

EVERDAY ETHICS
A Framework for Ethical Decision Making in Workers' Compensation

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Outline: 1 Hour

Objectives

- I. Define Ethics.
- II. What is the Difference Between Ethics and Morals?
 - A. Ethics vs. Morals
 - B. Describe differences between ethics vs. morals.
- III. List the 5 Sources of Ethical Standards.
 - A. The Utilitarian Approach
 - B. The Rights Approach
 - C. The Fairness or Justice Approach
 - D. The Common Good Approach
 - E. The Virtue Approach
- IV. Identify a Framework for Ethical Decision Making – A 5 Step Process
 - A. Recognize an Ethical Issue.
 - B. Get the Facts.
 - C. Evaluate Alternative Actions.
 - D. Make a Decision and Test It.
 - E. Act and Reflect on the Outcome.
- V. What Professional Ethical Questions Should You Ask?
- VI. Discuss Ethical Dilemmas – Case Examples.
- VII. Review the CCMC Code of Professional Conduct of Ethics.
- VIII. Review ethical situations in Workers' Comp Insurance.
- IX. 5 Questions to Ask Yourself – Thomas Shanks, PhD.
 - A. Did I practice any virtues (integrity, honesty, compassion)?
 - B. Did I do more good than harm?
 - C. Did I treat others with dignity and respect?
 - D. Was I fair and just?
 - E. Was my community better because I was in it? Was I better because I was in my community?