

Essay: Read and answer questions that follow: give examples and reference with your answers. **(10 marks)**

1. Project HR Management.

a. Explain conflict management techniques that may be used to resolve team conflicts. **(10 marks)**

Rubrics:

5 - The answer is complete and all information provided is accurate (exemplary)

4 - The answer is missing slight details and demonstrates understanding of the content. (competent)

3 - The answer does not address a portion of the question and major details are missing (satisfactory)

2 - The answer to the question is lacking any detail and demonstrates a lack of understanding of the content.

1 - Question is not answered and a small amount of information provided. (Unable to begin effectively)

0 - Answer was left blank (No attempt)