



# Happy Pets LLC

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Thank you for choosing Happy Pets LLC (HP) to provide care for your pet(s) in your absence!!!

Please be advised that while HP is bonded & insured against damage or loss of property, the insurance does not cover illness or injury of your pet. By signing this contract you absolve HP of financial responsibility associated with Veterinary care should your pet become ill or injured during your absence. HP will do everything to ensure your pet receives the best medical attention possible by following the instructions covered in the people/pet profiles. If a medical incident occurs during your absence, HP will transport your pet to the vet named in the pet profile, in the event of an after-hours emergency, your pet will be taken to the nearest 24 hour emergency clinic, at owner's expense.

All services must be paid in full at the time service begins. To book a reservation for service by HP a 50% deposit could be required and would be 80% refundable if cancellation occurs 72 hours prior to start of service. Consideration of time is important for my daily scheduling. On-going services such as dog walking must be paid at the beginning of each scheduled set, or upon receiving an invoice, as per originally agreed upon. If change or cancellation occurs with an ongoing client, 12 hours notice is requested, or a small cancellation fee might apply.

**PERSONAL PET CARE & PEOPLE ERRAND PROVIDER:** Patti Ibbotson is the founder of Happy Pets LLC and handles most pet care herself. Your instructions will be followed closely, and if there is a problem, you will be contacted immediately. Pet messes discovered in the home will be picked up and dabbed with water, you will be advised. HP assumes no responsibility for pet messes on carpets, etc... Pet owner assumes responsibility for the actions of their pet. Contact & emergency information is vital. A note will be left for you detailing each visit, services provided, pet behavior, observations, errands accomplished (with invoice detailing travel times), etc...

**THIRD PARTY CARETAKERS/HOUSE SITTERS/OUTSIDE LABORERS:** If other persons will be "checking" in on your pets or be responsible for coming to your home during your absence, this contract relieves HP of any financial responsibility associated with damage to property or pets due to their actions or neglect. Our coverage does not allow for issues arising from a third party. This includes but is not limited to, home cleaning services, family that doesn't live in the home, as well as installers and repairmen that might have access when you are not present in your home. However, HP will do all that is possible to insure the safety of your pet & condition of your home while you are absent. Payments due to outside laborers need to be handled between the homeowner and company in charge of the project. HP is not responsible for the quality of work provided by the outside labor/service company.

**EARLY ARRIVALS FROM VACATIONING PET OWNERS:** If you will be returning home at an earlier date than expected, HP will return 1/2 of the remaining balance only if your return is a documented emergency. The occurrences will be handled on a case by case basis. This contract, once signed, gives permission to HP to enter your home during your specified absence as documented in this contract. (A neighbor who suddenly becomes available to care for your pets does not meet the requirement to terminate this contract.)

**ACTS OF GOD, OR EVENTS BEYOND HPP'S CONTROL:** In the unlikely event that due to flooding, or fire or other major obstacles, HP is unable to access your home, it is strongly recommended that you have a qualified back-up plan and advise HP of emergency contacts.

Effective: 11/15/2017

The forms enclosed with this contract are to be completed and returned to HP as HP's property. These records, keys, entrance codes and personal info are considered proprietary and necessary to HP business and under no circumstances will be shared with third parties.

**PLEASE DATE AND SIGN BELOW.**

The enclosed price schedule applies unless other arrangements have been agreed upon and noted.

Your estimated costs for services per visit \$\_\_\_\_\_ at \_\_\_\_\_ visits, Totals \$\_\_\_\_\_  
(Checks made out to Happy Pets LLC or HP) Cash also accepted!

Dates: From:        /        /        -        To:        /        /

\*Ongoing, On Call, Once? (Circle one, please see explanations below)

“Ongoing” is defined as daily or open-ended, scheduled people assistance, pet care or dog walks. “On Call” is defined as being available on short notice for HP services. With both of these options, you agree that the contract is in effect whenever verbal permission is granted to enter home to care for pets on short notice or to provide errand or home services. This may also allow that HP keeps in it's possession a key to the home listed in the people profile or has assess/alarm codes for use in the event of short notice to respond to pet's needs. This contract would be kept in HP's files, and a copy will be given to the client. “Once” is defined as a one-time service, which would mean this contract will be in effect only for this job, and a new contract will be filled out for future service.

**For ongoing daily dog walk clients:**

Departure time from home daily:

Arrival time back home daily:

Preferred time of HP's daily visit:

\*\*Contract must be signed by pet or home owner and dated for service to begin!!

Print Name\_\_\_\_\_

Signature\_\_\_\_\_

Date:        /        /

\_\_\_\_\_  
Patti L. Ibbotson, Founding member, Happy Pets LLC

Date:        /        /