WHAT IS SCOR*?

SCOR*, which stands for **S**upply **C**hain **O**perations **R**eference, is a key element of the FarStar **Supply Chain Optimization** practice.

The SCOR model, introduced in 1996, is the world's leading supply chain framework which links business processes, performance metrics, best practices and people skills in a unified structure. It was developed to assist businesses in understanding, structuring and evaluating the performance of supply chains.

This process **reference model** is unique in its approach in that it is hierarchical in nature, interactive and interlinked. Process reference models integrate the well-known concepts of business process reengineering (BPR), benchmarking, process measurement and organizational design into a cross-functional **framework**.

Companies employ the SCOR framework to increase the speed of system implementation, support organization learning goals and improve inventory management performance. An advantage of using the framework is that it helps orient supply chain improvements around a standardized set of performance, process, practice, and skills metrics.

We work with you to review the **End-to-End Supply Chain**, then select a project to work on a prioritized pain point.

A **SCOR** project typically has four steps:
S – Set the project scope
C – Configure the network
O – Optimize the process
R – Ready for change

FarStar merges Lean and 6Sigma practices with SCOR practices to leverage the best of both as well as leveraging improvement skills already in place in Customer organizations. Lean practitioners will notice the similarity of the steps in their projects (DMAIC – Define, Measure, Analyze, Implement, Control) and in process mapping (SIPOC – Supplier, Inputs, Process, Outputs) with those of SCOR.

FarStar uses a holistic view in its approach to providing services to its customers. Customers can take advantage of individual services or a suite of offerings, depending on their need, all of which fall under an overarching business improvement framework supported by best practices. Contact us to find out more!

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