## What Clients Are Saying...

"...I have been with IBM almost thirty years and never in that time has the subject (diversity/inclusion) been so well presented or received by an audience such as yours that day...you are a truly gifted lecturer with the ability to get your message across without boring, embarrassing or offending a very diversified audience."

Director, IBM

"...your style is one that provides positive and effective results."

Director, Merck

"Thank you for always bringing your best to our conference. YOU make such a difference!" Vice President, Verizon Wireless

"Melanie was able to draw on her many years of experience in consulting and training to navigate with great aplomb what I know from personal experience are the 'special' challenges associated with dealing with lawyers."

Partner, Smith, Gambrell & Russell, LLP

"I was very interested in the material and information that was taught. The instructor had a very unique method of classroom operation. I think she was a very good instructor."

Supervisor, USPS

"You do an excellent job with the material ...on such a challenging and emotional subject." **Southern Company** 

"...Melanie was outstanding. I was truly impressed by how fluid she kept the course, retaining everyone's interest and, at the same time, showed a great deal of expertise."

Manager, Cadbury-Schweppes

"I've never had a training experience in which I felt so connected to my fellow classmates and instructor. This would not have happened without your energy, enthusiasm and heart."

Manager, Coca-Cola

"The content was meaningful and relevant...your engaging style connected with participants and encouraged employees to share their perspectives. Your subject matter expertise was clearly evident and your command of the material was masterful."

Diversity Manager, Aetna

"You were so engaging and made what could have been a very awkward topic absolutely spring to life. I am confident that my team walked away with a fresh perspective...and have a much better understanding and capability of how to manage diversity as well how they can apply management practices into their daily work."

Vice President, POLO Ralph Lauren

"Not only was Melanie extremely responsive to our demanding schedules and requests, but she also showed tremendous professional integrity by identifying our true organizational needs and constraints and executing against those needs."

Strategic Planning Manager, Coca-Cola USA Fountain

"She is a gifted facilitator – she is energetic, entertaining and a skilled presenter. She manages the classroom well and draws involvement and participation from even the most shy of participants. ...Melanie does an outstanding job of managing the most difficult of discussions, while helping participants stretch their thinking patterns and try on new behaviors."

Business Consultant, Choicepoint

"Your educational and thought-provoking workshop, *Managing Through Generations*, was well received by employees at all levels of the organization."

Director, Civil Rights Division, USDA

"Melanie is our most requested facilitator and gets the highest evaluations of all our trainers." **Diversity Director, AOL** 

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