

Shipping Information

Everything about ORDERING

Order online or by phone!

To order online, go to the "Order" page of our website. You will automatically be taken to our online marketplace where you can add items to your shopping cart and complete your purchase.

To order by phone, call our toll free number 1-800-279-3419. Our friendly operators are standing by.

Payment Methods

We accept Visa, MasterCard, American Express and Discover. Credit cards are billed at the time your order is placed. For best service, please include a daytime telephone number in case there are questions about your order.

Sales Tax

We are required by law to collect 7% sales tax on shipments to addresses in Indiana and 6% to addresses in Michigan. No sales tax is charged to orders shipped outside of Indiana or Michigan.

Track it!

Once your order is shipped you will receive a confirmation email that contains the tracking id for your package. Simply log onto the shipper's web site and follow their instructions for tracking your order.

Questions about your order?

Send an email to order@lillipaddivingboards.com and we'll be happy to assist you.

Shipping Information

We ship orders Monday through Friday. If we receive your order by noon our time (Eastern) on any of those days, we will send it out the same day.

- We do not ship on holidays.
- Saturday service is not available.
- We do not ship to PO boxes. A physical address is required.

Our standard shipping is by UPS ground 1-5 days. Overnight and second day services are available also with an additional charge. (Please contact LilliPad by phone to place orders requesting overnight or second day services)