

## Police, Fire and/or Ambulance

- Emergency #                   **911**
- Non-Emergency #           **804-520-9300**

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### Calling for Police, Fire and/or Ambulance from a Cell Phone?

If an Emergency or Non-Emergency call is dialed from a cellular phone, the Dispatch Center receiving the call will not know the name, home address, and/or the exact location of the caller. This information WILL NOT show up on the 911 information screen. The Dispatch Center call taker must be given the location that the Police, Fire and/or Ambulance need to respond.

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### See Criminal and/or Suspicious Activity?

#### **Always Call for the Police, Fire and/or Ambulance First!**

If you want to notify your Block Captain of the incident, please call/contact them after the Emergency or Non-Emergency call has been placed for the Police, Fire and/or Ambulance.

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### Remember

- Community members only serve as the extra “eyes and ears” of law enforcement.
- They should report their observations of suspicious activities to law enforcement.
- Citizens should never try to take action on those observations.
- Trained law enforcement should be the only ones ever to take action based on observations of criminal and/or suspicious activities.