

# ITAC International Drivers License

## FQA

### **Q: What is the International Driver License Document?**

**A:** The ITAC International driver license is an official translation of your current valid driver license. Based on an signed Agreement of UN (United Nations), this document allows you to drive as a tourist in most countries of the world. International Driver's Document translate your official driver's license in multiple languages. Simple and easy to be used for any language speakers. This document contains a translation booklet , and a non-governmental ID card translate your national driver license in **9 languages** which are English, , German, Spanish ,Arabic, Russian, Japanese, Portuguese, Chinese and French. To apply our ITAC International Driver's Document will help you drive around the world without language barrier.

International driver's permit issued by governmental agencies or private organizations designated by a D Driver's License Document is translation has no official status and does not confer any legal privileges or rights to consumers.

### **Q: What do I need to apply?**

- A:**
- 1- Photocopy of current valid driver license
  - 2- Applicant's photo in color with blank background (it can be like passport photo you get from CVS ,Walgreen)
  - 3- Copy of Passport or copy on VISA
  - 4- Copy of Old International Driver License
  - 5- Copy any Driver License
  - 6- Or They can go online fill out ITAC Application form, filled out and signed.

### **Q: How can I receive the application form to apply?**

**A:** You can call us toll free 1-888-415-9993 or Local Office: **205-945-6099** go to our website [www.itac-club.com](http://www.itac-club.com) and then down load application You can receive the brochure and application form by email, post mail, or fax.

### **Q: How can I apply ITAC Local?**

**A:** You can call Local Office: **205-945-6099** go  
Go to Local Office in Birmingham, Alabama  
Address: **260 West Valley Avenue, Suite I  
Birmingham, AL 35209**  
Store Hrs: Mon- Fri 9am-5pm  
Close on Sat & Sunday

### **Q: What is your Privacy and Policy?**

**A:** ITAC organization is the sole owner of the information collected on this our web site. We will not sell, share, or rent this information to others in ways different from what is disclosed in this statement. We do not share any aggregated demographic or personal information with anyone or any other third parties.

### **Q: Is it possible to receive, get or request your service in United State, Mexico, England, France, Chin or from any other country?**

**A:** You may apply for ITAC International driver license International Driving Permit from any country in the world. We have gained success working through mail, with our international partners, agents and customers worldwide!

### **Q: What is the cost of the ITAC International Driver License?**

- A:**
- |             |   |
|-------------|---|
| (1) Year:   | USD <b>\$125.95</b> + <b>\$14.95</b> Shipping* - Total Cost <b>\$140.95</b> |
| (2) Years:  | USD <b>\$185.99</b> + <b>\$14.95</b> Shipping – Total Cost <b>\$200.94</b>  |
| (3) Years*: | USD <b>\$355.95</b> + <b>\$14.95</b> Shipping – Total Cost <b>\$370.94</b>  |
| (5) Years*: | USD <b>\$485.95</b> + <b>\$14.95</b> Shipping – Total Cost <b>\$500.94</b>  |

**Q: What is the price for the shipping?**

**A:** If you are in the US, **\$14.95 (3-5 Days)** shipping and handling fees  
If you are outside of the US, **\$28.95 –(3-7 Days)** shipping and handling fees  
**FOR RUSH SHIPPING (FEDEX Express or DHL EXPRESS) \$45.95 –(2-3 Days)** Shipping & handling fees

**Q: How long should I wait to receive it?**

**A:** With regular ground USPS shipping, the typical timeframe is 3-5 business days. With FEDEX Express, you can expect the document in 1-2 business days. For international shipping, the regular timeframe is between 3 and 6 business days, based on the location of the world where it's delivered.

**Q: How can I make a payment?**

**A:** You can payments: by checks, credit or debit cards, money orders or Western Union/ Money gram.  
• Call our offices with VISA/MAC/ PAYPALcredit card Information  
• Go to our website **www.ITAC-club.com**

**Q: What is the right description of category to specify in the application form?**

**A:** The driving category must be the same of your regular driver license in country.

**Q: What are the benefits of having this document?**

**A:** **ITAC International Driver Document** is intended to overcome the difficulties you might have while driving a vehicle in another country that may have a different language than your own. The United Nations established an International Document to facilitate the travel of motorists in foreign countries where language barriers create difficulties for both motorists and the police. This document establishes the right for a person to drive in another country when accompanied by an original and valid driver's license. Another big advantage of ITAC Document is there is no test is required because it is a translation of your original driver's license, printed in 9 languages: **English, French, Spanish, Portuguese, Russian, German, Arabic, Japanese and Chinese.**

**Q: Can you ship the ITAC license to PO BOX addresses?**

**A:** Yes we can ship your ITAC license with USPS, which is not the case with FedEx/ DHL Int'l Express

**Q: Can the shipping estimate time vary?**

**A:** Yes. According to certain restrictions imposed by the American customs regarding some countries in Africa, Middle East and Asia, in some cases, the international license could take a little longer to arrive.

**Q: Will my full name appear on my ITAC International license?**

**A:** The name that will appear on your international license will be the exact full name that is shown on your national valid license. Our document is an accurate translation of your license in 9 languages.

**Q: What happens if a USPS package is lost?**

**A:** **ITAC License** relinquishes all responsibilities for delays, lost, stolen or damaged documents of USPS deliveries. We highly recommend **FEDEX** for more thorough and effective service.

**Q: What is the shipping cost for Puerto Rico and US territories?**

**A: USPS charges \$14.95** for deliveries outside the continental **U.S.** including ALASKA, HAWAII, PUERTO RICO, US VIRGIN ISLANDS and GUAM. **Federal Express** Charges \$45.00 for these locations.

**Q: Shipping and Returns**

**A:** Our organization does its best to provide customers with the best satisfaction possible. Should you be dissatisfied with our service, you may obtain a full refund within (10 business days of the purchase date.)

If you received an incorrect item - you should contact us immediately with 3-5 Days. You will need to provide us with your order or Application ID number, full name, address, and date of purchase. All credits will be issued to the credit card account that appears on the original statement.

***Shipping and handling fees are non-refundable.***

For returns please contact us via email or telephone. All returns are subject to approval by our customer service representative. We cannot accept returns on orders that more than 10 business days after purchase date, if product is not in its original condition, damaged or is missing parts including removed or scratched security hologram.