

## Meet our Speakers:



Tami DiCostanzo



Deirdre Ryan-Spirakis

Deirdre Ryan-Spirakis and Tami DiCostanzo are Project Directors with the AmeriCorps Seniors RSVP program in New York City, where they mobilize volunteers aged 55 and older to address critical needs through service to their communities.

Together they have over 50 years of volunteer management experience and lead the largest AmeriCorps Seniors RSVP program in the country with 2300 + volunteers. Deirdre oversees the volunteer activity in Brooklyn, Queens, Manhattan, and the Bronx, while Tami's focus is in Staten Island. They have a wealth of experience in the field of volunteer training, volunteer management and volunteer engagement. In addition to training and workshop experience on the topics of recruiting and retaining volunteers, they have expertise in fundraising, grant writing, program evaluation, event management, data collection and program development.

AmeriCorps Seniors RSVP connects adults, 55 and older with volunteer opportunities that allow them to share their 'lifetime of experience' with organizations and programs that improve our communities. The program is funded by AmeriCorps, the federal agency for national service and volunteerism, brings people together to tackle the country's most pressing challenges. AmeriCorps members and AmeriCorps Seniors volunteers serve with organizations dedicated to the improvement of communities. In New York City, AmeriCorps Seniors RSVP is sponsored by the Community Service Society.

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APVA  
P.O. Box # 1475  
N. Massapequa, NY 11758

[www.apvali.org](http://www.apvali.org)



FALL **VIRTUAL**  
WORKSHOP  
DECEMBER 7, 2021  
10:00 am—12:00 pm



**Presenters:**  
**Tami DiCostanzo**  
&  
**Deirdre**  
**Ryan-Spirakis**  
**AmeriCorps Seniors**  
**RSVP - NYC**  
**Community Service**  
**Society**



## What You Will Learn:

Broadway is back! – and your volunteer program can be too, but not without making sure that all the behind the scenes work is done first. In this fun, interactive, and informative workshop we will cover:

- ◆ **Recruiting Stars (Volunteers)** - Best practices and techniques for volunteer recruitment including adapting your strategy during challenging times.
- ◆ **Starring and Supporting Roles** - Volunteer and staff relationships and volunteer supervision.
- ◆ **Retaining the Cast** - Tips for volunteer retention.
- ◆ **Scripts and Props** – reviewing tools and resources to ensure success.
- ◆ **From Hamilton to Spiderman the Musical** – Sometimes your program works and sometimes the best laid plans fail; helpful advice for when things don't go as planned.

There is a role for you in this session too. Before the lights go down, participants will be asked to share your best practices for successful volunteer management to help the new volunteer coordinators overcome their opening night jitters.

### APVA: Over 25 Years of Empowering Volunteer Administrators

The Association of Professional Volunteer Administrators is a Long Island based organization that promotes professionalism and leadership in the field of Volunteer Administration. Members include volunteer program administrators in a wide variety of settings. Educational programs are offered three times a year.

Please visit us at

[www.apvali.org](http://www.apvali.org)

for more information.

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Individual: \$25.00

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Corporate fee includes membership for up to 5 people.

For more information and membership application, please go to:

<http://www.apvali.org/membership.html>

### QUESTIONS?

Regarding workshop registration  
Janet Romeo...[jromeo@epicli.org](mailto:jromeo@epicli.org)

Regarding Membership  
Anna Lyons...[membership@apvali.org](mailto:membership@apvali.org)

APVA Workshop—December 7, 2021

*Please register by November 29, 2021*

Name \_\_\_\_\_

Title \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_ Zip \_\_\_\_\_

Telephone \_\_\_\_\_

Email \_\_\_\_\_

**REGISTRATION FEE:**

**MEMBERS: \$20.00**

**NON-MEMBERS: \$27.00**

**PLEASE REGISTER AT:**

[HTTPS://BIT.LY/APVA120721](https://bit.ly/APVA120721)

After you register, you will receive a confirmation email with the workshop zoom link

**PAYMENT MAY BE MADE VIA**

**PAYPAL OR BY CHECK:**

**Members:**

<http://bit.ly/payatpaypal20>

**Non-Members:**

<http://bit.ly/payatpaypal27>

or

**Send check made payable to APVA  
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