



CST Group Inc.
Computer Support & Training
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Classic Managed Services Plan

The Classic Managed Services Plan offers the essential IT managed services you need to keep your business up and running without costly disruptions. Services include remote network monitoring, hardware and software maintenance and antivirus protection.

+ Plan Highlights

- Remote monitoring and management of workstations, servers, routers, printers and other network devices
- Identification, auditing and management of hardware, software and mobile devices from acquisition through disposal to ensure compliance with licensing requirements
- Monitoring and controlling critical infrastructure items through monitors and alerts



What is included in the Classic Plan?

Remote System Management

Non-intrusive management of workstations, servers, routers, printers and other devices to ensure your IT network is always healthy and secure.

Asset Management

Detection, track and audit of workstations, servers, printers, routers and mobile devices to verify your IT assets are properly configured and adequately licensed.

Patch Management

Identification and automatic updating of all software patches and hotfixes to all devices so your system will continue running at optimal performance.

Network Monitoring

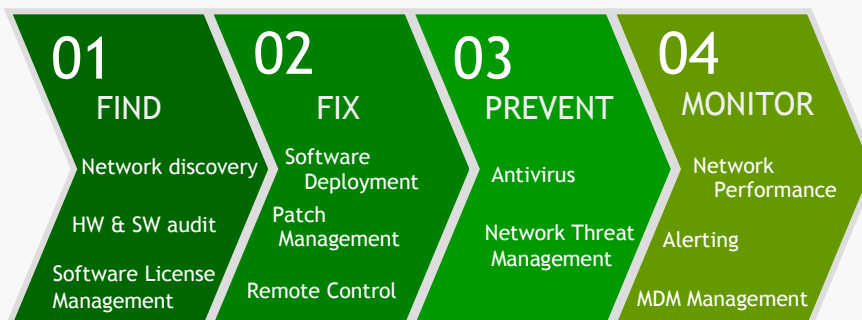
Monitoring and controlling critical items in your infrastructure through powerful monitors and alerts to identify and resolve potential issues before they affect your network performance.

Software Updates

Software and services updates to one device, a group of devices or to one or multiple locations will ensure no device is overlooked when installing new or updated software.

Antivirus Services

Effective management and detection of network threats and malicious software attacks, including spyware, spam and phishing scams to ensure your IT network is secure.



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