

8.0 CATEGORY 13 (THIRTEEN): WI-FI/GPS MOBILITY SERVICES

Samsung Techwin's video surveillance products are based upon cutting edge technologies that are unique in the security industry. When you try their products you will experience the difference that these technologies provide.

The innovative Milestone Husky Series of network video recorders (NVRs) delivers fully integrated, customizable video surveillance solutions. This state-of-the-art series of NVRs can be tailored to meet the demands of any surveillance installation, from a small family-owned business to a complex surveillance installation with thousands of cameras.

Samsung: Price List, Warranty, LOA, Discount Spreadsheet, Hourly Install/Config Rates

<http://smartwave.us/samsung-security-solutions/>

Milestone: Price List, Warranty, LOA, Discount Spreadsheet, Hourly Install Rates

<http://smartwave.us/vendor/milestone-systems/>

9.0 Category 19 (Nineteen) End User Installation and Configuration/Services

SmartWave Technologies Installation Services

Cabling Labor - \$ 1.25 per foot

Cable Technician - Pulling Cable, Hanging APs, Switches, Optics, Firewalls - \$74/hr

Engineer - Configuration of Network - \$146/hr

Project Manager – if needed for large implementations - \$124/hr

Hours

SmartWave offers 7x24x365, 8x5x365 or Monday - Friday Support.

Services Include

Site Survey
Network Inspection
Technology Support Plans
Troubleshooting
Cabling Support
Technician Support
Engineering Support
Telephone Support
Remote Engineering Support

CAD Drawings
 Onsite Training
 Technical Services Agreements

Locations include:

NC
 GA (corp office)
 SC
 TN
 AL
 CA (office)
 AZ (office)

10.0 Category 23 (Twenty-Three): Professional Services for Evaluation, Design, Planning,

Installation, and Configuration/Services:

- Reseller will the assign the best resource available based on the specific needs of the client, the product(s) being installed, and complexity of the infrastructure.

Engineering Title	Description of Support	Hourly Rates (May be a Range)
Project Management	Project Management	\$124/Hr
Technician	AP and Switch Installation	\$ 74
Systems Engineer	AP Configuration & Support, L2 Switching	\$146
Senior Systems Engineer	Advanced Routing/ Wireless, Security, L3 Switching	\$146
Senior Systems Architect	Project Planning, Design, Consulting	\$146

Hours

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Services Include

Site Survey



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678-730-1950

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