



Merry Christmas and Happy New Year!



This is the season for coming together and celebrating with friends, family and others that we care about. West Wetaskiwin REA is sending wishes to our members and their families for a great Christmas holiday season and a fabulous New Year!

Season's Greetings from

Dean Knull, Chair; Ron Holmlund, Vice-Chair

Directors: Kevin Cummings, Ron Stevens, Neil Stone, Dave Walt, Mile Wollin

Office Manager: Jean-Anne Sjolin

For Power Troubles:

Battle River Power Coop (our distribution system operator)
Toll-free: 1-877-428-3972

For RRO Billing and Account Inquiries:

Battle River Power Coop | Box 1420 Camrose, Alberta T4V 1X3
Toll-free: 1-877-428-3972
E-mail: brpc@brpower.coop | Website: www.brpower.coop

For REA Inquiries, New Service and Service Change Requests:

Contact West Wetaskiwin REA, RR #1
Station Main, Wetaskiwin, Alberta T9A 1W8
Tel: 780-335-9378 (WEST)
E-mail: westwet@telus.net | Website: www.westwetaskiwinrea.com

For service requests: go to www.westwetaskiwinrea.com/new-or-changes-to-services.html

Member Fridge Magnets Mailed Out Last Month

New fridge magnets were sent out last month to all members to keep member information current (e.g. contact information for West Wetaskiwin REA) and the toll-free Battle River Power Coop number for power troubles (e.g. outages or electrical emergencies).

The Battle River Power Coop toll-free number is answered 24/7/365.

1-877-428-3972

The magnet (see visual below) has the space to note the important details of your service when, or if, you need to make that call.



WEST WETASKIWIN
RURAL ELECTRIFICATION ASSOCIATION
780-335-9378 (WEST)
Email westwet@telus.net
www.westwetaskiwinrea.com

Battle River Power Coop
(billing inquiries, power outage or an emergency)
1-877-428-3972

Please have the following information available:

Land Location _____

Blue Address Sign _____

For new service and upgrade quote requests complete the form located on www.westwetaskiwinrea.com

First, you should note your legal land location and then the details on the blue address sign closest to your property. If you are unsure about where to find that information, or have not received your magnet, please contact the REA office at 780-335-9378.

Second, install the magnet in a location that you can easily access and produces the magnetic field to hold the magnet – note that doesn't always mean the fridge!

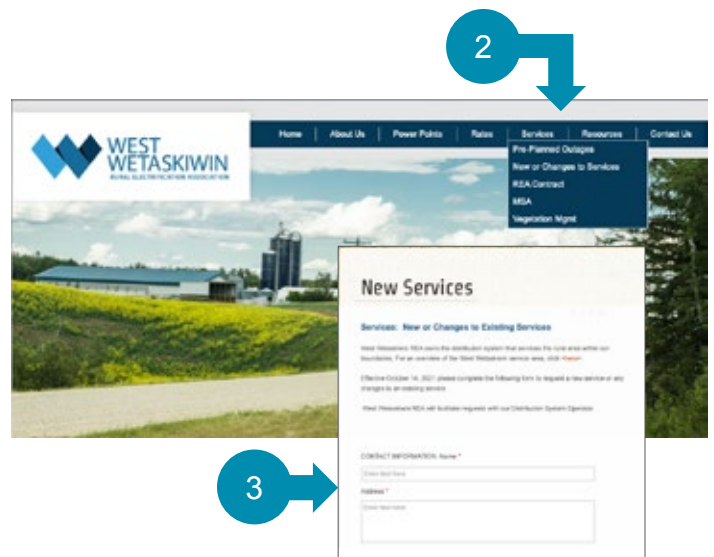
Increasing Membership is Important to a Co-operative

For members who are subdividing their land either to sell or to bequeath to a family member or friend, it is important to know those recipient individuals should then become members of the West Wetaskiwin REA.

In November 2021 we changed system operators to Battle River Power Coop, a fellow REA with significant knowledge about serving members versus customers. Effective November 2021 all new service requests and construction are facilitated by Battle River Power Coop.

West Wetaskiwin REA and Battle River Power Coop developed a new service request process that is very user-friendly; in fact as easy as 1-2-3.

1. Simply go to the website www.westwetaskiwinrea.com.
2. In the top black bar click on <Services>. In the drop down menu, click on <New Or Changes To Services>.
3. This will bring up a form titled < New Services>. This form outlines all the information required to begin the request process and can be submitted on line by pressing {Submit} at the bottom. The REA will connect with Battle River Power Coop and “start the ball rolling.”



**Regulated
Rate
Option**



The Regulated Rate Option (RRO) may increase or decrease from month to month as it is priced on the open market and subject to many factors relating to supply and demand. It is not a 'regulated' rate, rather is a default rate. If you do not have a contract with an electricity retailer, then you are on the RRO. For November 2022, the RRO is priced at \$0.18882 per kWh, reflected on your enclosed orange bill. For December 2022, the Battle River Power Coop monthly RRO billing rate is \$0.25149.

Members are free to purchase electricity services from a retailer of their choice. For a list of retailers, visit ucahelps.alberta.ca or call 310-4822 (toll free in Alberta).