

PH1 MAKAI RESIDENTS COUNCIL MEETING **MINUTES** DEC. 12, 2017

Council Members present: Chair Bobbie Jennings, Dottie Matting, Ruth Tsukayama, Hilda Remedios, Pauline Namiki, Linda Iwamoto

Special Guests: GM Michael Weider, Asst. GM Joann Aoki, PH2 Council Member Carol Coops

Resident Guests: (28 residents) Eva Irvine, DeeDee Davis, Rose Tanimoto, Anne Sakamoto, Takako Suede, Karen Kahoopii, Elsie Okazukii, Bernie Wong, Phyllis Wolf, Dusty Aoyagi, Betty Furumoto, Florence Yee, Herbert Tanaka, Georgiana Kolpin, Ruth Furukawa (new resident), Beth Rodenbeck (new resident), Tami Tanaka, Jinni Lee, Robert Ching, Betty Matsuura, Rose Komatsu, Kathy Muirhead

Chair Bobbie asked the Council members if they wished any changes in the way the meetings each month are conducted. The unanimous response was no changes; that (1) we want as many as possible residents to attend, and be a part of the meeting; and (2) we want our Minutes to be as thorough as it takes to be sure all our residents are aware of Management's discussions and to include all our residents' concerns in the discussions at the meeting.

1. GM Michael's report

- a. Sunday the Grand Stairway will be open again.
- b. Please be patient with noise and interruptions of areas (elevators etc.)
- c. No vehicles are to be placed outside your apartments in the hallways.
- d. If any residents have vehicles or furniture or appliances they no longer want, write it up in the Maint. Book and it will be disposed of. Do NOT place items in the laundry rooms, the hallways, outside anywhere. **Report it in the Maint. Book!** (AL can use unwanted walkers or wheelchairs or motorized vehicles)
- e. A new place to discard batteries: At the front desk there is a container. Do Not place any batteries, large or small, in the trash.
- f. Hula Bucks: There will be one more opportunity to use your Hula Bucks. After Dec. 31 they will be useless.
- g. New parking lot lights have been installed. There are still some to be worked on, since the ballast was the problem, not the bulb. It may be necessary to adjust some if they shine brightly into an apartment. Let Management know.
- h. There will not be a second person manning the front desk, despite the intense activity during certain hours. Residents must be patient when waiting for the Receptionist to deal with multi tasks at one time. In the evenings there will be a security person who is there to deal with emergencies, not phone calls from residents' families wanting to learn about their parents.
- i. Test your "buttons" once a week. Get used to using them so you won't hesitate in the case of an emergency. Michael tested several in the audience. Push once to get a response from Great Call. Push and hold down and you will reach 911 direct. Both will respond immediately. With 911 you will have to explain where you are – specifically. Great Call has GPS (can pinpoint your exact location).

2. Old Business

- a. Organizational Chart (**Attached to these Minutes**)
- b. Housekeeping duties – a list which Joann will make available

attached

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