific needs Excellent Good Fair Poor Unsatisfactory

Was knowledgeable, well informed Excellent Good Fair Poor Unsatisfactory

Went out of his/her way to help us Excellent Good Fair Poor Unsatisfactory

Kept in touch with us during the escrow time period Excellent Good Fair Poor Unsatisfactory

Worked hard for us Excellent Good Fair Poor Unsatisfactory

Solved our problems during escrow Excellent Good Fair Poor Unsatisfactory

How would you rate your experience during escrow? Excellent Good Fair Poor Unsatisfactory

Did your salesperson follow-up with you after the sale? Yes or No

Would you use this salesperson again for your next real estate transaction? Yes or No It's my 2nd purchase with them.

Would you recommend your salesperson to a friend or family member? Yes or No

Did your First Team Real Estate salesperson or their office do something special to help you buy/sell your property? What was the most helpful thing they did for you? Was there anything that made you feel particularly good?

My realtor's researched for about 2 years to find the right home for me. Always available and eager to show a home.

Did you have any particular problem while you were buying/selling your property? What would you like your salesperson to do better in the future?

NONE during this transaction or the last.

How did you come to work with this salesperson & their office? How and why did you meet? What did you like about them?

I don't remember as our first encounter was about 4 yrs ago. They are really good people, intelligent and fun to work with. They also helped me find a lender that would expedite to meet the seller's needs.

What else would you like to share about your salesperson or First Team Real Estate in general?

Your Name (optional): Diane City or Address (optional):