

# ***Your Precious Pets***

Ginine Harvey, owner

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## **SERVICE AGREEMENT**

Initial Consultation Date: \_\_\_\_\_

### **Client Information**

Owner's Name: \_\_\_\_\_

Address: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell / Pager: \_\_\_\_\_

Email: \_\_\_\_\_

### **Pet's Information**

Pet's Name(s): \_\_\_\_\_ Type of Pet(s): \_\_\_\_\_ Breed(s): \_\_\_\_\_

Colour/markings: Sex:  Male  Female Dates(s) of birth: \_\_\_\_\_

Flea protection verified?  Yes  No Up-to-date vaccinations verified?  Yes  No

Spayed/Neutered?  Yes  No Microchip?  Yes  No

Health issues (*please specify*): \_\_\_\_\_

### **Emergency Information**

Emergency Contact Name: \_\_\_\_\_

Emergency Phone #: (h) \_\_\_\_\_ (w) \_\_\_\_\_ (c) \_\_\_\_\_

Veterinarian's Name: \_\_\_\_\_

Veterinarian's Phone #: \_\_\_\_\_

### **Initial Booking Consultation – FREE!**

At this visit I can get to know you and your pet, decide on which package would best suit your needs, go over the service agreement, answer any questions, transfer keys, tour your home and discuss the care of your pet(s) and home. This meeting is a requirement and is to be scheduled at least 48 hours prior to start to service.

**Services Requested:** *(please check)*

- Dog walks/visits** – (approx. 20 min.) **\$15.00**  
For homes with one dog, includes let out for a bathroom break and/or a walk (weather depending), refreshing of water and food, playtime and lots of TLC.
  
- Cat visits** – (approx. 20 min.) **\$15.00**  
Includes giving fresh food and water daily, cleaning of the litter box(es) and cleaning up of other pet messes daily, along with plenty of TLC. Please note that multi-cat homes must have at least 2 litter boxes for the duration of the service. Service may also include watering plants, bringing in mail, newspapers and flyers.
  
- Other Pet visits** – (approx. 20 min.) **\$15.00**  
Includes attention to whatever detailed instructions you provide.
  
- Home Security Visit** – (no pets) **\$15.00**  
Includes a walk around the exterior, collection of mail and newspapers, adjustment of drapes and lights, watering indoor/outdoor plants, garbage and recycle services and any other minor tasks as required to maintain a home's occupied appearance.
  
- Extended Visit/ Acreage locations** - (30 min.) **\$20.00**  
Best for multiple pet homes and pets with special diets or special needs. Includes a walk or let-out and playtime. Acreages located outside Sherwood Park immediate area.
  
- Vet Pet Taxi** - **\$20 each way**  
If you need to get your pet to the vet and are unable to get the time off work, I can pick your pet up at your house and take him/her to the vet and back. Your pet must be trained to ride in a vehicle and be reasonable to put into a pet carrier if needed.

**Client Same Day Discount Available**

- **\$5.00 fee discount** – if you require more than one daily visit, additional visits in the same day will be reduced by \$5.00. Does not apply to acreage locations.

**SERVICE DETAILS:**

Service type: \_\_\_\_\_

Other services: \_\_\_\_\_

Date(s) of service: \_\_\_\_\_

*or for regular recurring visits:*

# Days per week: \_\_\_\_\_ Please specify: \_\_\_\_\_

Start date: \_\_\_\_\_

# Terms of Service

- Services provided by Your Precious Pets are for Sherwood Park, Alberta and area only.
- For the purpose of this document, the terms Client, Owner, Pet Owner and Customer are synonymous with the person contracting services for one or more domestic animals.
- A signed Service Agreement form must be completed before service is provided.
- Payment for service is due at time of booking for short-term services.
- For clients that require continuous recurring services, payment is due on the first day of the following month.
- Payment accepted by cash or cheque.
- There will be a charge of \$50 for NSF cheques.
- Please call or text 587-597-7387 as soon as possible of the day of service to make any changes or cancel your service for that day.
- Your Precious Pets is not responsible for damages to the home beyond my control. This includes, but is not limited to leaks, electrical problems, and acts of nature. In these situations, I will attempt to contact the customer before making a subjective decision on dealing with the problem. All repairs and related fees are the responsibility of the customer.
- Your Precious Pets is not responsible for any damages to property of the client or others unless such damage is caused by my negligence. I agree to remain fully insured and bonded.
- Your Precious Pets accepts no responsibility for security of the premises or loss if other individuals have access to a client's home, or if the home is not properly secured.
- Your Precious Pets is not liable for any loss or damage in the event a burglary or other crime that should occur while under this contract. The client agrees to secure the home prior to leaving the premises. Your home will be re-secured to the best of my ability at the end of each visit. While keys are in my possession, they will be either with me, or be properly stored in a secure location.
- Your Precious Pets subscribes to insurance coverage through Canadian Pet Pro for lost key.
- Pet Owners must have legal rights to place animals in the care of a pet sitter. The Pet Sitter cannot service a home with "Visiting" pets or animals that do not belong to the resident of the service site without separate sets of agreement forms, accepted and signed by each rightful owner(s).
- The terms of this document apply to all pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed, at any location the owner designates for service.
- Pet Owner is responsible for pet-proofing house and yard, and the security fences/gates/latches.
- Your Precious Pets will not be responsible for the safety of any pets and will not be liable for the injury, disappearance, death, or fines of any pet with unsupervised access to the outdoors.
- Your Precious Pets is authorized to seek any emergency veterinarian assistance needed during visit, at the cost to the client, from any veterinarian as chosen by the sitter. However, the company is not responsible for the health/well being of the animal.

- Pet Owner is responsible for supplying the necessary, safe equipment/supplies needed for care of their pet(s), including but not limited to a sturdy, well-fit harness, halter, collar, etc... for walks, firmly affixed vaccination tags, a lead rope or leash, bags, scoop, litter boxes, food, cleaning supplies, medications, pet food, and cat litter.
- Pet Owner agrees to be responsible for all medical expenses and damages resulting from an injury to myself, or other persons, by the Pet. Customer agrees to indemnify, hold harmless, and defend Your Precious Pets, in the event of a claim by any person injured by the Pet.
- I authorize this contract to be valid approval for services so as to permit Your Precious Pets to enter my home without additional signed contracts or written authorizations.
- Your Precious Pets reserves the right to terminate this contract at any time if it is determined that the Owner's pet poses a danger to the health or safety of itself, other pets, other people, or myself.
- Your Precious Pets agrees to provide services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of the services as an express condition thereof, the client expressly waives and relinquishes any and all claims against Your Precious Pets, except those arising from negligence.
- Client agrees to notify Your Precious Pets of any concerns within 24 hours of return home.
- This agreement is valid from the date signed.
- The owner states that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.

Client Signature: \_\_\_\_\_

Date:

Your Precious Pets  
Ginine Harvey, owner:

\_\_\_\_\_

Date: