



CARC

P.O. Drawer 1808 • Carlsbad, New Mexico 88221-1808

Providing services for people with special needs that enable them to be active citizens, feel accepted and find meaning in life.



Fiscal Year 2017-18

Annual Report

Continued Growth and Partnerships

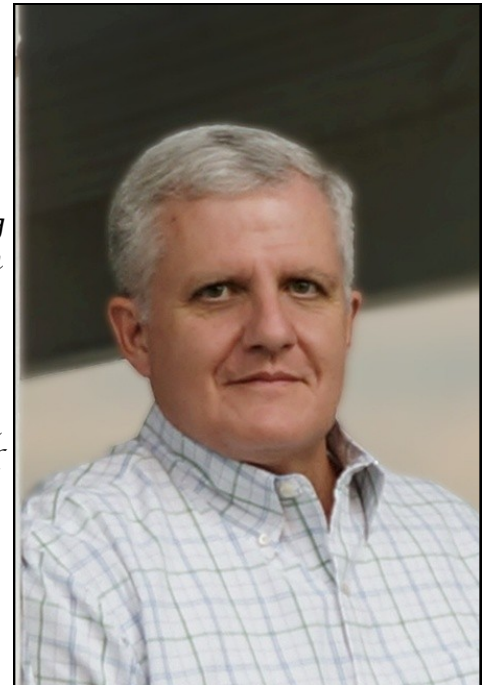
Throughout the past year, we've had a pretty stable and consistent client population in our homes and programs. The Early Childhood Intervention program continues to grow the numbers of little kids accessing those services. As a result, we continue to see the positive benefits of working with children with developmental disabilities or a delay in their development once they transition to the school program. Nearly 75% of them no longer need additional services.

Our adult programs continue to see nearly full capacity in our group homes and during the year we were able to find community employment for a few. We will see this continue to grow a bit over the next few years, especially with the ongoing push at the state level to drastically change the employment opportunities we provide to our clients in our work program.

We were honored to have a large number of volunteers from the Nuclear Waste Partnership come out several times to help us assemble new greenhouse tables. The ones we have been using were at least 30 years old and made of wood and wire mesh. These new aluminum tables should last us just as long and be more durable. We are so grateful for NWP and their employees for helping us with this project.

We also held our first spaghetti dinner fundraiser in the dining hall to raise funds to begin upgrading the cabinets and equipment. With new regulatory requirements we have found it necessary to change out the old wood cabinets and counters with appropriate stainless steel. This is an ongoing project because these new items are much more costly than the wood cabinets. You will begin to see some of these changes over the next year.

We are grateful for all of our donors and supporters who have so generously helped us over the last year and with costs for staffing our clients and programs continuing to grow, we will need ever increasing funds to be able to provide for our clients in the manner you have come to expect at CARC. Thank you for supporting us.



A handwritten signature in black ink, reading "Mark Schinnerer". The signature is fluid and cursive, with a long horizontal line extending from the end.

Mark Schinnerer
Chief Executive Officer

Our Leadership

Board of Directors

Carolyn Olson - President
Robert Forrest - Vice-President
Ned Elkins- Secretary/Treasurer
Jay Jenkins
Barbara Forrest
Cas Tabor
Bobby Bowen

Management Team

Mark Schinnerer, Chief Executive Officer
Tammy Halpain, Administrator of Services
Bob Barnes, Support Services Director
Judy Nesbit, Human Resource Director
Nancy Rogers, Financial Director
Kathy Hughes Director of Children Services
Amy Calderon, Work Services Director
Chad Ingram, Camp Washington Ranch Director

CARC Demographics

Financial Report

REVENUE	FY 2016-17	FY 2017-2018
Residential	\$ 5,925,053	\$ 7,257,121
Work Services	\$ 1,758,417	\$ 1,691,288
CDC	\$ 1,501,991	\$ 1,753,632
Other	\$ 72,934	\$ 102,185
Contributions	\$ 313,455	\$ 179,855
Investments & Endowments	\$ 146,588	\$ 252,779
TOTAL	\$ 9,718,438	\$ 11,236,860
EXPENSES	FY 2016-2017	FY 2017-2018
Residential	\$ 4,454,202	\$ 4,903,958
Work Services	\$ 2,524,851	\$ 2,664,241
CDC	\$ 1,487,193	\$ 1,726,830
Other	\$ 355,566	\$ 342,686
Administration	\$ 962,034	\$ 1,051,134
TOTAL	\$ 9,783,846	\$ 10,688,849

Total Served

Child Services (EI, Rainbow & Respite programs)	598
Adults	105
Total Served	703

Primary Disability

(Does not include Rainbow Connection
Childcare)

Developmental Disability	121
Developmental Delay	522
At-Risk	23

Ethnicity

Caucasian	40%
Hispanic	56%
African American	2%
Native American	1%
Asian	1%

Age

0-17	598
18-20	1
21-30	25
31-40	20
41-50	18
51-60	22
61-70	15
71-80	4

Gender

Male	59%
Female	41%



Fiscal Year 2017-2018 Donations

Donations

Acosta, Martha
Advanced Medication Management
AmazonSmile Foundation
Anonymous
Arnett, Kathy
Babbitt, Lon
Baldock, Robert & Dawn
Barbosa, Kaymel
Barnes, Robert
Barnhart, William & Veronica
Basham, Biff & Charlene
Benevolent Protective Order of the Elks
Berry, James & Janice
Brandt, Vicki
Brown, Ginger
Browning, Richard
Byrd, Ann
Cacoperdo, Peter & Margaret
Campbell, Kristy
Carlsbad Community Foundation
Carlsbad Downtown Lions Club
CARS - Charitable Adult Rides & Services
Cavin, Mr. S.H.
Cherry, Doug & Martha
Clark, Kelly & Jane
Clem, Ron
Corley, Mr. D.E.
Cox, Wylie & Christine
Cross, Dan & Ann
Cruz, Manuel
Currier, Cliff & Cheryl
Currier, Mike
DB Enterprises
Denton-Wood Funeral Home
Dungan, Neal & Carla
Farley, Kevin & Melissa
Ferguson, Gemma
Financial Security Credit Union
First Baptist Church
Forrest, Bob & Barbara
Forrest, Mr. & Mrs. Richard
Friesen, Dean & Ellen
Fritschy, Myrtle
GDSB Trust
Gessel, Kay
Goodlander, Jim
Gunn, Travis & Wanda
Gutierrez, James & Renee
Gwartney, Geneva
H.A. & M.E. Waters Trust
Habitzeiter, Ron & Jan
Halpain, Tamara
Harlow, C.E. & Pauline
Heckel, Heather

Heckel, Martha
Hein, Daniel
Heinrich, Mark
Henderson, Larry & Signe
Hollenkamp, Sharon
Hoyle, Dale
Jacobs, John
Jamieson, Vicki
Jenkins, Jay
Johnson, Jim & Barbara
KAM Security & Sound
Kernan, Gay
Kidd, Don
Knights of Columbus
La Wanda Scholl, Robert
Lee, Randall
Lee, Roderic
Lomax, Ann
MacCornack, Donald & Belinda
Maddox Foundation
Mahaney, Brenda
Maley, LaVerne
Malott, Fred & Rosemary
McCauley, Frankie
Murray II, Robert
Nelson, William
Nesbit, Judy
Newbern, Lisa
Olson, Carolyn
Otto Haas Charitable Trust
Owens, Eleanor
Parrott, Vance & Janice
Pennington, John
Pepper's Grill & Bar
Perez, Alice
Perini, Dale
Perini, Dale & Karen
Perini, David & Anita
Phillips, Travis
Post, Lee & Diane
Pyke, Clara
Renaissance Charitable Foundation
Rhoads, Edna
Ricker, William
Rickert, Stuart & Kelley
Rogers, Nancy
Sanders Orthopedic—Brace & Limb
Sandford, Paul & Mary
Santo Petroleum
Scholl, Bob
Senter Realtors
Sims, Michael & Betty
Skinner, John & Sharon
Slaughter, Kinneth
Sloves, David
Smith, Mr. & Mrs. Richard
Sonnenklar, Laurel
Southwest Pharmacy/
Advanced Meds

Stein, John, Sharon & Marianne
Stewart, Scott
Stradley, Trent
Tabor, Cas & Pam
Taylor Water Well Service
Turney, Karen
U-1st Community Federal Credit Union
United Way of Central New Mexico
Vanlandingham, Barbara
Waters, James & Judith
Webb, Gary & Helen
Westall, Ray & Karen
Wilson, Kelly
Wilson, Tommy
Woolf, Patricia
Wooten, John
Xplor, LLC.
Ybarra, Rocky

Endowment Donations

Emerson, Brett & Lee
Forrest, Bobby & Brenda
Forrest Foundation
Forrest, Michael & Lindsey
Forrest, Mike & Jo
Forrest, Ross
Halpain, Tamara
Nesbit, Judy
Rogers, Nancy

Bowling Sponsors

Albertson's Grocery
Carlsbad National Bank
Connells Office Products
Forrest Tire Company
Sparks Office Solutions
Steven's Inn

Spaghetti Dinner

Albertson's Grocery
Carlsbad National Bank
Forrest, Bob & Barbara
Legendary Welding Services, LLC
Martin, Shawn
Skeen Furniture

Special Needs

Barbosa, Teresa
Baros, Robert
Cox Nicholas
Fisk, Ron
Lee, Roderic
Noland, Frank & Marilyn

Washington Ranch

Bowen Group
Carlsbad Community Foundation

Main Logging, Inc.
United Supermarkets

In Memory Of

Andrews, Margaret
Perini, Dale & Karen
Baker Fowler, Kathryn
Murray II, Robert
Basham, Lynn
Campbell, Kristy
Halpain, Tamara
Olson, Carolyn
Berry, Jeff
MacCornack, Donald & Belinda
Bliven, Jane
Forrest, Bob & Barbara
Olson, Carolyn
Bliven, Margaret
Barnes, Robert
Caton, Dale
Perini, Dale & Karen
Davis, Genie
Forrest, Bob & Barbara
Denton, Betty
Olson, Carolyn
Domenici, Pete
Forrest, Bob & Barbara
Olson, Carolyn
Dugan, Roger
Gunn, Travis & Wanda
Fist, Lorena
Forrest, Bob & Barbara
Fowler, Kathryn Baker
Murray II, Robert
Gant, Beverly
Forrest, Bob & Barbara
Jenkins, Jay
Perini, Dale & Karen
Goodlander, Jeff
Goodlander, Jim
Lopez, Dolores "Lola"
Halpain, Tamara
Lee, Randy
Barnes, Robert
Forrest, Bob & Barbara
Lee, Roderic
Olson, Carolyn
Lyon, Eddie
Forrest, Bob & Barbara
Heinrich, Mark
Senter Realtors
Pyle, Robert
Perini, Dale & Karen
Quillin, Eileen
Pyke, Clara
Smith, Rick
Halpain, Tamara
Jamieson, Vicki
Lomax, Ann
Sterling York, Edith
Perini, Dale & Karen

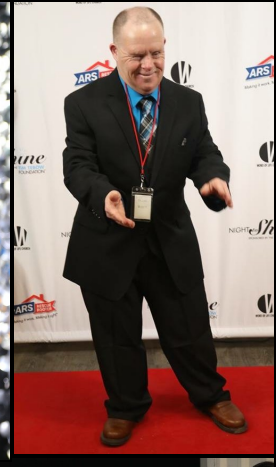
In Memory of - continued
St. John, Bill
 Forrest, Bob & Barbara
 Olson, Carolyn
Summers, James "Snuffy"
 Forrest, Bob & Barbara

In Honor of
Barnes, Robert
 Malott, Fred & Rosemary
Bliven, Bruce
 Sloves, David
Forrest, Dick & Betty
 Forrest, Mr. & Mrs.
 Richard
Forrest, Gary
 Emerson, Brett & Lee
Rainwater-Salcido, Jersie
 Barnes, Robert



Night to Shine

This year, Carlsbad hosted it's very first Night to Shine event sponsored by the Tim Tebow Foundation. This event is a prom for persons in the community with special needs. Our individuals were so excited to be part of this amazing event. The smiles on their faces and excitement in preparation for the prom was something we all cherished. It was such a memorable night for everyone involved. We look forward to many more Night to Shine events in Carlsbad. A huge THANK YOU goes out to everyone who volunteered their time to make this such a special night, especially Word of Life Church for their involvement in bringing such a wonderful event to Carlsbad and to our individuals.



Organizational Highlights

Services Provided

- Case Management Provided to 105 adult individuals through Intermediate Care Placements and State General Fund Placements.
- Provided 24 hour residential services through our Intermediate Care Facilities/Individuals with Intellectual Disabilities (ICF/IID) to 78 individuals throughout the fiscal year.
- Provided Independent living supports to 8 adult individuals throughout the fiscal year.
- Provided Day Support opportunities for 19 adult individuals not served through ICF/IID or Independent Living.

Supported Employment

The Supported Employment program is designed to provide employment services, training, and supports needed to enable individuals to secure, retain, and/or upgrade employment in the community. This includes services through contracted jobs, job carving, and individual placements. At the end of the fiscal year, 23 individuals were receiving employment supports through our Supported Employment program in a variety of settings including individual employment settings, group employment settings and contracted services.

Adult Habilitation

The Adult Habilitation program provides individuals with various enriching activities including volunteer work, recreational activities, community integration and enhancement of natural supports for individuals who are unable to work or no longer choose to work. At the end of the fiscal year, 27 individuals were receiving supports through various options in Adult Habilitation.

Work Services

CARC's Work Services program continues to provide employment opportunities and training in a structured work environment to aid in the development of various vocational skills. Without this program, many of the individuals we serve may not have the opportunity to learn vocational skills in a setting that meets their unique needs.

• Grounds and Janitorial

Seventeen individuals were working in the Grounds and Janitorial department at the end of the fiscal year. These individuals learn skills related to general housekeeping and lawn care through maintenance of CARC grounds and facilities.

• Dining Hall

The CARC Dining Hall was employing six individuals at the close of the fiscal year. These individuals assist in the preparation of lunch for the various CARC worksites, serving, and clean-up duties as related to meal service.

• Document Destruction Services

Local businesses and residents are able to access our document shredding services run by the individuals we serve. At the end of the fiscal year, eight individuals were employed at Document Destruction.

• Country Store and Greenhouses

The Country Store and Greenhouse offered a wide variety of plants for the public to purchase in addition to providing CARC maintained flowerbed/planter contracts to several locations throughout town. 29 individuals were learning various horticulture skills through employment at the Potting Barn, Country Store and Plant Rentals as of the end of the fiscal year.

• Pecos Valley Pecans

12 individuals were employed in the pecan processing plant at the end of the fiscal year. Pecans are harvested from our orchards by our grounds crew. They are well known for their premium quality.

Child Development Services

• Child Development Center

The Child Development Center is a community childcare center that provides services to children between six week and 36 months of age. This fiscal year there were a total of 37 children that accessed childcare services through the center. We are excited to announce that we are pursuing options to expand our services to additional children in the coming fiscal year.

• Early Intervention Program

The Early Intervention Program is designed to increase skills in early age in order to decrease the need for accommodations as the child gets older. Services are provided to children birth to age three who have developmental delays, established conditions or are identified as at risk medically or environmentally. This fiscal year 561 children were assessed for developmental milestones and 438 qualified for ongoing services through our program. We continue to see this program grow as we expand our outreach throughout Eddy County.

CARC Outcomes

CARC continues to look at ways to provide quality service delivery and work toward continual improvement. We use various methods to collect data that measures the effectiveness of our services, including satisfaction questionnaires, objective tracking, input from various stakeholders and regulatory surveys. This information is used to help us improve services, expand service areas, and become a preferred agency in our field. Results of feedback received and services delivery reflect

- 99% of stakeholders are satisfied with services provided by CARC (results include feedback from parents/guardians of children and adults served, participants, and consumers of services provided through Work Services and Supported Employment programs)
- 99% of parents/guardians and community consumers report their willingness to recommend services provided by CARC.
- 97 community contracts were provided through the Work Services Program to provide individuals served with employment opportunities. These included Plant Rental Contracts and Document Destruction Contracts.
- 98% feel that their individual progress plan is helping them move toward their personal vision.
- 88% of individuals in Work Services feel that they are learning skills that will help them get a job in a Supported Employment setting.
- 100% of individuals in the Residential program reported that staff are teaching them what they want to learn to become more independent.
- 100% of individuals in the Supported Employment program stated that they are doing the type of work they want to do.
- 100% of individuals in the Adult Habilitation programs are satisfied with the variety of services and activities offered in the program.
- Individuals served earned \$490,071.69 in wages over the course of the fiscal year through our Work Service employment sites and contract work.
- 82% of children who are transitioning from our Early Intervention to preschool will not need IEPs when entering the school system.
- Early Intervention staff provided 17,804 hours of direct service to children and their families.
- 73% of the children served this fiscal year maintained or decreased their developmental delays based on developmental assessments and evaluations based on developmental skills for their age.
- 26% of all age eligible children in Eddy County received assessments for services through our Early Intervention program and of those 78% received ongoing supports.

Improvements

This year we were able to make several improvements as part of our accessibility and strategic planning process. These projects included:

- Upgrade to the shower rooms at Pritchett Pool—which is accessed by our individuals as well as the public.
- Fresh exterior paint for the healthcare office, administrative office, dining hall and training building on the CARC campus.
- New greenhouse tables that are more durable than the cinderblock tables used in our greenhouses.
- New asphalt drive for entrances to Washington Ranch.
- Replacement of several aged computers and additional computer for expansion of programs
- Replacement of several aged appliances throughout CARC with new energy star options
- Purchase of four new push mowers for the CARC Grounds crew
- Fresh paint, new windows, and several other upgrades/remodels to the CARC Dining Hall.
- Installation of ADA blue button doors at the Country Store and Greenhouse.
- Installation of a sidewalk from the CARC Mini Park restrooms to the drive to aid in better accessibility.
- Purchase of a vehicle for Washington Ranch Camp
- Purchase of a new passenger van for client use.

CARC Farmhouse Bargain Store

The CARC Farmhouse Bargain Store is a thrift store that supports the needs of the individuals served through CARC services. Proceeds from the Bargain Store allowed CARC to purchase a passenger van for client use this fiscal year. We are truly blessed to have such dedicated volunteers to run the store and such a supporting community to provide us with merchandise to resell.

Washington Ranch

Washington Ranch consists of 4000+ acres centrally located near the Carlsbad Caverns and Guadalupe Mountains National Parks. Washington Ranch is a true “Oasis in the Desert.” Washington Ranch is open to the public and can be reserved for weddings, family reunions, company retreats, camping and a variety of other get-a-ways. It is the perfect place to relax away from the stress of the city and absorb all that nature has to offer. Visit our website at www.campwashingtonranch.org to see what we have to offer and check availability.

CARC, INC. is a 501(c)(3) not-for-profit organization that serves adults with developmental disabilities and children birth to three years who have or are at risk of having developmental delays. CARC provides early intervention, respite, employment, residential and community support services. CARC is a member of ADDCP, Artesia Chamber of Commerce, Carlsbad Chamber of Commerce, Carlsbad Department of Development, NM Health Care Association, AHCA/NCAL, American Fundraising Professionals, NFPA, the Health Coalition of NMSU and Carlsbad Community Foundation. CARC programs are accredited by CARF, the rehabilitation accreditation commission. CARC is a 2012 recipient of AHCA/NCAL Bronze Quality Award and a 2017 recipient of AHCA/NCAL Silver Quality Award. CARC is an affirmative action, equal opportunity employer. CARC's Child Development Services program is a partner agency with United Way of Southern Eddy County. We do business in accordance with the Federal Fair Housing Law (The Fair Housing Amendment Act of 1988).

