

GO2GUIDE NEWSLETTER


APRIL EDITION

SEE. CLICK. FIX.

Have you heard about SeeClickFix? SeeClickFix is an app for the residents of the City of Detroit to use to report any blight issues, pot holes, illegal dumping, non-working traffic lights, rodent issues, and more. You can also view any reported issues in your neighborhood as well as view statuses of reported issues.

We recommend using SeeClickFix to report exterior rodent issues at your home. As we have stated many times, we do not cover pest control, especially rodents such as rats, possums, and raccoons. If you suspect that you may have an exterior rodent issue, report the issue through SeeClickFix and a City of Detroit inspector will contact you to set bait traps for rodents. More importantly, this service and app is free!

UPCOMING EVENTS

- April 5th - Deep Dish Pizza Day
- April 10th - National Siblings Day
- April 17th - EASTER 
- April 18th - Last Day to File Taxes



MOVING FROM PROPERTY TO PROPERTY

Go2Guy is pleased to continue the relationship with some of our tenants as they want to move into another one of our properties. However, JUST because you are a current tenant does NOT mean you have the opportunity to move into another unit of ours. Tenants who have chronic occurrences of being late on rent, or a lot of damaging repairs, or you simply do not take care of the home, we unfortunately will not offer you the opportunity to move into another unit of ours.

TIS THE SEASON FOR LANDSCAPING

With the warmer days approaching, that means the lawn will soon need to be maintained. As a reminder, all tenants are responsible for lawn care. Go2Guy is able to refer lawn care services, but we do not cover lawn care services NOR do we have anybody to do your lawn. Tenants will be issued a warning from Go2Guy if the grass is noticeably out of control. If ANY blight tickets are issued for overgrowth of grass, the cost of the ticket will be added to your ledger. Tenants may utilize the app Lawn Guru to schedule yard clean ups or simple lawn care such as a trim! Lawn Guru is a trusted verified app for lawn care services.



REPAIR CANCELLATION FEES

Go2Guy respects our tenants' time, and we hope that our tenants respect our time and our contractors time. However, we have many tenants that cancel last minute when a time was scheduled for repairs to be completed. Effective immediately, if you are scheduled for repairs and a cancellation/reschedule is not given within 24-Hours, you will be charged a \$50 cancellation/missed appointment fee. If the occurrence happens again, you will then be charged a \$100 cancellation/missed appointment fee. If it happens a third time, you will be given a 30-Day Notice to move.

USING THE TENANT PORTAL

Go2Guy has been pushing tenants to use the tenant portal as much as we can. We cannot stress enough ALL the benefits of using it. If you haven't already looked into the benefits, they are as follows:

- You automatically get entered into a raffle each month for \$25
- You can submit maintenance requests or contact requests and check the status
- You can pay through the portal using a Credit/Debit Card OR EFT
- View documents related to your lease (lease, Section 8 documents, Rent Adjustments, etc.)
- You can also purchase renters insurance!
- View any past and current announcements

The BEST part about the tenant portal is that it now has an app! Residents can download 'Resident Center' on the Apple Store or Google Play Store. Using the portal is easier than ever!

If you haven't signed up for the tenant portal and you still have questions or not sure how to get logged in, don't hesitate to reach out to our office and we will be happy to walk you through the steps!



ON TIME PAYMENT WINNER

Diondra C. from Allen Park won \$50 towards her rent for paying on time!

TENANT PORTAL WINNER

Felicia C. from Detroit won \$25 towards her rent for paying on time!

NEED HOME COVID-19 TESTING KITS?

Are you looking for at home COVID-19 testing kits? USPS is sending (1) package of (4) at home tests to households who place an order through the USPS site. Please note that USPS will set a limit of 2 orders per residential address.

Tenants can visit the following website to order their free at home COVID-19 tests: <https://special.usps.com/testkits>